

Steps to make the payment via FBO:

Step 1: Log in on FedEx Billing Online via <https://www.fedex.com/online/billing/>



Top tip! If you already have a FedEx account, you can easily manage billing and invoicing in our easy-to-use online tool: FedEx Billing Online.

[GO TO FEDEX BILLING ONLINE](#)

Login

fedex.com/secure-login/en-in/#/credentials

Shipping Tracking Support Account

Enter your user ID and password to log in

[CREATE A USER ID FOR AN EXISTING ACCOUNT](#)

User ID

Password

☐ Remember my user ID

[LOG IN](#)

[FORGOT YOUR USER ID OR PASSWORD?](#)

Need help?
[CUSTOMER SUPPORT](#)

Step 2: The screen will reflect all the invoices due for pending and you can select on the invoice to view the details

FedEx Billing Online | Invoices

ACCOUNT NUMBER [+ ADD ACCOUNT](#)

Amounts are shown in INR

₹1,023,698.50 ACCOUNT BALANCE

₹1,023,698.50 PAST DUE

[FILTERS](#) [EDIT COLUMNS](#) [VIEWS](#) [RESET](#) [SAVE THIS VIEW](#)

INVOICE STATUS: OPEN [INVOICE STATUS: OPEN IN DISPUTE](#) [+2 FILTERS](#)

0 Selected [DOWNLOAD \(UP TO 10\)](#) [ADD TO CART](#)

	ACCOUNT NUMBER	INVOICE NUMBER	DUE DATE	INVOICE DATE	INVOICE STATUS	PDF STATUS	INVOICE TYPE	ORIGINAL AMOUNT DUE	CURRENT
☐	>	2-769-82450	08/26/2025	08/11/2025	Past Due	Pending	Transportation	₹94,035.00	₹94,035
☐	>	2-769-82449	08/26/2025	08/11/2025	Past Due	Pending	Transportation	₹94,035.00	₹94,035
☐	>	2-769-82446	08/26/2025	08/11/2025	Past Due	Pending	Transportation	₹94,035.00	₹94,035

FedEx Billing Online | Invoices | Invoice Details

Invoice 2-769-82450

Invoice 1 of 5

BILLING INFORMATION		CHARGE SUMMARY	
Invoice number	2-769-82450	Total standard charges	₹0.00
Account number	6026-6818-5	Total Discounts	₹0.00
Invoice Type	Transportation	Total additional charges	₹0.00
Invoice date	08/11/2025	Total taxes	₹0.00
Invoice due date	08/26/2025	Total Invoice Amount	₹94,035.00 INR
Invoice status	Past Due		
Invoice balance	₹94,035.00		

Payer Summary

CHARGES BILLED TO SHIPPER		CHARGES BILLED TO CONSIGNEE		CHARGES BILLED TO THIRD PARTY		CHARGES BILLED TO REQUESTOR	
Standard charges	₹0.00	Standard charges	₹0.00	Standard charges	₹0.00	Standard charges	₹0.00
Discounts	₹0.00	Discounts	₹0.00	Discounts	₹0.00	Discounts	₹0.00
Additional charges	₹0.00	Additional charges	₹0.00	Additional charges	₹0.00	Additional charges	₹0.00
Taxes	₹0.00	Taxes	₹0.00	Taxes	₹0.00	Taxes	₹0.00
SubTotal	₹0.00 INR	SubTotal	₹0.00 INR	SubTotal	₹0.00 INR	SubTotal	₹0.00 INR

[ADD TO CART](#) [SHOW INVOICE \(PDF\)](#) [ASK FEDEX](#)

Step 3: Select one or multiple invoices and add them to cart to proceed with making the payment

FedEx® Billing Online | Invoices

ACCOUNT NUMBER
6026-6818-5
[+ ADD ACCOUNT](#)

Amounts are shown in INR

₹1,023,698.50
ACCOUNT BALANCE

₹1,023,698.50
PAST DUE

1 FILTERS **EDIT COLUMNS** **VIEWS**

INVOICE STATUS: OPEN ☒ INVOICE STATUS: OPEN IN DISPUTE ☒ +2 FILTERS + [RESET](#) [SAVE THIS VIEW](#)

2 Selected [DOWNLOAD \(UP TO 10\)](#) [ADD TO CART](#)

	ACCOUNT NUMBER	INVOICE NUMBER	DUE DATE	INVOICE DATE	INVOICE STATUS	PDF STATUS	INVOICE TYPE	ORIGINAL AMOUNT DUE	CURRENT	
☐	>	6026-6818-5	2-769-82450	08/26/2025	08/11/2025	Past Due	Pending	Transportation	₹94,035.00	₹94,035
☒	>	6026-6818-5	2-769-82449	08/26/2025	08/11/2025	Past Due	Pending	Transportation	₹94,035.00	₹94,035
☒	>	6026-6818-5	2-769-82446	08/26/2025	08/11/2025	Past Due	Pending	Transportation	₹94,035.00	₹94,035
☐										

[ASK FEDEX](#)

Step 4: Once all the invoices are selected and added to cart you can review and click checkout to proceed for payment

FedEx® Shipping Tracking Support Account

FedEx® Billing Online | Invoices > Cart

ACCOUNT NUMBER
6026-6818-5

CART
₹94,035.00 INR

Cart

Total (1 Item) ₹94,035.00

ACCOUNT NUMBER	INVOICE NUMBER	TRACKING ID	INVOICE DATE	CURRENCY	DUE DATE	CURRENT BALANCE
6026-6818-5	2-769-82450		08/11/2025	INR	08/26/2025	₹94,035.00

Total (1 Item) ₹94,035.00

[EMPTY CART](#) [CHECKOUT](#)

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Billing Corporate Rules
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New Customer Center
CUSTOMER SUPPORT
Contact FedEx

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FedEx Business Insights

LANGUAGE
India

Step 5: Click on “Pay with Billdesk” to choose from a variety of payment options & select the required payment method

Checkout SSL Encrypted

Payment Method

After selecting "Pay with Bill Desk," a pop up will appear for you to complete your payment securely.

ACCOUNT NUMBER	INVOICE NUMBER	TRACKING ID	INVOICE DATE	DUE DATE	CURRENT BALANCE	CURRENCY
602668185	276982450		2025-08-11	2025-08-26	94035	INR

Cart (1 item)

Summary

Scheduled payment 09/02/2025

Subtotal (1 item) ₹94,035.00 INR

Total ₹94,035.00 INR

By selecting "Pay with Bill Desk", I certify that I am an authorized user of the above selected payment option. The selected payment option will be submitted for payment at this time.

PAY WITH BILL DESK

EDIT CART

CANCEL

ASK FEDEX

Step 6: After clicking on continue tab, customer will land on to “BillDesk Payment Gateway” page. Customer to select preferred payment method and enter payment details:

FD FDXCPGUAT

Order ID 222200...4024

Total Amount ₹94035.00

Payment Methods

Credit / Debit Cards

Internet Banking

SBI Bank

Pay ₹94035.00

All other banks

UPI

UPI QR

BillDesk

Checkout SSL Encrypted

Payment Method

After selecting "Pay with Bill Desk," a pop up will appear for you to complete your payment securely.

ACCOUNT NUMBER	INVOICE NUMBER	TRACKING ID	INVOICE DATE
602668185	276982450		2025-08-11

Cart (1 item)

Summary

Scheduled payment 09/02/2025

Subtotal (1 item) ₹94,035.00 INR

Total ₹94,035.00 INR

By selecting "Pay with Bill Desk", I certify that I am an authorized user of the above selected payment option. The selected payment option will be submitted for payment at this time.

PAY WITH BILL DESK

EDIT CART

CANCEL

ASK FEDEX

Step 7: “Payment Successful” page will be displayed where invoice(s) selected for payment will be listed. If customer would like to print the “Payment Successful” for record, customer can do so here by taking a screenshot of this page.

The screenshot shows the FedEx Billing Online interface. At the top is a purple navigation bar with the FedEx logo and links for Shipping, Tracking, Support, and Account. Below this is a breadcrumb trail: ← FedEx® Billing Online. The main content area has a light gray background and displays the message "You have scheduled a payment". Below this message is a white box containing the following details:

Payment Total	
Total (1 item)	₹94,035.00

Payment Reference	
95413164	

Payment Detail	
Payment method	Credit Card
Payment date	09/02/2025

[DONE](#)

The payment status will be updated on the FedEx system and reflect within one hour on the FedEx Billing Online portal. **With the help of payment reference number, payment record can be easily tracked in our systems.**

In case of a failed payment, please ensure the card details/banking details are entered correctly and retry the process.

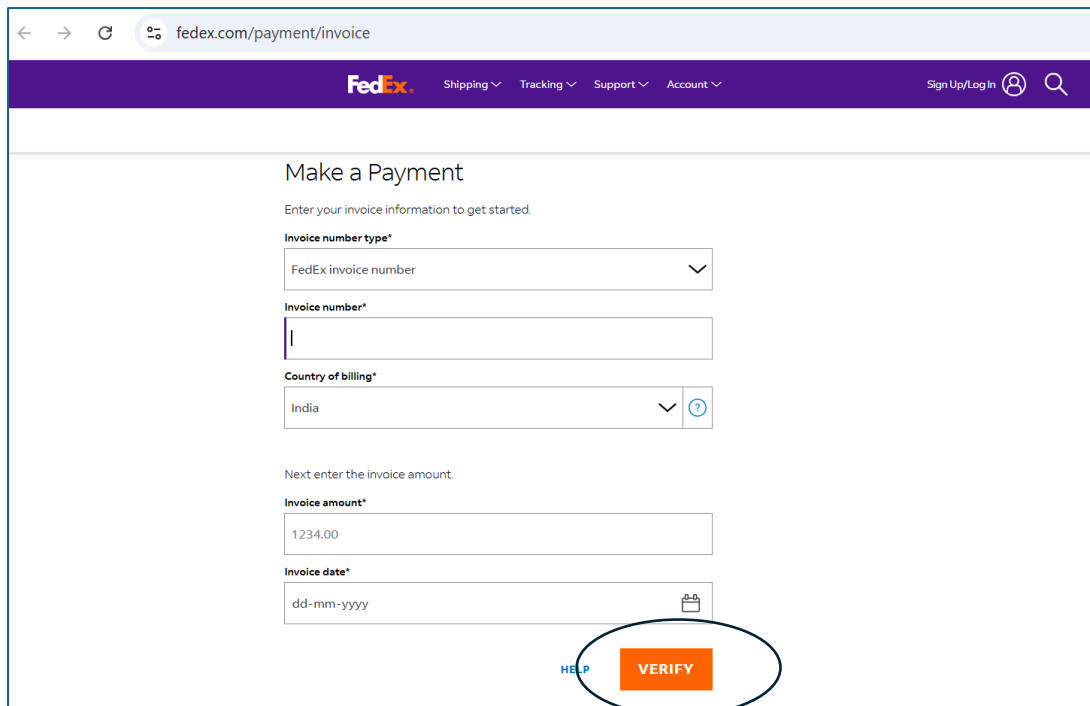
Steps to make the payment via COP:

Step 1 : Use Customer Online Portal link as given below for making payment to single invoice
<https://www.fedex.com/payment/invoice>

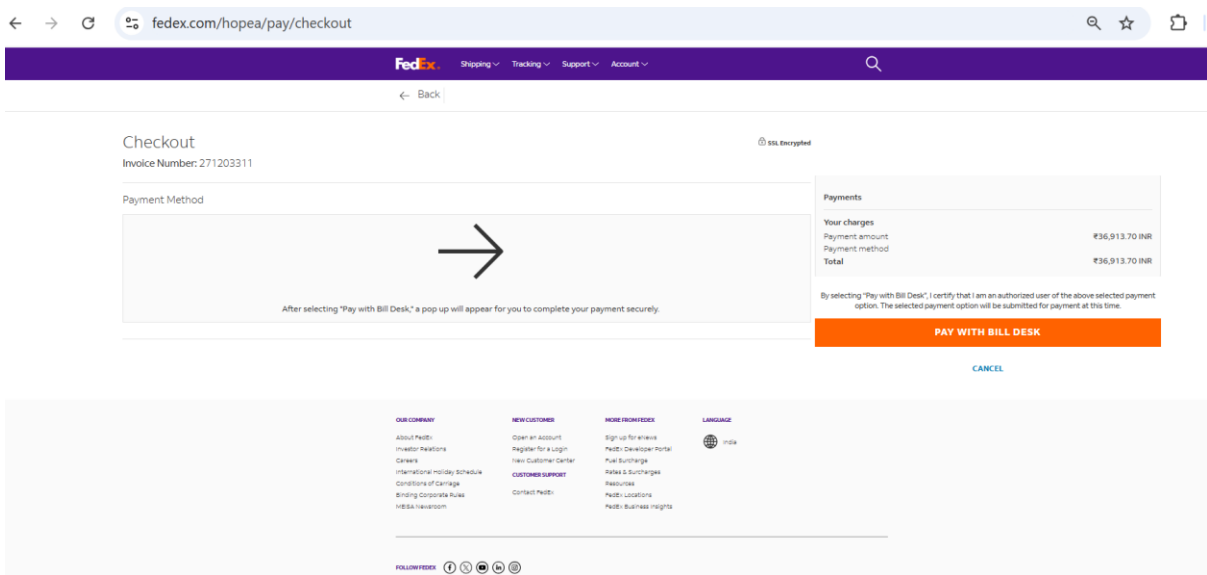
Step 2: Enter FedEx Invoice Number, Select Country as India, Enter Invoice Amount (actual payable amount, short invoice amount won't be accepted) & Invoice Date

Click on Verify to proceed

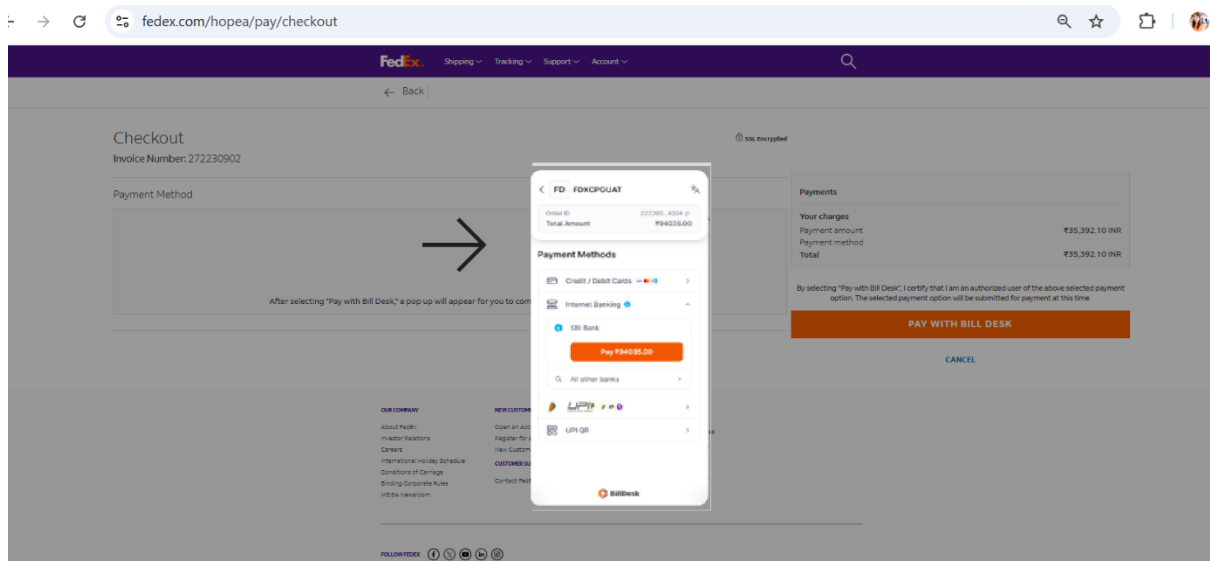
Pls note if any of the details are not correct, there will be an error message



Step 3: Click on 'Paywith Billdesk'



Step 3: After clicking on continue tab, customer will land on to “BillDesk Payment Gateway” page. Customer to select preferred payment method and enter payment details.



The payment status will be updated on the FedEx system and reflect within one hour on the FedEx Billing Online portal. **With the help of payment reference number, payment record can be easily tracked in our systems.**

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