## **FedEx**®

### Discontinued TNT services & features

#### Optimising our portfolio to better serve you

We're continuously working hard to optimise our operations and meet all your evolving needs as a customer. As part of this effort, you'll enjoy access to our widest range of services and shipping solutions ever at FedEx. However, some TNT services and features will be discontinued as you move. This allows us to focus on improving our existing portfolio, enhancing safety, reducing lead times and improving your overall customer experience.

Our goal is to offer you a seamless service and, in most cases, FedEx provides equivalent alternatives for what you're used to with TNT. For any features where a direct match isn't available, our team will work closely with you to find the best options that suit your business needs. Here's a detailed overview of what to expect moving forward, including specific TNT services that will no longer be available and the FedEx alternatives you can leverage to continue shipping smoothly. International discontinued services overview

FedEx

#### International TNT services discontinued

TNT service discontinued	TNT service description	FedEx alternative	FedEx service description
TNT 12:00 Express (up to 70 kg) TNT 12:00 Express (70 kg or more)	12 p.m. delivery possibility	For parcels (up to 68kg) FedEx International First® FedEx International Priority® Express FedEx International Priority® For freight (68kg or more) FedEx International Priority® Freight	<ul> <li>FedEx International First<sup>®</sup></li> <li>Delivery next business day by 10 a.m. to major worldwide destinations</li> <li>FedEx International Priority<sup>®</sup> Express</li> <li>Delivery in 1-3 business days by noon to selected worldwide destinations</li> <li>FedEx International Priority<sup>®</sup></li> <li>Delivery in 1-3 business days by end of day</li> <li>FedEx International Priority<sup>®</sup> Freight</li> <li>Delivery in 1-3 business days by end of day to 130 countries and territories</li> </ul>
Mixed Multi Pieces Shipments (MPS)	Ability to consolidate pieces of <70kgs (parcel) and >=70kgs (freight) together in one shipment	Eligible customers may access this feature through integrated shipping solutions	Limited to customers who meet specific requirements and utilise integrated solutions via API or EDI, for example
Print As You Go (PASGO)	Print a TNT label for multi-piece shipments without knowing upfront the total number of pieces, total weight and total value	Eligible customers may access this feature through integrated shipping solutions	Limited to customers who meet specific requirements and utilise integrated solutions via API or EDI, for example

#### TNT services with no equivalent FedEx alternative

TNT 12:00 Economy Express	12 p.m. delivery possibility (Economy option)		
Cash On Delivery (COD)	Courier collects payment for the value of the goods being delivered and the payment is returned to the shipper		
Direct Express (DEX)	For customers that require faster transit times than our standard network. Shipments move directly from the customer to the destination country, usually integrating into the domestic network.		

# **Domestic** discontinued services overview per country

#### Belgium, the Netherlands & Luxembourg

TNT service	TNT service description	FedEx alternative	FedEx service description	
09:00 Express (70 kg or more)	Domestic freight shipment will be delivered by 9 a.m. or 10 a.m.	FedEx <sup>®</sup> Priority Express Freight (only BE and NL)	Delivery by noon the next business day	
10:00 Express (70 kg or more)		FedEx® Priority Freight (BE / NL / LU)	End of day delivery by next business day	

