

European Union low value shipments duties exemption removal (“De minimis”)

FedEx Ship Manager™ practical guide



Information accurate as of June 1, 2026





From July 1, 2026, the EU de minimis exemption for low value goods being sent to the EU customs territory will be removed, as follows:

- ① Shipments to consumers (B2C, distance sales, e-commerce) with an intrinsic value not exceeding €150 will be subject to a €3 duty per line item on the customs declaration.
- ② For shipments to business, the regular duty rates will apply.

In addition to the new duty, business to consumer sellers are now required to provide Product Identifiers (PIDs).

It is the first time this information shall be provided at individual product level for customs declarations and marks a significant change for sellers when shipping their goods into the EU customs territory.

If we do not have the right information in compliance with the new regulation, shipments may not be cleared or delivered on time.

The purpose of this practical guide is to guide users to correctly complete required fields for PID (Product Identifier) in the FedEx Ship Manager™ (accessible through [fedex.com](https://www.fedex.com)).



Enter package contents

Screen: Add new item in package contents

Steps

1 Go to “Package contents” section

- Located under package details

2 Select “Add new item”

3 Field “Item description”

- Enter a clear, specific description
- Example: “Men’s cotton t-shirt”
- Avoid: Vague or generic terms such as “Clothing / Items / Goods”

4 Fields for “Weight and customs value”

Field: “Net weight”

- Enter total weight of the package”

Field: “Quantity”

- Enter total number of units

Field: “Unit Value” / “Declared Value”

- Enter value per unit (ensure matches invoice)

Field: “Customs value”

- Add customs value

Field: “Country of Manufacture / Origin”

- Select from dropdown



Enter product details

Screen: Enter product details

Steps

5 Field: “Product Identifier (PID)”

NEW DATA REQUIREMENT!

Enter Product identifier details according to accepted format:

Merchant Product Identifier

- The merchant’s unique code to identify goods, usually the SKU (Stock Keeping Unit), item code or product code.

Non-standardized Manufacturer Product Identifier

- A manufacturer or product supplier’s unique product code.

Standardized Manufacturer Product Identifier (only if it exists)

- A code provided by a governing body to a manufacturer or producer where their unique product(s) meets the industry standards. Often identified with a bar code, ISBN, EAN, or GTIN.



Enter product details

The screenshot displays the FedEx Ship Manager web interface. The main form is for creating a shipment, with sections for 'Ship from', 'Deliver to', 'Package details', 'Package contents', and 'Customs documentation'. A modal window titled 'REGULATORY UPDATE: New EU customs requirement' is overlaid on the form. The modal contains the following text:

REGULATORY UPDATE

New EU customs requirement

Because your shipment value is €150 or less, the European Union requires additional product information for customs clearance.

A €3 customs duty applies to each item reported for customs. This is a government fee, not a FedEx charge.

Missing or incomplete information may result in customs delays.

Before you continue

Review each item in your shipment and provide any required EU customs information in the Package contents section.

BACK TO FORM **FINALIZE ANYWAY**

The background form shows the following details:

- Ship from:** Robin Smith, Beverly Hills 100, California, 90210, USA
- Deliver to:** Maria Mustermann, Musterstrasse 12, Dresden, 01067, Germany
- Service:** FedEx International Economy
- Ship date:** Today, Thu 13 November 2025
- Expected delivery:** Friday, Feb 2, 2026 by 18:00
- Estimated total costs:** € 130,55
- Package details:** Package type: Select one; Packages: 1; Weight per package: 1
- Package contents:** Items selected; No items yet
- Customs documentation:** Attach trade documents electronically (recommended) checked; Invoice for customs: dropdown

At the bottom of the form, there are buttons for 'SAVE' and 'FINALIZE'.

If product identifiers are not provided and the shipment qualifies for EU de minimis regulations, a warning will be triggered during shipment finalization. This warning informs the shipper that the required information is missing and should be provided to avoid potential shipping delays. The warning does not block label creation.