IF Import

Australia ImportOne Rates

For International First Shipments

(Rates exclude special fees and fuel surcharge) [1]

Effective January 4, 2027

Please refer to Zone Index for detailed zone classification				
Rates in AUD		D	F	G
Major Origins		U.S.	Brazil	Haiti
FedEx Envelope[2]	0.5 kg	234.00	304.90	350.30
FedEx Pak[2]	0.50 kg	240.80	313.60	361.00
	1.00	324.60	413.00	476.30
	1.50	401.00	498.30	577.90
	2.00	475.10	593.10	678.40
	2.50	550.60	685.00	781.50
International First (IF)	0.50 kg	303.30	352.10	405.60
	1.00	384.20	439.10	507.70
	1.50	465.10	526.10	609.80
	2.00	546.00	613.10	711.90
	2.50	626.90	700.10	814.00
	3.00	680.30	786.00	911.80
	3.50	733.70	871.90	1,009.60
	4.00	787.10	957.80	1,107.40
	4.50	840.50	1,043.70	1,205.20
	5.00	893.90	1,129.60	1,303.00
	5.50	920.80	1,149.10	1,325.80
	6.00	947.70	1,168.60	1,348.60
	6.50	974.60	1,188.10	1,371.40
	7.00	1,001.50	1,207.60	1,394.20
	7.50	1,028.40	1,227.10	1,417.00
	8.00	1,055.30	1,246.60	1,439.80
	8.50	1,082.20	1,266.10	1,462.60
	9.00	1,109.10	1,285.60	1,485.40
	9.50	1,136.00	1,305.10	1,508.20
	10.00	1,162.90	1,324.60	1,531.00
	10.50	1,183.00	1,351.10	1,560.60
	11.00	1,203.10	1,377.60	1,590.20
	11.50	1,223.20	1,404.10	1,619.80
	12.00	1,243.30	1,430.60	1,649.40
	12.50	1,263.40	1,457.10	1,679.00
	13.00	1,283.50	1,483.60	1,708.60
	13.50	1,303.60	1,510.10	1,738.20
	14.00	1,323.70	1,536.60	1,767.80
	14.50	1,343.80	1,563.10	1,797.40
	15.00	1,363.90	1,589.60	1,827.00
	15.50	1,384.00	1,616.10	1,856.60
	16.00	1,404.10	1,642.60	1,886.20
	16.50	1,424.20	1,669.10	1,915.80
	17.00	1,444.30	1,695.60	1,945.40
	17.50	1,464.40	1,722.10	1,975.00
	18.00	1,484.50	1,748.60	2,004.60
	18.50	1,504.60	1,775.10	2,034.20
	19.00	1,524.70	1,801.60	2,063.80
	19.50	1,544.80	1,828.10	2,093.40
	20.00	1,564.90	1,854.60	2,123.00
	20.50	1,585.00	1,881.10	2,152.60
Rates per kg (Multiply by Total Shipment Weight)				
Weight (kg)[3]	21-44	75.50	97.30	111.80
	45-70	61.60	71.00	81.80
	71-99	56.00	70.00	77.90
	100-299	56.00	66.10	75.80
	[3] 300-499	53.60	62.80	71.60
	[3] 500-999	53.60	61.80	71.10
	[3] 1000+	53.60	61.80	71.10

Footnotes:

[1] All rates are exclusive of all applicable tax. For special fees and fuel surcharge, please refer to the Surcharge and Other Information page for details.

[2] FedEx packaging must be used. No multiple piece shipments are allowed when using FedEx Envelope. FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates. FedEx Pak shipments exceeding 2.5kg will be charged at International First (IF) rates.

[3] Air cargo space must be reserved in advance with our Customer Service team for the following shipments: (a) For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Fiji, Guam, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam.), IF multiple-piece shipments with an actual weight of more than 500kg. (b) For the shipments originating from other countries/ territories, IF multiple-piece shipments with an actual weight of more than 300kg.

Remarks:

- These rates are available only to qualified customers. See the Miscellaneous Information section for details.
- A fuel surcharge and other special fees will apply.
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.
- For packages weighing up to 20.5kg billable weight, rates are calculated in 0.5-kg increments. Any fraction of a kilogram exceeding 0.01kg or 0.51kg takes the next billable weight; For packages weighing over 21.0kg billable weight, rates are calculated in 1-kg increments. Any fraction of a kilogram exceeding 0.01kg takes the next billable weight.

Please refer to Zone Index

IF Export

Australia Tariff Export Rates

For International First Shipments

(Rates exclude special fees and fuel surcharge) [1]

Effective January 4, 2027

Please refer to Zone Index for detailed zone classification		
Rates in AUD		D
Major Destinations		U.S.
FedEx Envelope[2]	0.5 kg	174.40
FedEx Pak[2]	0.50 kg	184.10
	1.00	248.80
	1.50	306.00
	2.00	358.90
	2.50	417.80
International First (IF)	0.50 kg	229.40
	1.00	295.30
	1.50	361.20
	2.00	427.10
	2.50	493.00
	3.00	530.40
	3.50	567.80
	4.00	605.20
	4.50	642.60
	5.00	680.00
	5.50	700.30
	6.00	720.60
	6.50	740.90
	7.00	761.20
	7.50	781.50
	8.00	801.80
	8.50	822.10
	9.00	842.40
	9.50	862.70
	10.00	883.00
	10.50	896.90
	11.00	910.80
	11.50	924.70
	12.00	938.60
	12.50	952.50
	13.00	966.40
	13.50	980.30
	14.00	994.20
	14.50	1,008.10
	15.00	1,022.00
	15.50	1,035.90
	16.00	1,049.80
	16.50	1,063.70
	17.00	1,077.60
	17.50	1,091.50
	18.00	1,105.40
	18.50	1,119.30
	19.00	1,133.20
	19.50	1,147.10
	20.00	1,161.00
	20.50	1,174.90
Rates per kg (Multiply by Total Shipment Weight)		
Weight (kg)[3]	21-44	56.80
	45-70	47.50
	71-99	45.40
	100-299	45.00
	[3] 300-499	43.50
	[3] 500-999	43.50
	[3] 1000+	43.50

Footnotes:

[1] All rates are exclusive of all applicable tax. For special fees and fuel surcharge, please refer to the Surcharge and Other Information page for details.

[2] FedEx packaging must be used. No multiple piece shipments are allowed when using FedEx Envelope. FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates. FedEx Pak shipments exceeding 2.5kg will be charged at International First (IF) rates.

[3] Air cargo space must be reserved in advance with our Customer Service team for International First (IF) multiple-piece shipments with an actual weight of more than 500kg.

Remarks:

- These rates are available only to qualified customers. See the Miscellaneous Information section for details.
- A fuel surcharge and other special fees will apply.
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.
- For packages weighing up to 20.5kg billable weight, rates are calculated in 0.5-kg increments. Any fraction of a kilogram exceeding 0.01kg or 0.51kg takes the next billable weight; For packages weighing over 21.0kg billable weight, rates are calculated in 1-kg increments. Any fraction of a kilogram exceeding 0.01kg takes the next billable weight.

➡ Please refer to Zone Index

Zone Index

Australia

ZONE TABLE: IF = International First Shipments

Country / Region	*EXPORT* IF	*IMPORT* IF
Antigua		G
Anguilla		G
Netherlands Antilles		G
Argentina		F
Aruba		G
Barbados		G
Bermuda		G
Bolivia		F
Bonaire		G
St. Eustatius		G
Saba		G
Brazil		F
Bahamas		G
Belize		F
Canada	D	D
Chile		F
Colombia		F
Costa rica		F
Curacao		G
Dominica		G
Dominican Republic		G
Ecuador		F
Grenada		G
French Guiana		F
Guadeloupe		G
Guatemala		F
Guyana		F
Honduras		F
Haiti		G
Jamaica		G
St. Kitts & Nevis		G
Cayman Islands		G
St. Lucia		G
St. Martin		G
Martinique		G
Montserrat		G
Mexico		D
Nicaragua		F
Panama		F
Peru		F
Puerto Rico		D
Paraguay		F

Remarks:
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.

Zone Index

Australia

ZONE TABLE: IF = International First Shipments

Country / Region		EXPORT IF	IMPORT IF
Suriname			F
El salvador			F
St. Maarten			G
Turks & Caicos Islands			G
Trinidad & Tobago			G
U.S. (Western Region)			
Colorado	80000-81699	D	D
Idaho	83200-83999	D	D
Utah	84000-84799	D	D
Arizona	85000-86599	D	D
Nevada	89000-89899	D	D
California	90000-96699	D	D
Oregon	97000-97999	D	D
Washington	98000-99499	D	D
U.S. (Rest of Country)		D	D
Uruguay			F
St. Vincent			G
Venezuela			F
British Virgin Islands			G
U.S. Virgin Islands			G

Remarks:
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.

Surcharge and Other Information

(For IF services only)

Australia

Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to https://www.fedex.com/en-au/shipping/surcharges.html for the prevailing fuel surcharge rate).

Demand Surcharge

During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.

Non-Standard Shipment Fees

*Additional Handling Surcharge - Dimension:

AUD 41.10 per package.

This surcharge applies to any package that:

- measures greater than 121 centimeters along its longest side; or
- measures greater than 76 centimeters along its second-longest side; or
- measures greater than 266 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has a cubic volume (Length x Width x Height) greater than 169,901 cubic centimeters.

Subject to a 23kg minimum billable weight.

*Additional Handling Surcharge - Weight:

AUD 41.10 per package.

This surcharge applies to any package that measures greater than 25kg in actual weight.

*Additional Handling Surcharge - Packaging:

AUD 41.10 per package.

This surcharge applies to a package that meets any of the following criteria:

- is not fully encased in an outer shipping container
- is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam)
- is encased in an outer shipping container covered in shrink wrap or stretch wrap
- is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails
- is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area)
- could become entangled in or cause damage to other packages or the FedEx sortation system

If a FedEx package is subject to an Additional Handling Surcharge – Packaging, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 23kg will still apply.

*We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

*Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

*Oversize Charge:

AUD 101.60 per package.

This surcharge applies to a package that:

- exceeds 243 centimeters in its longest side; or
- exceeds 330 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- measures greater than 50kg in actual weight; or
- has a cubic volume (Length x Width x Height) greater than 283,168 cubic centimeters.

If a FedEx package is subject to an Oversize Charge, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 23kg will still apply.

*Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

*Unauthorized Package Charge:

AUD 426.00 per package.

This surcharge applies to any package that:

- measures greater than 274 centimeters along its longest side; or
- measures greater than 419 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has an actual weight greater than 68kg.

FedEx international packages will be subject to a 23kg minimum billable weight when the package also meets the criteria of the Additional Handling Surcharge - Dimension.

* Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.

Special Handling Fees

Address Correction:

AUD 17.00 per shipment

If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.
For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

Global Print Return Label Surcharge:

Free of charge. Please visit https://www.fedex.com/en-au/shipping.html for details.

*Inbound Processing Fee:

AUD 4.60 per shipment. For all shipments destined to U.S., European Union (EU) member states*, Australia and New Zealand, this charge is assessed to support shipment clearance processing.

* EU member states: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, and Sweden. The fee does not apply to shipments from one EU member state to another.

Surcharge and Other Information

(For IF services only)

Australia

Paper Clearance Document Fee:	AUD 36.00 per shipment. A Paper Document Fee applies to shipments when any associated trade document (e.g. Commercial Invoice, Packing List, Export Declaration, Export License, Certificate of Origin, Inspection Certificate) is provided in a non-electronic format prior to the processing of the shipment, requiring manual processing by FedEx.
*Out of Pickup Area Surcharge (OPA):	Applicable surcharges by tier: Tier A: not applicable Tier B: AUD 38.90 per shipment or AUD 1.00 per kg, whichever is greater Tier C: AUD 50.50 per shipment or AUD 1.30 per kg, whichever is greater
*Out of Delivery Area Surcharge (ODA):	Applicable surcharges by tier: Tier A: AUD 4.70 per shipment Tier B: AUD 38.90 per shipment or AUD 1.00 per kg, whichever is greater Tier C: AUD 50.50 per shipment or AUD 1.30 per kg, whichever is greater * FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas). A list of ZIP and postal codes where these surcharges apply is available here.
Indirect Signature Required (ISR):	AUD 4.40 per non-freight shipment (applicable to U.S./Canada residential destinations with declared value for Carriage less than USD500/CAD500 shipment). Please visit https://www.fedex.com/en-au/shipping.html for details.
Direct Signature Required (DSR):	AUD 7.60 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment). Please visit https://www.fedex.com/en-au/shipping.html for details.
Adult Signature Required (ASR):	AUD 9.00 per non-freight shipment. Please note that FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option. Please visit https://www.fedex.com/en-au/shipping.html for details.
*Residential Delivery Surcharge:	AUD 7.30 per non-freight shipment. A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. If the ODA Surcharge is applied to a shipment, the Residential Delivery Surcharge will not apply. * FedEx imposes a surcharge for international shipments to Argentina, Austria, Bahamas, Belgium, Bulgaria, Canada, Colombia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, New Zealand, Norway, Panama, Poland, Portugal, Romania, Slovak Republic, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, and U.S.
Dry Ice Surcharge:	AUD 10.70 per shipment. If a shipment contains both dry-ice and dangerous goods (accessible or inaccessible), only dangerous goods surcharge applies, and dry-ice surcharge is not applied.
Monitoring & Intervention Premium - Package:	AUD 106.40 per shipment or AUD 4.60 per kg, whichever is greater, for IPE & IP (Export services) AUD 43.30 per shipment or AUD 1.90 per kg, whichever is greater, for IPE & IP (ImportOne services) Monitoring & Intervention (M & I) Premium is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require network sensor (where available), dedicated handling, priority boarding, 24/7 expert support, proactive monitoring and expedited shipment recovery in the FedEx network. With Premium, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability. acceptance in order to confirm service compliance and availability.
Monitoring & Intervention Preferred - Package:	AUD 30.40 per shipment or AUD 1.40 per kg, whichever is greater, for IPE & IP (Export services) AUD 15.20 per shipment or AUD 0.70 per kg, whichever is greater, for IPE & IP (ImportOne services) Monitoring & Intervention (M & I) Preferred is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require special handling, 24/7 dedicated support and proactive monitoring, priority handling , and expedited shipment recovery in the FedEx network. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
Priority Alert - Package:	AUD 83.10 per shipment or AUD 3.30 per kg, whichever is greater (Export services) AUD 27.00 per shipment or AUD 1.00 per kg, whichever is greater (ImportOne services) FedEx Priority Alert (FPA) is a specialized, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
Priority Alert Plus - Package:	AUD 99.80 per shipment or AUD 5.00 per kg, whichever is greater (Export services) AUD 33.00 per shipment or AUD 1.50 per kg, whichever is greater (ImportOne services) Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
On-demand Care - Package:	AUD 136.50 per shipment or AUD 6.00 per kg, whichever is greater (Export and ImportOne services) On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/ exchange, to protect the integrity of temperature-controlled shipments delayed in-transit. This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.
Duty and Tax:	If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination. Please visit https://www.fedex.com/en-au/ancillary-clearance-service.html or contact our Customer Service team for details.

Surcharge and Other Information

(For IF services only)

Australia

Declared Value Charge for Carriage:

Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country/ territory of origin and currency.
If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export and ImportOne shipments in Australia is equal to AUD 2.40 per AUD 100.00 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) AUD 100.00 or (ii) AUD 12.03 per pound. The following maximum declared value for carriage will apply. Please contact our Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)

FedEx Envelope/Pak:	USD 100.00 (or equivalent value in local currency)
International First (IF):	USD 50,000.00 (or equivalent value in local currency)
Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewelry, precious metals, furs, etc.:	USD 1,000.00 or USD 20.00 per kg, whichever is greater

Weight Information

Total shipment weight is unlimited. The maximum weight per package may be adjusted. Please contact our Customer Service team or Sales team for details.
Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations.
Please note that the rates stated on FedEx's invoice shall be the final and official rates.
Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of an International First shipment is calculated as follows. Please contact our Customer Service team for details.

$$\frac{\text{Length x Width x Height (centimeters or inches)}}{\text{5,000 for centimeters or 305 for inches}}$$

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube.

Shipments in FedEx packaging may be subjected to dimensional weight pricing.
In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Australia FedEx account and settle their invoice promptly in Australia.
- FedEx reserves the right at any time to amend, modify, or discontinue discounts without prior notification.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country/ territory of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- For ImportOne customers, Saturday Pick Up surcharge will not apply to the shipments originating from the countries/ territories where Saturday is a regular business day, but such surcharge will apply to the shipments originating from the countries/ territories where Saturday is not a regular business day. Please contact our Customer Service team for details.
- All rates are exclusive of all applicable tax.
- For Address Correction, if the package is being rerouted to a different Country/ Territory, City or Province, a new shipment fee may apply.
- Non-Standard Shipment Fees
  - If a package qualifies for more than one non-standard surcharge (Additional Handling Surcharge – Dimension/ Additional Handling Surcharge – Weight/ Additional Handling Surcharge – Packaging/ Oversize Charge/ Unauthorized Package Charge), the highest charge after the discount will be assessed.

FedEx Rate Sheet Terms and Conditions

1. FedEx Envelope and Pak
   - FedEx packaging must be used.
   - No multiple piece shipments are allowed when using FedEx Envelope.
   - FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates.
   - FedEx Envelope or FedEx Pak shipments exceeding 2.5kg will be charged at International First (IF) rates.
2. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for the following shipments:
   - For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Guam, Fiji, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam), International First (IF) multiple-piece shipments with an actual weight of more than 500kg.
   - For the shipments originating from other countries/ territories, International First (IF) multiple-piece shipments with an actual weight of more than 300kg.

For Inquiries

Customer Support: https://www.fedex.com/en-au/customer-support/contact.html