Surcharge and Other Information

(For FedEx® International Deferred Freight Export & ImportOne services only)

Hong Kong

Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to https://www.fedex.com/en-hk/shipping/surcharges.html for the prevailing fuel surcharge rate).

Demand Surcharge

During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.

Non-Standard Shipment Fees

*Additional Handling Surcharge - Freight:

HKD 1,556.00 per freight handling unit.

This surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side.

* We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.

Non-Stackable Surcharge:

HKD 2,000.00 per freight handling unit.

This surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that:

- do not have a flat and stable top or base; or
- may be damaged if another piece is loaded on them; or
- have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums).

*Unauthorized Freight Charge:

HKD 3,602.00 per freight handling unit.

This surcharge applies to any freight handling unit that:

- measures greater than 302 centimeters along its longest side; or
- measures greater than 762 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has an actual weight greater than 1,995kg.

* Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.

Special Handling Fees

Address Correction:

HKD 107.00 per shipment

If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.
For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

Third Party Billing Surcharge:

2.5% of total shipment charges

Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer.
The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.
For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Terms and Conditions of Carriage.

Third Party Consignee Surcharge:

HKD 94.00 per shipment. Please visit https://www.fedex.com/en-hk/shipping.html for details.

FedEx International Broker Select:

HKD 94.00 per shipment or HKD 10.20 per kg, whichever is greater

This surcharge applies when all of the following occur:

- A broker (other than FedEx or FedEx designated) clears the shipment.
- FedEx picks up the shipment at the customer's broker location and delivers it to the final consignee.
- The consignee's location is served by a different clearance point than the broker's clearance point.

Saturday Pick Up:

HKD 142.00 per shipment

Saturday Delivery:

HKD 142.00 per shipment

Global Print Return Label Surcharge:

Free of charge. Please visit https://www.fedex.com/en-hk/shipping.html for details.

*Inbound Processing Fee:

HKD 20.60 per shipment. For all shipments destined to U.S./ European Union (EU) member states*, this charge is assessed to support shipment clearance processing.

* EU member states: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, and Sweden. The fee does not apply to shipments from one EU member state to another.

*Out of Pickup Area Surcharge (OPA):

Applicable surcharges by tier:
Tier A: not applicable
Tier B: HKD 220.00 per shipment or HKD 4.00 per kg, whichever is greater
Tier C: HKD 286.00 per shipment or HKD 5.20 per kg, whichever is greater

*Out of Delivery Area Surcharge (ODA):

Applicable surcharges by tier:
Tier A: HKD 28.00 per shipment
Tier B: HKD 220.00 per shipment or HKD 4.00 per kg, whichever is greater
Tier C: HKD 286.00 per shipment or HKD 5.20 per kg, whichever is greater

* FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas). OPA and ODA Surcharges are not applied to FedEx 10kg or 25kg Box shipments. A list of ZIP and postal codes where these surcharges apply is available here.

*Residential Delivery Surcharge:

HKD 1,008.00 per freight shipment (applicable to US & Canada destinations only).
A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. If the ODA Surcharge is applied to a shipment, the Residential Delivery Surcharge will not apply.

* Residential Delivery Surcharge does not apply to FedEx 10kg or 25kg Box shipments.

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Duty and Tax: If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination.
Please visit https://www.fedex.com/en-hk/ancillary-clearance-service.html or contact our Customer Service team for details.

Declared Value Charge for Carriage: Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country/ territory of origin and currency.
If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export and ImportOne shipments paid by Hong Kong customers is equal to HKD 17.70 per HKD 750 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) HKD 750 or (ii) HKD 71 per pound. The following maximum declared value for carriage will apply. Please contact FedEx Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)

FedEx® International Deferred Freight (FDF):	USD 100,000.00 (or equivalent value in local currency)
Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewelry, precious metals, furs, etc.:	USD 1,000.00 or USD 20.00 per kg, whichever is greater

Weight Information

Total shipment weight is unlimited. The maximum weight per package may be adjusted. Please contact our Customer Service team or Sales team for details.
Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations. Please note that the rates stated on FedEx's invoice shall be the final and official rates.
Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of a FedEx® International Deferred Freight shipment is calculated as follows. Please contact our Customer Service team for details.

$$\frac{\text{Length x Width x Height (centimeters or inches)}}{\text{6,000 for centimeters or 366 for inches}}$$

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube.

Shipments in FedEx packaging may be subjected to dimensional weight pricing.
In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Hong Kong FedEx account and settle their invoice promptly in Hong Kong.
- FedEx reserves the right at any time to amend, modify, or discontinue discounts without prior notification.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country/ territory of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- For ImportOne customers, Saturday Pick Up surcharge will not apply to the shipments originating from the countries/ territories where Saturday is a regular business day, but such surcharge will apply to the shipments originating from the countries/ territories where Saturday is not a regular business day. Please contact our Customer Service team for details.
- All rates are exclusive of all applicable tax.
- For Address Correction, if the package is being rerouted to a different Country/ Territory, City or Province, a new shipment fee may apply.
- Non-Standard Shipment Fees
  - If a FedEx freight handling unit is subject to Unauthorized Freight Charge and also meets the criteria for either Additional Handling Surcharge - Freight or Non-Stackable Surcharge, then only the highest charge will apply.
- Total shipment charges include transportation charges, surcharges and additional fees; but do not include duties, taxes and ancillary clearance service fees. The Third-Party Billing Surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment.

FedEx Rate Sheet Terms and Conditions

1. Fuel Surcharge. No fuel surcharge will be applied to Export or ImportOne shipments to / from Zone J unless otherwise provided in the customer's special shipping rates agreement. Please contact our Customer Service team for details.
2. Dangerous Goods. Dangerous goods cannot be shipped in the FedEx® International Deferred Freight (FDF) service. For other prohibited items, please refer to the FedEx Standard Conditions of Carriage.
3. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for the following shipments:
   - For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Fiji, Guam, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam), FDF shipments with an actual weight of more than 100kg or any individual package that measures greater than 274 centimeters along its longest side or measures greater than 203 centimeters along its second-longest side or measures greater than 178 centimeters along its third-longest side; or measures greater than 330 centimeters in its longest side and girth.
   - For the shipments originating from other countries/ territories, FDF shipments regardless of weight.
4. FDF Minimum Charge. A 68kg minimum rate charge per package shall apply to FDF shipments weighing less than 68kg. Please contact our Customer Service team for details.

For Inquiries

Customer Support: https://www.fedex.com/en-hk/customer-support/contact.html