



FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

FedEx Services

IPE: FedEx International Priority® Express
IP: FedEx International Priority®
IPF: FedEx International Priority® Freight

IE: FedEx International Economy®
IEF: FedEx International Economy® Freight

Value Added Services^{(1) (2)}

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

| Service ⁽¹⁾ | Definition | Fees ⁽²⁾ (NAD) |
|---|---|---------------------------|
| Diplomatic Bag (Diplomatic Mail) | We accept diplomatic shipments for delivery between embassies and consulates of the same country/territory for delivery by International Priority service to direct-served countries/territories. Diplomatic Bags receive diplomatic immunity from inspection or delay under the Vienna Convention of 1961. | None |
| Hold at FedEx Location | As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability. | None |



Surcharges^{(1) (2)}

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

| Service ⁽¹⁾ | Definition | Fees ⁽²⁾ (NAD) |
|--|---|--|
| Additional Handling Surcharge | <p>Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>Package Services An Additional Handling Surcharge applies to any package that meets any of the following criteria:</p> <p>Dimension</p> <ul style="list-style-type: none"> measures greater than 121 centimeters along its longest side; measures greater than 76 centimeters along its second-longest side; or, measures greater than 266 centimeters in length and girth (L+2W+2H). <p>Weight</p> <ul style="list-style-type: none"> has an actual weight greater than 31 kg. <p>Packaging</p> <ul style="list-style-type: none"> is not fully encased in an outer shipping container; is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam); is encased in an outer shipping container covered in shrink wrap or stretch wrap; is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails; is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); could become entangled in, or cause damage to other packages or the FedEx sortation system. <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. If a package is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply. Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p>Freight Services A surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side. We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p> | <p>NAD465/package</p> <p>NAD465/package</p> <p>NAD465/package</p> <p>NAD382/package</p> |
| Additional Handling Surcharge – Non-stackable | <p>Effective January 15, 2024, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner.</p> <p>Examples include, but are not limited to, non-stackable freight handling units that:</p> <ul style="list-style-type: none"> do not have a flat and stable top or base; may be damaged if another piece is loaded on them; or, have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums). | NAD4250/package |
| Fuel Surcharge | <p>International Fuel Surcharge FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge.</p> | Go to fedex.com/na/fuelsurcharge for updates on the fuel surcharge. |

For further information, please contact Customer Service on [fedex.com](https://www.fedex.com).

| Service ⁽¹⁾ | Definition | Fees ⁽²⁾ (NAD) |
|--|--|--|
| Additional Handling Surcharge – Oversize Charge | <p>Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>An oversize charge applies to a package that exceed 243 centimeters in length* or 330 centimeters in length* and girth (L+2W+2H).</p> <p>Package shape and dimensions may change during transit, which can affect the package’s surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> | <p>NAD382/package</p> |
| Third Party Billing | <p>Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer⁽³⁾.</p> <p>The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.</p> | <p>2.5% of total shipment charges.</p> <p>Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.</p> |

(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. [FedEx Express Terms and Conditions of Carriage](#), published online and amended from time to time, apply to all FedEx Express services.

(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the [FedEx Express Terms and Conditions of Carriage](#).

(3) For the definition of and further information on Bill Third Party shipments, please refer to the [FedEx Express Terms and Conditions of Carriage](#).

(4) See [Clearance Services and Related Fees](#) [here](#)

