Non-Standard Shipment Demand Surcharge

Effective September 21, 2026, international non-standard packages that meet the applicable criteria may be subject to a Non-Standard Shipment Demand Surcharge.

Non-Standard Shipment Demand Surcharges will apply to packages meeting the criteria and characteristics of the Additional Handling Surcharge (Dimension, Weight and Packaging)[1], the Oversize Charge[1], and the Unauthorized Package Charge[1] in addition to all other applicable charges.

Below information is only applicable to customers having FedEx Tariff Pricing. If you have any questions, please contact your local FedEx Sales or Customer Service team.

Effective September 21, 2026

Non-Standard Shipment Demand Surcharge	Applicable to	Surcharge Amount per package[2]	
Demand – Additional Handling Surcharge **Demand – Oversize Charge** **Demand – Unauthorized Charge**	Non-Standard Parcel^ shipment services	Australia Chinese Mainland Fiji Guam Hong Kong SAR China Indonesia Japan Macau SAR China Malaysia New Zealand Philippines Singapore South Korea Thailand Vietnam	USD 5.00
		Taiwan[3]	USD 5.25
		Cambodia	KHR 19800

Non-Standard Shipment Demand Surcharge will be determined at FedEx's sole discretion and subject to the terms and conditions provided in FedEx Service Guide and FedEx Standard Conditions of Carriage of shipment origin country. FedEx reserves the right to amend the Non-Standard Shipment Demand Surcharge, including but not limited to the rates, duration, applicable areas or any other conditions. FedEx may also, at its sole discretion, cancel, modify or adjust any waiver of Non-Standard Shipment Demand Surcharge by prior notice.

The surcharge amounts presented above are indicative only and may differ depending on the rate scale or price list for which you have registered with FedEx. To find out the actual surcharge for your shipment, please log in to your FedEx account on fedex.com and use the "Rates & Transit Times" application. If you have any questions, please contact your local Sales or Customer Service team.

1. Please see the Surcharge and other information in FedEx.com for qualifying criteria and characteristics of the surcharges.
2. The actual surcharge amount will be converted to billing currency.
3. TW rates include 5% VAT.

^Parcel shipment services are FedEx Envelope, FedEx Pak, FedEx International Priority (IP), FedEx International Priority Express (IPE), FedEx International Economy (IE), FedEx International First (IF), FedEx 10kg Box, FedEx 25kg Box, FedEx International Connect Plus (FICP)