



FedEx® AutoPay Registration Form

Use this form to register for FedEx AutoPay, cancel or update your payment details

FedEx Express International BV
Taurusavenue 111, 2132LS Hoofddorp, Netherlands
NL857768578B01

SEPA Core Direct Debit Mandate ("AutoPay Authorisation Agreement")

What would you like to do? (Check one)

☐ Register for FedEx AutoPay via direct debit ☐ Cancel FedEx AutoPay via direct debit ☐ Update FedEx AutoPay payment details

Mandate reference: _____ (to be completed by FedEx)

By signing this mandate form, you authorise (A) FedEx Express International BV to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instructions from FedEx Express International BV. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. All fields are mandatory. Your rights are explained in a statement that you can obtain from your bank.

Customer Information

[Company] Name

Contact Name

Designation/Title

Address

Country

FedEx Account Number

Email Address

Telephone Number Fax Number

Postal Code City

Bank Account Information

Name of Bank

SWIFT BIC

IBAN

Type of Payment: ☐ One-off ☐ Recurrent

Entity on whose behalf collection is made by FedEx Express International BV (to be completed by FedEx):

FedEx Express Austria GmbH (Cargo Nord, Obj. 3, 1300 Wien-Flughafen, Austria, VAT number ATU19069709), in respect of the contract identified above.

Print Name Signature Date

Capacity, termination and indemnification

By signing this form, I (and my successors and assigns, hereinafter "Account Holder"), authorise FedEx Express International BV its successors and assigns, to debit from the Account Holder's bank account, as identified above, payment for all invoices of any type relating to services billed to Account Holder FedEx Express Austria GmbH (Cargo Nord, Obj. 3, 1300 Wien-Flughafen, Austria, VAT number ATU19069709) (hereinafter "AutoPay Authorisation"). If signed on behalf of any Company as identified above, I confirm having the authority to sign this Agreement on behalf of the Company. This AutoPay Authorisation Agreement will remain in full force and effect until either party at its sole discretion and at any time and upon notification to the other party terminates this AutoPay Authorisation Agreement. In the event of termination, the Account Holder is responsible for any outstanding payment and agrees to pay by alternate method upon termination. The Account Holder must notify FedEx Express International BV of any changes to Account Holder's bank information, as identified above. The Account Holder's requests for termination or changes to Account Holder information must be emailed to the address provided on this form. The Account Holder agrees to indemnify FedEx Express International BV for all costs, expenses or losses in connection with declined payment, due and payable to FedEx Express International BV. For terms and conditions governing FedEx services and use of FedEx Account numbers, see the current FedEx Service Guide or applicable contract of carriage.

Personal Data Protection

In the framework and for the purpose of FedEx Express Austria GmbH (Cargo Nord, Obj. 3, 1300 Wien-Flughafen, Austria, VAT number ATU19069709) and FedEx Express International BV (Taurusavenue 111, 2132LS Hoofddorp, NETHERLANDS, VAT number NL 856325594B01) (collectively "FedEx") are processing your personal data provided in your registration for FedEx AutoPay (or any update of details for the same) in order to provide the FedEx AutoPay services, which shall include processing your registration, applying payment transactions and providing you with messages/notifications relating to the payment transactions and the FedEx AutoPay services, registering and accounting such transactions, and complying with statutory tax, reporting and accounting obligations. Failure to provide all the requested personal data may result in your inability to use the FedEx AutoPay services.

FedEx has taken appropriate organisational and technical measures and entered into appropriate agreements in order to ensure that your personal data be processed in a secure environment and remain subject to appropriate level of protection, even when processed out of the EEA.

In providing the FedEx AutoPay services, FedEx will pass certain personal data to the banking establishments providing payment services or at which the relevant accounts are held and to certain FedEx entities and third-party processors to assist in the data transfer and payment process. Your personal data may notably be transferred, processed and stored in Federal Express Corporation databases in the United States. Such FedEx entities and third-party processors are contractually bound by the same data protection standards as FedEx and shall be located within the EEA or, if outside the EEA, in countries that offer an adequate level of protection. If your personal data are transferred to a FedEx entity or third-party service provider located outside the EEA, in a country that does not offer an adequate level of protection, FedEx shall take appropriate measures (including of a contractual nature) so as to ensure such adequate level of protection or sufficient guarantees around the processing of your personal data.

You have the right to request access to your personal data and/or to request that any inaccurate data be corrected, supplemented, deleted or blocked in accordance with applicable data protection laws. These rights can be exercised by contacting us by e-mail or by mail using the details set out below.

Instructions for Returning Your Form

Return your completed and signed form by email to billat@fedex.com.

FedEx Express Austria GmbH
Cargo Nord, Objekt 3
A-1300 Wien-Flughafen

We will notify you of successful sign-up within two business days of receipt of all required information.

Note: Your privacy is important to us. All information sent via email to FedEx is kept confidential.