FedEx®

Discontinued TNT services & features

Optimising our portfolio to better serve you

We're continuously working hard to optimise our operations and meet all your evolving needs as a customer. As part of this effort, you'll enjoy access to our widest range of services and shipping solutions ever at FedEx. However, some TNT services and features will be discontinued as you move. This allows us to focus on improving our existing portfolio, enhancing safety, reducing lead times and improving your overall customer experience.

Our goal is to offer you a seamless service and, in most cases, FedEx provides equivalent alternatives for what you're used to with TNT. For any features where a direct match isn't available, our team will work closely with you to find the best options that suit your business needs. Here's a detailed overview of what to expect moving forward, including specific TNT services that will no longer be available and the FedEx alternatives you can leverage to continue shipping smoothly. International discontinued services overview

FedEx

International TNT services discontinued

TNT service discontinued	TNT service description	FedEx alternative	FedEx service description
TNT 12 p.m. Express (up to 68 kg) TNT 12 p.m. Express (68 kg or more)	12 p.m. delivery possibility	For parcels (up to 68kg) FedEx International First® FedEx International Priority® Express FedEx International Priority® For freight (68kg or more) FedEx International Priority® Freight	 FedEx International First[®] Delivery next business day by 10 a.m. to major worldwide destinations FedEx International Priority[®] Express Delivery in 1-3 business days by noon to selected worldwide destinations FedEx International Priority[®] Delivery in 1-3 business days by end of day FedEx International Priority[®] Freight Delivery in 1-3 business days by end of day to 130 countries and territories
Mixed Multi Pieces Shipments	Ability to consolidate pieces of <68kgs (parcel) and >=68kgs (freight) together in one shipment	Eligible customers may access this feature through integrated shipping solutions	Limited to customers who meet specific requirements and utilise integrated solutions via API or EDI, for example
Print As You Go	Print a TNT label for multi-piece shipments without knowing upfront the total number of pieces, total weight and total value	Eligible customers may access this feature through integrated shipping solutions	Limited to customers who meet specific requirements and utilise integrated solutions via API or EDI, for example

TNT services with no equivalent FedEx alternative

TNT Economy Express	12 p.m. delivery possibility (Economy option)	
Cash On Delivery	Courier collects payment for the value of the goods being delivered and the payment is returned to the shipper	
DEX / Direction Injection	A specific product with dedicated transit times differs from standard direct injections, which travel on network products	

Domestic discontinued services overview per country

Germany (1 of 2)

TNT service	TNT service description	FedEx alternative	FedEx service description
09:00 Express (68 kg or more) 10:00 Express (68 kg or more)	Domestic freight shipment will be delivered by 9 a.m. or 10 a.m.	FedEx [®] Priority Express Freight	Delivery by noon the next business day
Personal Handover	Shipment only to be delivered to one named person at delivery address checking with an ID card or driving license	FedEx [®] signature options (direct signature required is the closest, but not a 1:1 solution)	Whether you require a signature to prove the safe arrival of your valuable goods, the signature of an adult, or perhaps no signature at all, FedEx provides a range of delivery options to meet your needs. You can select your preferred delivery option at the time of booking your shipment. Some delivery options are subject to an additional surcharge.
Priority	Shipment is handled prioritized within the whole transit including a priority sticker.	FedEx [®] Priority Alert	Advanced monitoring, notification of delays, priority boarding and placement on aircraft
TradeFair Delivery	Option code used for shipments to TradeFair areas.	SPS as local solution	
Business Pak	Product for shipments up to 5 kg including packaging, 12 p.m. delivery, flat rate pricing and insurance	FedEx [®] Pak	For shipments up to 2.5kg, tear and water resistant pak
Insurance	Insurance in DE applies automatically to all shipments (unless customer renounced). Whole value of goods are insured. Limited to 40,000 – higher insurance possible after request	Declared Value, liability	
Pharma	Network solution for pharma customers ensuring a GDP compliant transport	FedEx [®] GDP service – POC starts in Oct '24	
Clinical Trial Sample	Shipping samples (blood etc.) from sites to labours ensuring a GDP compliant transport and optional packaging	Clinical Express solution under development	



TNT services with no equivalent FedEx alternative

T1 shipments	Domestic shipments which are not customs cleared (for customers using customs warehouses etc.)	
Nachnahme (Cash On Delivery)	Courier collects payment for the value of the goods being delivered and the payment is returned to the shipper	
Max. Dimensions	Max Dimension for TNT Domestic are 5.00/2.40/1.80m. For FedEx Domestic following will apply: 3.02/2.03/1.78m	

