Your pickup options in Canada



Choose the pickup option that works best for your business:

OPTION 1

If you ship regularly on a consistent schedule ...

Regularly Scheduled Pickups

We'll stop by automatically on the same pre-arranged days each week, so your pickups stay predictable.

- For shippers with at least one package per scheduled pickup day.
- FedEx automation must be used to process all shipments.[1]
- One-time enrolment and setup are required.
- Use one FedEx account number per pickup location.

OPTION 2

If you ship regularly on a schedule that varies ...

Automated Pickups[2]

We'll stop by on the days your FedEx automation system alerts us—after you create your first shipment of the day.[3]

- For shippers who want to trigger pickups only on the days they need one.
- FedEx automation must be used to process all shipments.[1]
- One-time enrolment and setup are required.
- Use one FedEx account number per pickup location.

OPTION 3

If you ship occasionally ...

On-call Pickups

We'll stop by only on the days you request a pickup, which is perfect for last-minute or ad-hoc shipping needs.

- For shippers who prefer to schedule pickups only when needed.
- To schedule a pickup on the same day or future day:
  - Visit **fedex.ca/pickup**.
  - Download the FedEx app from the App Store or Google Play.

Please note that packages must be ready by your local pickup cut-off time, which varies by location and service.
[1] Automation solutions include FedEx Ship Manager™ at fedex.ca, FedEx Web Services, FedEx Ship Manager Software, and FedEx Ship Manager Server.
[2] Available for ground shipments only.
[3] To initiate a pickup, create and transmit your first shipment of the day prior to your designated daily pickup cut-off time, which you will receive at time of enrolment.

Pickup Fees and Surcharges

Effective March 9, 2026[4]

Regular Pickups

DAY OF THE WEEK	PICKUP FREQUENCY (PER WEEK)	FLAT WEEKLY SERVICE FEE
MONDAY THROUGH FRIDAY	1 day	$2.00
	2 days	$4.00
	3 days	$5.75
	4 days	$7.50
	5 days	$8.75

DAY OF THE WEEK	WEEKEND SERVICE FEE
SATURDAY	$3.25 per day

Automated Pickups

DAY OF THE WEEK	PICKUP FREQUENCY (PER WEEK)	FLAT WEEKLY SERVICE FEE
MONDAY THROUGH SATURDAY	N/A	$0.00

On-call Pickups

PICKUP TYPE	HOW IT'S SCHEDULED	MONDAY-FRIDAY	SATURDAY
FUTURE DAY ON-CALL PICKUPS	Online	$1.50 per stop	$2.50 per stop
	Phone	$3.05 per stop	$4.50 per stop
SAME DAY ON-CALL PICKUPS	Online	$1.50 per stop	$2.50 per stop
	Phone	$3.05 per stop	$4.50 per stop

Need more info? Contact your FedEx account executive.

[4] All pickup services are subject to fuel surcharges. Saturday pickup services are additionally subject to a Saturday Expedited Processing fee. For details, see the FedEx Rate Guides at **fedex.ca/rates**.