



FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

FedEx Services

IPE: FedEx International Priority® Express

IP: FedEx International Priority®

IPF: FedEx International Priority® Freight

IE: FedEx International Economy®

IEF: FedEx International Economy® Freight

ICP: FedEx® International Connect Plus⁽¹⁾

Value Added Services^{(2) (3)}

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service ⁽²⁾	Definition	Fees ⁽³⁾ (ZAR)
Dangerous Goods Only available on Express Services.	<p>FedEx Express Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance. Applicable fee depends on the Dangerous Goods type:</p> <ul style="list-style-type: none"> • Accessible Dangerous Goods (ADG) The content of package must be accessible during transit for security reasons. • Inaccessible Dangerous Goods (IDG) The content of package does not have to be accessed during transit and can be mixed with other freight. • Dry Ice (DI) Dry ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can be offered in locations where fully regulated Dangerous Goods services are not offered. <p>In case a shipment contains both Dry Ice and Dangerous Goods, only the respective Dangerous Goods surcharge applies.</p> <p>Please refer to FedEx Express Terms and Conditions of Carriage (fedex.com/za/services/terms) and the Dangerous Goods section on fedex.com.</p>	<ul style="list-style-type: none"> • ADG: <ul style="list-style-type: none"> - IPE, IP: ZAR 22.17/kg⁽⁴⁾ (minimum ZAR 1,776) - IPF: ZAR 22.17/kg⁽⁴⁾ (minimum ZAR 1,776) • IDG: <ul style="list-style-type: none"> - IPE, IP: ZAR 4.40/kg⁽⁴⁾ (minimum ZAR 881) - IPF: ZAR 4.40/kg⁽⁴⁾ (minimum ZAR 881) • DI: <ul style="list-style-type: none"> - IPE, IP: ZAR 9.81/kg⁽⁴⁾ (minimum ZAR 250) - IPF: ZAR 9.81/kg⁽⁴⁾ (minimum ZAR 250)
Diplomatic Bag (Diplomatic Mail)	<p>We accept diplomatic shipments for delivery between embassies and consulates of the same country/territory for delivery by International Priority service to direct-served countries/territories. Diplomatic Bags receive diplomatic immunity from inspection or delay under the Vienna Convention of 1961.</p>	None

Service ⁽²⁾	Definition	Fees ⁽³⁾ (ZAR)
FedEx® Electronic Trade Documents	FedEx Electronic Trade Documents (ETD) automates the flow of international documents so customers can upload their trade documentation. ETD targets international customers who ship non-document/commodity shipments that require customs documentation. This solution appeals to all customer segments because there are no volume requirements or associated charges, making international shipping easier for all shippers - small, medium and large.	None
FedEx International Broker Select Option	A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur: <ul style="list-style-type: none"> • A broker (other than FedEx Express or FedEx Express designated) clears the shipment. • FedEx Express picks up the shipment at the customer's broker location and delivers it to the final consignee. • The consignee's location is served by a different clearance point than the broker's clearance point. 	ZAR 165 handling fee for consignee broker None for Shipper
FedEx Priority Alert™	FedEx Priority Alert (FPA) is a specialized, fee-based and contract only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment.	IP: ZAR 9/kg ⁽⁴⁾ (minimum ZAR 222) IPF: ZAR 9/kg ⁽⁴⁾ (minimum ZAR 222)
FedEx Priority Alert Plus™	Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service.	IP: ZAR 12/kg ⁽⁴⁾ (minimum ZAR 274) IPF: ZAR 12/kg ⁽⁴⁾ (minimum ZAR 274)
Hold at FedEx Location	As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability.	None
Monitoring & Intervention (M&I)	Monitoring & Intervention (M & I) Preferred/ Premium is a specialized, subscriptionbased and contract-only service specifically designed for customers whose shipments require special handling, 24/7 support and monitoring, shipment recovery in the FedEx network. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.	FedEx Surround Preferred IPE, IP: ZAR 8.2/kg (minimum ZAR 186.7/ shipment) IPF: ZAR 3.4/kg (minimum ZAR 1493.6/ shipment) FedEx Surround Premium IPE, IP: ZAR 14.9/kg (minimum ZAR 373.4/ shipment) IPF: ZAR 7.5/kg (minimum ZAR 2800.5/ shipment)



Surcharges^{(2) (3)}

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service ⁽²⁾	Definition	Fees ⁽³⁾ (ZAR)
Additional Handling Surcharge	<p>Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>Package Services An Additional Handling Surcharge applies to any package that meets any of the following criteria:</p> <p>Dimension</p> <ul style="list-style-type: none"> • measures greater than 121 centimeters along its longest side; • measures greater than 76 centimeters along its second-longest side; or, • measures greater than 266 centimeters in length and girth (L+2W+2H). <p>* Subject to a 40-lb. minimum billable weight.</p> <p>Weight</p> <ul style="list-style-type: none"> • has an actual weight greater than 31kg. <p>Packaging</p> <ul style="list-style-type: none"> • is not fully encased in an outer shipping container; • is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam); • is encased in an outer shipping container covered in shrink wrap or stretch wrap; • is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails; • is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); • could become entangled in, or cause damage to other packages or the FedEx sortation system. <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p>If a package is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply.</p> <p>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p>	ZAR 465/package
	<p>Freight Services A surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side.</p> <p>We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p>	ZAR 465/package
	<p>Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner.</p> <p>Examples include, but are not limited to, non-stackable freight handling units that:</p> <ul style="list-style-type: none"> • do not have a flat and stable top or base; • may be damaged if another piece is loaded on them; or, • have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums). 	ZAR 371/package
Additional Handling Surcharge – Non-stackable	<p>Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment.</p> <p>A surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner.</p> <p>Examples include, but are not limited to, non-stackable freight handling units that:</p> <ul style="list-style-type: none"> • do not have a flat and stable top or base; • may be damaged if another piece is loaded on them; or, • have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums). 	ZAR 4250/package
Address Correction	<p>If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> <p>For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p>	ZAR 100/shipment

For further information, please contact Customer Service on [fedex.com](https://www.fedex.com).



Service ⁽²⁾	Definition	Fees ⁽³⁾ (ZAR)
Extended Area Service	Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge ⁽⁵⁾ . Please refer to the list of postal codes or areas where this surcharge applies .	Tiered pricing based on postal codes or areas: Tier A: ZAR 55.03 per shipment Tier B: ZAR 5/kg ⁽⁴⁾ (minimum ZAR 150) Tier C: ZAR 6.5/kg ⁽⁴⁾ (minimum ZAR 195)
Fuel Surcharge	International Fuel Surcharge FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge. Domestic FedEx Express applies a specific Dynamic fuel surcharge which is based on the automotive gas oil prices from the EU country/territory zone.	Go to fedex.com/za/fuelsurcharge for updates on the fuel surcharge.
Additional Handling Surcharge – Oversize Charge	Effective January 6, 2025, FedEx will assess an Additional Handling Surcharge per eligible package for international multi-piece shipments, instead of per shipment. An oversize charge applies to a package that exceed 243 centimeters in length* or 330 centimeters in length* and girth (L+2W+2H). Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. * FedEx international shipments will be subject to a 40-lb. minimum billable weight when the shipment also meets the criteria of the Additional Handling Surcharge -- Dimension.	R371/package
Saturday Delivery	Saturday Delivery Charge for delivery of consignments on a Saturday.	R120/shipment
Saturday Pick up	Saturday Pick up Charge for pick up of consignments on a Saturday.	R120/shipment
Third Party Billing	Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer ⁽⁶⁾ . The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.	2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.
US Inbound Processing Fee (All International Services except FICP)	Effective Jan 13, 2025 A charge is assessed on U.S. import shipments in connection with the processing of those shipments for clearance.	ZAR 28/shipment

(1) FedEx International Connect Plus is our international e-commerce service. Some content in this document may not apply to this service. For further information, please contact your local Sales Representative.

(2) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. [FedEx Express Terms and Conditions of Carriage](#), published online and amended from time to time, apply to all FedEx Express services.

(3) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the [FedEx Express Terms and Conditions of Carriage](#).

(4) The full rate per kilogram will be charged for any part kilogram.

(5) Please call Customer Service for more details on remote and less-accessible locations.

(6) For the definition of and further information on Bill Third Party shipments, please refer to the [FedEx Express Terms and Conditions of Carriage](#).

(7) See [Clearance Services and Related Fees](#) [here](#)

* January 13, 2025