Applicable in Kuwait from **August 17, 2026**

Value Added Services and Surcharges (VASS)

FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

FedEx Services

IPE: FedEx International Priority® Express
IP: FedEx International Priority®
IPF: FedEx International Priority® Freight
IE: FedEx International Economy®
IEF: FedEx International Economy® Freight

Value Added Services[1][2]

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service[1]	Definition	Fees[2] (KWD)
Dangerous Goods Only available on Express Services.	FedEx Express Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance. Applicable fee depends on the Dangerous Goods type: • **Accessible Dangerous Goods (ADG)** The content of package must be accessible during transit for security reasons. • **Inaccessible Dangerous Goods (IDG)** The content of package does not have to be accessed during transit and can be mixed with other freight. • **Dry Ice (DI)** Dry ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can be offered in locations where fully regulated Dangerous Goods services are not offered. In case a shipment contains both Dry Ice and Dangerous Goods, only the respective Dangerous Goods surcharge applies. Please refer to FedEx Express Terms and Conditions of Carriage (**fedex.com/kw/services/terms**) and the Dangerous Goods section on **fedex.com/kw**.	• **ADG:** - IPE, IP: KWD 0.32/kg[3] (minimum KWD 32) - IPF: KWD 0.32/kg[3] (minimum KWD 32) • **IDG:** - IPE, IP: KWD 0.22/kg[3] (minimum KWD 14) - IPF: KWD 0.22/kg[3] (minimum KWD 14) • **DI:** - IPE, IP: KWD 0.3/kg[3] (minimum KWD 2.1/shipment) - IPF: KWD 0.3/kg[3] (minimum KWD 2.1/shipment)
Diplomatic Bag (Diplomatic Mail)	We accept diplomatic shipments between embassies and consulates of the same country/territory for delivery by International Priority service. As per the Vienna Convention of 1961, Diplomatic Bags receive diplomatic immunity from inspection or delay.	None

For further information, please contact Customer Service on **fedex.com**.

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Service[1]	Definition	Fees[2] (KWD)
FedEx® Electronic Trade Documents	With FedEx Electronic Trade Documents (ETD) you can streamline your international shipments by uploading your customs documentation electronically. ETD reduces the amount of paper you print for each shipment, allows for faster pickup and helps to pre-clear your shipments, reducing the risk of your shipment being delayed in customs.	None
FedEx® Global Returns or FedEx Import Shipping Print Label	Create return or import shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it as PDF via email.	None
FedEx Global Returns or FedEx Import Shipping Email Label	Create return or import shipping labels and allow your customers to access these electronically and edit them as needed.	KWD 1/label
FedEx International Broker Select Option	A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur: • A broker (other than FedEx Express or FedEx Express designated) clears the shipment. • FedEx Express picks up the shipment at the customer's broker location and delivers it to the final consignee. • The consignee's location is served by a different clearance point than the broker's clearance point.	KWD 0.36/kg[3] (minimum KWD 3.4)
FedEx Priority Alert™	FedEx Priority Alert (FPA) is a specialized, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment.	IPE, IP: KWD 0.32/kg[3] (minimum KWD 8.5) IPF: KWD 0.32/kg[3] (minimum KWD 8.5)
FedEx Priority Alert Plus™	Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service.	IPE, IP: KWD 0.42/kg[3] (minimum KWD 9.5) IPF: KWD 0.42/kg[3] (minimum KWD 9.5)
On Demand Care	On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/ exchange, to protect the integrity of temperature-controlled shipments delayed in-transit. This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.	IPE, IP, IE: KWD 1.6/kg[3] (minimum KWD 39) IPF, IEF: KWD 1.6/kg[3] (minimum KWD 39)
Hold at FedEx Location	As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability.	None
FedEx Customs Brokerage Services	FedEx Express offers a seamless standard customs clearance process to enable on-time delivery of your goods. We also offer a range of specialised inbound clearance solutions subject to an additional fee (VAT may apply at the applicable rate).	You can find more information on **fedex.com/kw/ancillaryservices**.
FedEx® Delivery Signature Options	The following delivery signature options[4] may be chosen at the time of booking your shipment: **1. No Signature Required:** FedEx will attempt to obtain a signature at the delivery address. If no one is available to sign, FedEx will deliver the package in a safe place without obtaining signature. **2. Indirect Signature Required:** FedEx will obtain a signature from someone at the delivery address, from a neighbour or from a building manager. If no one is available to sign, FedEx will attempt to redeliver the package. **3. Direct Signature Required:** FedEx will obtain a signature from someone at the delivery address only. If no one is available to sign, FedEx will attempt to redeliver the package. **4. Adult Signature Required:** FedEx will obtain a signature from any person of legal age at the delivery address, subject to sighting of a valid ID. If no one eligible to sign is available, FedEx will attempt to redeliver the package. Legal age will vary depending on the destination country/territory and is governed by local legal age of an adult, not the legal age to purchase specific products (i.e. alcohol).	**1.** None **2.** None. Residential shipments to US and Canada with declared value below USD 500 are subject to KWD 0.8/shipment surcharge. **3.** KWD 1/shipment. None for shipments to US and Canada above USD 500 declared value. **4.** KWD 1.5/shipment

For further information, please contact Customer Service on **fedex.com**.

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Surcharges[1][2]

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service[1]	Definition	Fees[2] (KWD)
Additional Handling Surcharge	FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment. **Package Services** An Additional Handling Surcharge applies to any package that meets any of the following criteria: **Dimension** • measures greater than 121 centimeters along its longest side; • measures greater than 76 centimeters along its second-longest side; or, • measures greater than 266 centimeters in length and girth (L+2W+2H). • measures greater than 10,368 in^3 cubic volume (length x width x height).^ Subject to a 40-lb. minimum billable weight. **Weight** • has an actual weight greater than 25kg. **Packaging** • is not fully encased in an outer shipping container; • is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam); • is encased in an outer shipping container covered in shrink wrap or stretch wrap; • is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails; • is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); • could become entangled in, or cause damage to other packages or the FedEx sortation system. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. If a package is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply. Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. **Freight Services** A surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side. We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.	KWD 9/package KWD 9/package KWD 9/package KWD 33/package

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Surcharges[1][2]

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service[1]	Definition	Fees[2] (KWD)
Additional Handling Surcharge – Non-stackable	FedEx will assess an Additional Handling S urcharge per eligible package for international multi-piece shipments, instead of per shipment. A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: • do not have a flat and stable top or base; • may be damaged if another piece is loaded on them; or, • have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums).	KWD 79.8/package
Unauthorized Charges	**Package Services** An "Unauthorized Package Charge" will be assessed per package when any of the dimensional or weight limits below are exceeded. 1. Measures greater than 274 centimeter along its longest side; 2. Measures greater than 419 centimeter in length and girth – the length and girth is length plus (two times the height) plus (two times the width); 3. Has an actual weight greater than 68 kgs. FedEx international packages will be subject to a 18 kgs. minimum billable weight when the package also meets the criteria of the Additional Handling Surcharge – Dimension. **Express Freight** An "Unauthorized Freight Charge" will be assessed per freight-handling unit when any of the limits below are exceeded: 1. Measures greater than 302 centimeter along its longest side; 2. Measures greater than 762 centimeter in length and girth – the length and girth is length plus (two times the height) plus (two times the width); 3. Has an actual weight greater than 1995 kgs. Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.	KWD 90/packge KWD 150/freight handling unit
Address Correction	If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment. For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.	KWD 4/shipment

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Service[1]	Definition	Fees[2] (KWD)
Extended Area Service	Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge. Please refer to the list of postal codes or areas where this surcharge applies.	Tiered pricing based on postal codes or areas: Tier A: KWD 1.1 per shipment Tier B: KWD 0.08/kg[3] (minimum KWD 7) Tier C: KWD 0.1/kg[3] (minimum KWD 9.1)
Fuel Surcharge	**International Fuel Surcharge** FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge.	Go to **fedex.com/kw/fuelsurcharge** for updates on the fuel surcharge.
Additional Handling Surcharge – Oversize Charge	FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment. An oversize charge applies to a package that • measures greater than 243 centimeters in length or 330 centimeters in length and girth (L+2W+2H). • measures greater than 17,280 in^3 cubic volume ; or,^ • has an actual weight greater than 110 lbs.^ Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. FedEx international shipments will be subject to a 40-lb. minimum billable weight when the shipment also meets the criteria of the Additional Handling Surcharge -- Dimension.	KWD 15/package
Saturday Delivery Charges	A surcharge might apply to a delivery performed on a Saturday. Service availability may vary according to place of collection and destination. When Saturday is a normal business day at the destination country/territory, Saturday Delivery does not have to be marked on the Air Waybill, and the surcharge does not apply. Please contact Customer Service for details.	KWD 3.4/shipment
Third Party Billing	Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer[5]. The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.	2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.
Inbound Processing Fee	Inbound Processing Fee is assessed in connection with the processing of shipments for clearance in applicable countries. The fee is part of the customer's transportation invoice.	KWD 0.81/shipment

(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. FedEx Express Terms and Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express services.
(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the FedEx Express Terms and Conditions of Carriage.
(3) The full rate per kilogram will be charged for any part kilogram.
*(4) Not all delivery options are available in all origins or destinations. Please see **fedex.com/kw** for details.*
(5) For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Express Terms and Conditions of Carriage.
(6) See Clearance Services and Related Fees here
^ Effective January 12, 2026

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