



Bringing FedEx Express and TNT together

Discover how the combined services of FedEx Express and TNT can help you order, ship and track your products globally, across Europe.



Contents

- 4** Introduction
- 6** Our combined benefits
- 8** Move faster, go further to the world, Europe and Israel
- 10** Fast, reliable shipping services
- 14** Automated shipping solutions
- 16** Expert tracking tools
- 18** How to contact us





We connect you to more possibilities

At FedEx Express and TNT, we can help you meet all your customer requirements and business demands with our wide range of shipping services, extensive global coverage and unrivalled logistics expertise.

Over the following pages you'll find everything you need to know about shipping with FedEx Express and TNT.

- Discover how coming together means we can offer you a wider choice of products and services.
- Find out how to send a variety of shipments using both of our expansive and diverse portfolios.
- Learn how our intuitive, easy-to-use automated tools streamline your shipping processes, freeing you up to focus on your business.



World's

largest cargo airline and one of the fastest road networks in Europe



>15m

packages shipped daily



>180k

vehicles worldwide



679

aircrafts



>220

country and territory destinations served



>475k

team members worldwide



>73

years of combined experience

The benefits of our combined capabilities

By combining the strength and scale of FedEx Express and TNT, we are delivering a stronger service than ever before, with multiple benefits for your business and for your customers.

Greater connectivity

Together we're delivering more connectivity, giving you access to one of the fastest road networks in Europe and the world's largest air express network.

More options

With the integration of our sales teams, and one sales contact for both portfolios, you can enjoy easier access to the broader product range of both FedEx Express and TNT.

Combined expertise

You can rely on our combined knowledge to direct you to the services and time options that best fit your unique market and business requirements.

Superior service

You benefit from an optimized local network for better coverage and improved delivery and pick-up times.*

*In specific zip codes and traffic lanes



Move faster, go further

If you'd like to grow your business around the world, FedEx Express and TNT can take you there faster, with improved transit times to many destinations, a wide range of delivery options and a large, dedicated team that strives each day to deliver best-in-class service.

Thanks to our global reach, backed by local expertise, we'll connect you to new people and possibilities around the world.



Connecting people and possibilities worldwide

Whether you're looking at Asia, the U.S. or beyond, the combined power of FedEx Express and TNT can take your business to markets around the globe with speed and ease.

Next day to U.S.: FedEx Express gives you a next day by 10:30 a.m to more than 16,000 U.S. zip codes.

Speed through customs: Accelerate your imports and exports over borders with our decades of global trade experience and customs clearance services.

Late pickup to variety of destinations in the Far East and Asia.

Gain visibility and control: Order, ship and track your shipment progress in near-real time with intuitive shipping tools from FedEx Express.

Next Day service with a late pickup to variety of destinations in Europe and U.S. East Coast.



99%

of global GDP reached



650

airports moved through



10:30 a.m

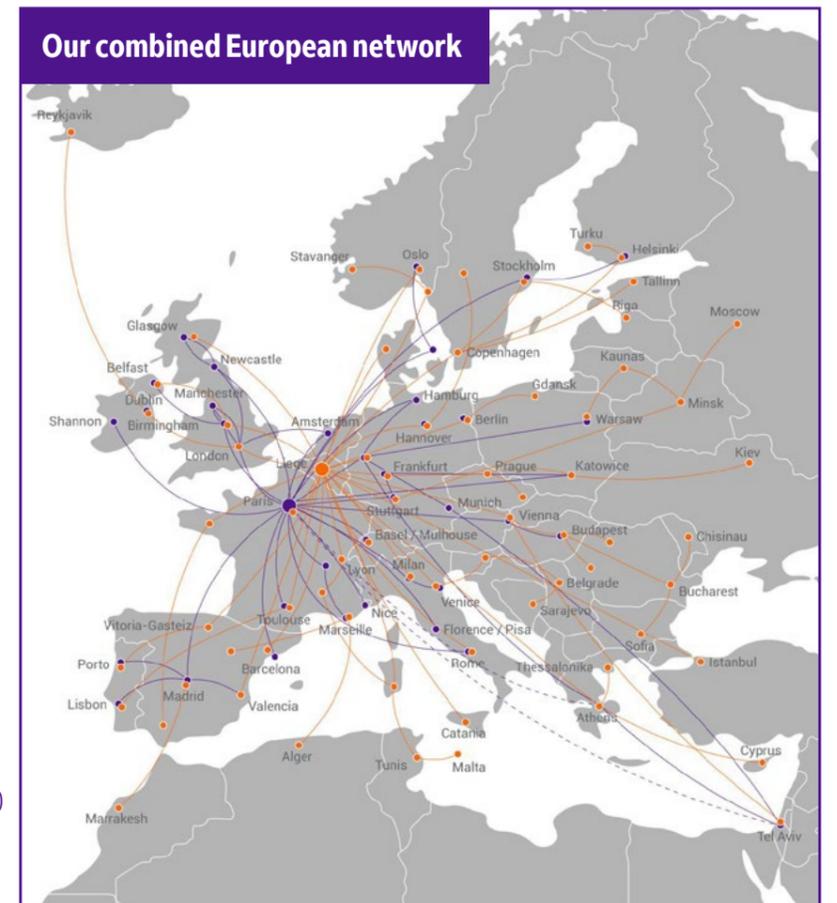
next-day delivery to more than 16,000 U.S. zip codes with FedEx Express



Next Day service

with a late pickup

to variety of destinations in Europe and U.S. East Coast



Availability of services, pickup and transit times referred to may vary depending on exact origin, pickup address, destination location, zip code of destination and type of goods. [Terms and conditions](#) apply for full details of our services. Please note: we are adapting some of our services to reflect the rapidly changing situation across the world. See [Service News](#) for details about the current availability of our services.

Our combined services in the world, Europe and Israel

Whether you require an urgent next-day delivery, a bulk shipment or want to cut costs with one of our economy options, our combined portfolio means there's a service to fit your every need.



Speed, certainty and value

When speed and certainty are important for packages up to 68 kg, choose our time and day-definite Express* and Economy Express* services:

-  Transatlantic next day by 10:30 a.m to more than 16,000 postal codes within the U.S.
-  Next day delivery to selected destinations in Canada and Mexico.
-  Next Day service with a late pickup to variety of destinations in Europe and U.S. East Coast.

Air freight services

For your heavyweight shipments between 68 kg-1,000 kg:

-  **FedEx International Economy Freight®**
FedEx International Priority® Freight

Time critical

For your most urgent shipments:

-  **Next Flight Out**
For urgent air transportation of documents and parcels, we offer a door-to-door courier service combined with the next available commercial flight.
-  **Dedicated Vehicle**
A door-to-door, 24/7 solution so you can always adapt to business demand.
-  **Import Same day delivery**
In Israel (pending clearance process).

Other services

For your special needs:

-  **Dangerous Goods and Dry Ice**
-  **International Direct Distribution Solutions**
-  **Return label**

*FedEx Express and TNT offer a wide range of intercontinental and intra-European time and day-definite services, which include Express and Economy services.

Availability of services, pickup and transit times referred to may vary depending on exact origin, pickup address, destination location, zip code of destination and type of goods. [Terms and conditions](#) apply for full details of our services. Please note: we are adapting some of our services to reflect the rapidly changing situation across the world. See [Service News](#) for details about the current availability of our services.



A closer look at our FedEx Express services

With our unrivalled logistics expertise all over the world, Europe and Israel, FedEx Express has all your shipping needs covered.

Time and Day-Definite services

For your international parcels and heavyweight shipments when speed and certainty are important.

Express services

FedEx International Priority®

Express service for documents and boxes delivered next day, door-to-door:

- Europe, U.S. and Canada.
- Latin America, Middle East and India in 1–2 days and to other areas in 2–4 days.

FedEx International First®

Next day delivery to U.S. by 8:00 a.m. or 8:30 a.m. and to Canada by 10:00 a.m.

FedEx International Economy®

For all your shipments to or within Europe in 2–5 days, to the U.S. and Canada, Latin America in 4 days and to other areas in 3–6 days.

Freight services

For your heaviest and bulkiest shipments.

FedEx International Priority® Freight

Door-to-door, door-to-airport, airport-to-airport or airport-to-door options for shipments of 68 kg–1,000 kg. A time-definite service delivers the next day to most U.S. destinations and 1–4 days from Europe to other European countries, the U.S., Canada, Latin America and Asia.

FedEx International Economy Freight®

For shipments of 68 kg–1,000 kg; a day-definite, worldwide freight solution to most locations within 3–7 days.

Other services

For your special requirements.

Dangerous goods and dry ice

We know the regulations, have dedicated storage facilities on the ground and in the air, and we understand your industry's logistics needs.

FedEx International Priority DirectDistribution®

Ship factory direct and get your goods to where they need to be quickly, easily and affordably. Get help saving on duties and taxes, have visibility of your shipments, reduce warehouse costs, increase your speed to market – and more.

Return label

Enjoy a convenient return label process with prepaid AWB.



Easy-to-use automated shipping tools from FedEx Express

Save time on paperwork, get transit times and streamline your business processes with intuitive online tools from FedEx Express.*

Take control of your FedEx Express shipments

Prepare FedEx shipments through a single online gateway.

FedEx Ship Manager® at fedex.com

Manage advanced options and ship multiple packages. A great tool for a medium volume of shipments. Prepare shipments, and find transit times. No need to download software, just log in.

FedEx Ship Manager® Software

All the benefits of FedEx Ship Manager for high-volume shippers. Includes total access to transit times and previous shipment information.

Reduce the time spent processing FedEx Express documents

A central hub for all your documents.

FedEx® Global Trade Manager

Get help finding the right documents for international shipments, and access customs forms and other useful information via this central online hub.

Send shipping documents online with ease.

FedEx® Electronic Trade Documents

Submit important customs documents online so there's no need to print multiple copies, and optimize the customs clearance process with an earlier broker view of your trade documents. Choose to use FedEx-generated documents or electronically send your own.

Stay on top with online tracking from FedEx Express and TNT

Keep up-to-date with shipments and make fast payments with automated tools from FedEx Express and TNT.

Track your shipments in the way that suits you

FedEx and TNT

Simplicity and convenience



Websites

The fedex.com/il and tnt.com tracking tools are built for speed, simplicity and convenience, with shipment updates available in just one click. Track in near-real time without logging in by entering your consignment note number.*

On-the-go updates



Apps

You can enjoy all the power of online tracking tools via our smartphone apps. Download the FedEx app or TNT app to receive updates on the go and stay on top of shipments from any location. Follow packages in just one tap and set automatic alerts for extra convenience.

Over-the-phone updates



Customer Service

If you need to know where your shipment is and don't have access to the online tools, or would simply prefer to speak to us, please call the FedEx Customer Service on 1-700-700-339 or TNT customer service on 1-700-708-868.

FedEx Tools

An in-depth tracking experience



FedEx Advanced Tracking

Get customised, in-depth tracking with our most powerful tracking tool. Enjoy greater visibility of all your packages, choose from a range of notification options and accelerate your business with essential insights into your shipments.





Get in touch

If you have any questions about FedEx Express and TNT, our integration, or any of our world-class services or tools, please get in touch. With outstanding customer service and extensive local and global knowledge, we're here to help you grow your business every step of the way.

FedEx Express **fedex.com/il**

Our Customer Service team is available
Sunday-Thursday 08:00-18:00,
On Holiday eve- 07:30-14:30
Contact us on: **1-700-700-339**
Write to us: **callfedex@fdx.co.il**

TNT **tnt.com**

Our Customer Service team is available
Sunday-Thursday 08:00-17:30
Contact us on: **1-700-708-868**

