



Non-Standard Shipment Demand Surcharge (Malaysia)

Effective September 21, 2026, international non-standard packages that meet the applicable criteria may be subject to a Non-Standard Shipment Demand Surcharge.

Non-Standard Shipment Demand Surcharges will apply to packages meeting the criteria and characteristics of the Additional Handling Surcharge (Dimension, Weight and Packaging)¹, the Oversize Charge¹, and the Unauthorized Package Charge¹ in addition to all other applicable charges.

Effective September 21, 2026

Non-Standard Shipment Demand Surcharge	Applicable to	Surcharge Amount per package ²
Demand – Additional Handling Surcharge Demand – Oversize Charge Demand – Unauthorized Charge	Export, ImportOne [#] , Global Third-Party (G3P) ^{##} Non-Standard Parcel [^] shipment services	MYR 19.8

Non-Standard Shipment Demand Surcharge will be determined at FedEx's sole discretion and subject to the terms and conditions provided in FedEx Service Guide and FedEx Standard Conditions of Carriage of shipment origin country. FedEx reserves the right to amend the Non-Standard Shipment Demand Surcharge, including but not limited to the rates, duration, applicable areas or any other conditions. FedEx may also, at its sole discretion, cancel, modify or adjust any waiver of Non-Standard Shipment Demand Surcharge by prior notice.

The surcharge amounts presented above are indicative only and may differ depending on the rate scale or price list for which you have registered with FedEx. To find out the actual surcharge for your shipment, please log in to your FedEx account on fedex.com and use the "Rates & Transit Times" application. If you have any questions, please contact your local Sales or Customer Service team.

¹ Please see the [Surcharge and other information](#) in FedEx.com for qualifying criteria and characteristics of the surcharges.

² The actual surcharge amount will be converted to billing currency.

[#]For customers who have registered for the ImportOne service only. Customers registered for the ImportOne service will receive discounts based on the published destination-based International Import Express base rates, as indicated in their pricing agreement. For all other customers who have not registered for ImportOne service, surcharges applied on inbound shipments will be determined by the originating country/territory.

^{##}For customers who have registered for the Global Third-Party service only. For customers registered for the Global Third-Party service, discounts are based on the published Global Third-Party base rates, as indicated in their pricing agreement. For all other customers who have not registered for Global Third-Party service, surcharges applied on third-party shipments will be determined by the originating country/territory.

[^]Parcel shipment services are FedEx Envelope, FedEx Pak, FedEx International Priority (IP), FedEx International Priority Express (IPE), FedEx International Economy (IE), FedEx International First (IF), FedEx 10kg Box, FedEx 25kg Box, FedEx International Connect Plus (FICP).