

*English*

- Service Quality Result for October 2023 – September 2024:

Domestic Shipments below 20 kg: 94.84 %

- Claims: Oktober 2024 – September 2025: all shipments

Total	Claims	Claims resulting in payout
Damaged	500	365
Lost	1274	1162
Delayed		644

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*Danish:*

Resultat af servicekvalitet Oktober 2024 – September 2025:

Indenlandske forsendelser under 20 kg: 94.84 %.

Reklamationer: Oktober 2024 – September 2025: alle forsendelser

Total	Reklamationer	Reklamationer med erstatning
Beskadigelse	500	365
Bortkomst	1274	1162
Forsinket		644