Useful Information on your Rates and Shipments

Applicable in India from 7th January, 2019

Whether your shipments are heavy or lightweight, urgent or less time sensitive, FedEx has the solution for you. Benefit from competitive prices for a highly-reliable service and get your shipments to their destination on time.

How to calculate the charges that apply to your shipment

- Find the zone that your destination/origin falls within in the relevant Zone Tables.
- Choose which service you wish to use.
- Determine the total weight of your shipment to find the transportation rate in the appropriate column.
- Determine whether any fuel surcharge or ancillary surcharges apply to your shipment.

Rate Information

The transportation rates are effective from 7th January, 2019. The transportation rates and services offered by FedEx Express may be amended, modified or discontinued by FedEx Express at any time with or without notice. The transportation rates charged may vary depending upon the point of or time of collection or delivery, shipment size or weight or commodity type.

Duties, Taxes and Additional Charges

Duties and taxes might be due when importing a shipment. These will be billed to the recipient unless otherwise requested by the shipper. FedEx Express may advance these fees as assessed by Customs on behalf of the payer, subject to a fee based on the advanced amount (fedex.com/in).

In addition to the transportation rates the following additional charges may apply (i) customs duties; (ii) taxes; (iii) a fuel surcharge; (iv) an ancillary surcharge; and/or (v) an additional charge for value added services (if selected). For further information regarding the surcharges and additional charges (items iii to v) see fedex.com/in. All rates, surcharges and other applicable charges quoted exclude any Goods and Service Tax (GST) that may be applicable and which would be added to the charges at the rate in force at the time.

For further information, please call Customer Service on 1800 22 6161 or write to india@fedex.com.
Exchange Fee
An additional exchange fee may apply for the conversion of rates in currencies other than the currency in which the payer’s account is billed. Please refer to the FedEx Express Conditions of Carriage for more details.(1)

Weight and Dimensions
For FedEx International Priority®, FedEx International First® and FedEx International Economy® transportation rates are based on the total weight of all packages in one shipment using one (Air) Waybill. Any fraction of a kilogram takes the next higher weight.

The following volumetric calculation: Dimensional weight in kg per package = Length x Height x Width in cm / 5,000 is charged when the dimensional weight exceeds the actual weight. It applies to EMEA export and import shipments.

The dimensions of the packages are defined by the features of service. Please refer to the Service Guide available on fedex.com (fedex.com/in/downloadcenter) for the maximum dimensions. Any package exceeding these standard measurements is automatically considered as FedEx International Priority Freight or FedEx International Economy Freight and billed accordingly.

A minimum billable weight of 68 kg applies to FedEx International Priority® Freight or FedEx International Economy® Freight shipments.

A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes, except for FedEx® 10kg Box and FedEx® 25kg Box. The values are defined as follows:

<table>
<thead>
<tr>
<th>FedEx® Box (all sizes)</th>
<th>1 kg</th>
</tr>
</thead>
<tbody>
<tr>
<td>FedEx® Tube</td>
<td>4 kg</td>
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A flat rate applies up to 10 kg and 25 kg for FedEx 10kg Box and FedEx 25kg Box respectively. Above this weight an increment for each additional kilogram is added.

FedEx Express Liability For Loss, Damage and Generally
The liability of FedEx Express is limited, sometimes excluded altogether and subject to compliance with time limits as set out in the applicable FedEx Express Conditions of Carriage ('Conditions of Carriage'). For full details of the liability of FedEx Express please read the Conditions of Carriage carefully.(1) If liability is accepted at all the limit of FedEx Express liability will vary depending upon the service used.
Increased Liability for the Shipment (Declared Value for Carriage)

FedEx Express does not provide cargo liability or all-risk insurance for shipments that are sent through the FedEx Express network.

The sender may however, pay an additional charge to increase FedEx Express liability for each shipment above the standard limits of liability set out above (subject to limitations set out in the Conditions of Carriage).

To do this it is necessary to state the value to which you wish FedEx Express to be liable, this is known as the Declared Value for Carriage (and which is the section that would require completing during the shipping process).

Generally for each additional ₹ 3,500 (or part thereof) of liability for a shipment that FedEx Express accepts above the limits of liability set out above an additional charge of ₹ 35 per additional ₹ 3,500 (or part thereof) will be payable, with a minimum of ₹ 180. A more detailed quote can be gained when booking a shipment or contact Customer Service for more details.

The Declared Value for Carriage is limited to a maximum amount and may vary by location, in particular the Declared Value for Carriage may not exceed:

- The actual value of the contents of the shipment or the Declared Value for Customs (the selling price or replacement cost of the shipment contents as required for Customs clearance purposes);
- $100 or $9.07 per pound (whichever is greater) for a FedEx® Envelope or FedEx® Pak;
- $1,000 or $9.07 per pound (whichever is greater) for items of high value (see the Conditions of Carriage for full details. This includes although is not limited to items such as artwork, film, antiques, glassware, jewellery, furs, and watches);
- $50,000 per shipment for all other services except for FedEx International Priority® Freight and FedEx International Economy® Freight in which case it may not exceed $100,000 per shipment (to most destinations).

FedEx Express Conditions of Carriage(1)

All shipments are subject to the relevant FedEx Express Conditions of Carriage that apply to the relevant service and all charges will be charged in accordance with these. For FedEx Express shipments from and between countries/territories in Europe, the Middle East, the Indian subcontinent and Africa (‘EMEA’) you can find the relevant Conditions of Carriage on fedex.com/in/services/terms. For intra United Kingdom or intra India shipments or shipments originating outside of EMEA, other terms and conditions apply. Please consult fedex.com/in or contact Customer Service for details.

(1) For more details please go to fedex.com/in/services/terms/.