IF Export

Japan Tariff Export Rates

For International First Shipments

(Rates exclude special fees and fuel surcharge) [1]

Effective January 4, 2027

Please refer to Zone Index for detailed zone classification

Rates in JPY		E	F	G	H
Major Destinations		U.S. (Western Region)[2]	U.S. (Rest of Country)	Brazil	France
FedEx Envelope[3]	0.5 kg	11,960	11,980	13,280	11,540
FedEx Pak[3]	0.50 kg	18,780	18,790	20,230	19,430
	1.00	22,580	22,590	26,100	24,940
	1.50	25,750	25,760	32,630	31,560
	2.00	28,860	28,880	39,390	38,150
	2.50	32,180	32,190	45,850	44,460
International First (IF)	0.50 kg	22,230	22,240	25,540	27,310
	1.00	26,070	26,090	33,750	33,870
	1.50	29,910	29,940	41,960	40,430
	2.00	33,750	33,790	50,170	46,990
	2.50	37,590	37,640	58,380	53,550
	3.00	44,290	44,370	66,340	60,250
	3.50	50,990	51,100	74,300	66,950
	4.00	57,690	57,830	82,260	73,650
	4.50	64,390	64,560	90,220	80,350
	5.00	71,090	71,290	98,180	87,050
	5.50	72,880	73,100	100,210	90,080
	6.00	74,670	74,910	102,240	93,110
	6.50	76,460	76,720	104,270	96,140
	7.00	78,250	78,530	106,300	99,170
	7.50	80,040	80,340	108,330	102,200
	8.00	81,830	82,150	110,360	105,230
	8.50	83,620	83,960	112,390	108,260
	9.00	85,410	85,770	114,420	111,290
	9.50	87,200	87,580	116,450	114,320
	10.00	88,990	89,390	118,480	117,350
	10.50	90,580	91,020	120,510	119,050
	11.00	92,170	92,650	122,540	120,750
	11.50	93,760	94,280	124,570	122,450
	12.00	95,350	95,910	126,600	124,150
	12.50	96,940	97,540	128,630	125,850
	13.00	98,530	99,170	130,660	127,550
	13.50	100,120	100,800	132,690	129,250
	14.00	101,710	102,430	134,720	130,950
	14.50	103,300	104,060	136,750	132,650
	15.00	104,890	105,690	138,780	134,350
	15.50	106,480	107,320	140,810	136,050
	16.00	108,070	108,950	142,840	137,750
	16.50	109,660	110,580	144,870	139,450
	17.00	111,250	112,210	146,900	141,150
	17.50	112,840	113,840	148,930	142,850
	18.00	114,430	115,470	150,960	144,550
	18.50	116,020	117,100	152,990	146,250
	19.00	117,610	118,730	155,020	147,950
	19.50	119,200	120,360	157,050	149,650
	20.00	120,790	121,990	159,080	149,940
	20.50	122,380	123,620	161,110	149,940
Rates per kg (Multiply by Total Shipment Weight)					
Weight (kg)[4]	21-44	5,930	6,090	7,680	7,140
	45-70	5,310	5,580	6,930	6,310
	71-99	5,260	5,530	6,860	6,240
	100-299	4,980	5,130	6,600	5,940
	[4] 300-499	4,630	4,780	5,940	5,300
	[4] 500-999	4,540	4,710	5,940	5,300
	[4] 1000+	4,540	4,710	5,900	5,240

Footnotes:

[1] All rates are exclusive of all applicable tax. For special fees and fuel surcharge, please refer to the Surcharge and Other Information page for details.

[2] U.S. Western Regions include Colorado, Idaho, Utah, Arizona, Nevada, California, Oregon and Washington States.

[3] FedEx packaging must be used. No multiple piece shipments are allowed when using FedEx Envelope. FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates. FedEx Pak shipments exceeding 2.5kg will be charged at International First (IF) rates.

[4] Air cargo space must be reserved in advance with our Customer Service team for International First (IF) multiple-piece shipments with an actual weight of more than 500kg.

Remarks:

- These rates are available only to qualified customers. See the Miscellaneous Information section for details.
- A fuel surcharge and other special fees will apply.
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.
- For packages weighing up to 20.5kg billable weight, rates are calculated in 0.5-kg increments. Any fraction of a kilogram exceeding 0.01kg or 0.51kg takes the next billable weight; For packages weighing over 21.0kg billable weight, rates are calculated in 1-kg increments. Any fraction of a kilogram exceeding 0.01kg takes the next billable weight.

➡ Please refer to Zone Index

IF Import

Japan ImportOne Rates

For International First Shipments

(Rates exclude special fees and fuel surcharge) [1]

Effective January 4, 2027

Please refer to Zone Index for detailed zone classification				
Rates in JPY		E	F	G
Major Origins		U.S. (Western Region)[2]	U.S. (Rest of Country)	Brazil
FedEx Envelope[3]	0.5 kg	12,710	12,760	14,190
FedEx Pak[3]	0.50 kg	14,350	14,440	22,090
	1.00	19,950	20,150	28,340
	1.50	23,110	23,260	34,090
	2.00	26,040	26,190	39,550
	2.50	29,230	29,400	45,300
International First (IF)	0.50 kg	18,960	19,090	28,180
	1.00	22,390	22,530	34,530
	1.50	25,820	25,970	40,880
	2.00	29,250	29,410	47,230
	2.50	32,680	32,850	53,580
	3.00	35,410	35,590	59,930
	3.50	38,140	38,330	66,280
	4.00	40,870	41,070	72,630
	4.50	43,600	43,810	78,980
	5.00	46,330	46,550	85,330
	5.50	48,480	48,710	88,180
	6.00	50,630	50,870	91,030
	6.50	52,780	53,030	93,880
	7.00	54,930	55,190	96,730
	7.50	57,080	57,350	99,580
	8.00	59,230	59,510	102,430
	8.50	61,380	61,670	105,280
	9.00	63,530	63,830	108,130
	9.50	65,680	65,990	110,980
	10.00	67,830	68,150	113,830
	10.50	69,180	69,510	116,160
	11.00	70,530	70,870	118,490
	11.50	71,880	72,230	120,820
	12.00	73,230	73,590	123,150
	12.50	74,580	74,950	125,480
	13.00	75,930	76,310	127,810
	13.50	77,280	77,670	130,140
	14.00	78,630	79,030	132,470
	14.50	79,980	80,390	134,800
	15.00	81,330	81,750	137,130
	15.50	82,680	83,110	139,460
	16.00	84,030	84,470	141,790
	16.50	85,380	85,830	144,120
	17.00	86,730	87,190	146,450
	17.50	88,080	88,550	148,780
	18.00	89,430	89,910	151,110
	18.50	90,780	91,270	153,440
	19.00	92,130	92,630	155,770
	19.50	93,480	93,990	158,100
	20.00	94,830	95,350	160,430
	20.50	96,180	96,710	162,750
Rates per kg (Multiply by Total Shipment Weight)				
Weight (kg)[4]	21-44	4,710	4,760	7,750
	45-70	4,350	4,390	6,980
	71-99	3,960	3,980	6,010
	100-299	3,940	3,980	5,830
	[4] 300-499	3,660	3,680	5,360
	[4] 500-999	3,630	3,640	5,040
	[4] 1000+	3,630	3,640	4,990

Footnotes:

[1] All rates are exclusive of all applicable tax. For special fees and fuel surcharge, please refer to the Surcharge and Other Information page for details.

[2] U.S. Western Regions include Colorado, Idaho, Utah, Arizona, Nevada, California, Oregon and Washington States.

[3] FedEx packaging must be used. No multiple piece shipments are allowed when using FedEx Envelope. FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates. FedEx Pak shipments exceeding 2.5kg will be charged at International First (IF) rates.

[4] Air cargo space must be reserved in advance with our Customer Service team for the following shipments: (a) For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Fiji, Guam, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam.), IF multiple-piece shipments with an actual weight of more than 500kg. (b) For the shipments originating from other countries/ territories, IF multiple-piece shipments with an actual weight of more than 300kg.

Remarks:

- These rates are available only to qualified customers. See the Miscellaneous Information section for details.
- A fuel surcharge and other special fees will apply.
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.
- For packages weighing up to 20.5kg billable weight, rates are calculated in 0.5-kg increments. Any fraction of a kilogram exceeding 0.01kg or 0.51kg takes the next billable weight; For packages weighing over 21.0kg billable weight, rates are calculated in 1-kg increments. Any fraction of a kilogram exceeding 0.01kg takes the next billable weight.

Please refer to Zone Index

Zone Index

Japan

ZONE TABLE: IF = International First Shipments

Country / Region	EXPORT IF	IMPORT IF
Anguilla		G
Antigua		G
Argentina		G
Aruba		G
Austria	H	
Bahamas		G
Barbados		G
Belgium	H	
Belize		G
Bermuda		G
Bolivia		G
Bonaire		G
Brazil	G	G
British Virgin Islands		G
Canada	F	F
Cayman Islands		G
Chile		G
Colombia		G
Costa rica		G
Curacao		G
Denmark	H	
Dominica		G
Dominican Republic		G
Ecuador		G
El salvador		G
France	H	
French Guiana		G
Grenada		G
Guadeloupe		G
Guatemala		G
Guyana		G
Haiti		G
Honduras		G
Italy	H	
Jamaica		G
Luxembourg	H	
Martinique		G
Mexico	F	F
Montserrat		G
Netherlands	H	
Netherlands Antilles		G
Nicaragua		G

Remarks:
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.

Zone Index

Japan

ZONE TABLE: IF = International First Shipments

Country / Region		EXPORT IF	IMPORT IF
Panama			G
Paraguay			G
Peru			G
Puerto Rico		F	F
Saba			G
Spain		H	
St. Eustatius			G
St. Kitts & Nevis			G
St. Lucia			G
St. Maarten			G
St. Martin			G
St. Vincent			G
Suriname			G
Switzerland		H	
Trinidad & Tobago			G
Turks & Caicos Islands			G
U.S. (Western Region)			
Arizona	85000-86599	E	E
California	90000-96699	E	E
Colorado	80000-81699	E	E
Idaho	83200-83999	E	E
Nevada	89000-89899	E	E
Oregon	97000-97999	E	E
Utah	84000-84799	E	E
Washington	98000-99499	E	E
U.S. (Rest of Country)		F	F
U.S. Virgin Islands			F
Uruguay			G
Venezuela			G

Remarks:
- IF service is available to selected zip codes only. Please contact our Customer Service Team for destination details.

Surcharge and Other Information

(For IF Export services only)

Japan

Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to https://www.fedex.com/en-jp/shipping/surcharges.html for the prevailing fuel surcharge rate).

Demand Surcharge

During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.

Non-Standard Shipment Fees

*Additional Handling Surcharge - Dimension:

JPY 3,390 per package.

This surcharge applies to any package that

- measures greater than 121 centimeters along its longest side; or
- measures greater than 76 centimeters along its second-longest side; or
- measures greater than 266 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has a cubic volume (Length x Width x Height) greater than 169,901 cubic centimeters.

Subject to a 23kg minimum billable weight.

*Additional Handling Surcharge - Weight:

JPY 3,390 per package.

This surcharge applies to any package that measures greater than 25kg in actual weight.

*Additional Handling Surcharge - Packaging:

JPY 3,390 per package.

This surcharge applies to a package that meets any of the following criteria:

- is not fully encased in an outer shipping container
- is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam)
- is encased in an outer shipping container covered in shrink wrap or stretch wrap
- is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails
- is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area)
- could become entangled in or cause damage to other packages or the FedEx sortation system

If a FedEx package is subject to an Additional Handling Surcharge – Packaging, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 23kg will still apply.

*We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

*Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

*Oversize Charge:

JPY 8,800 per package.

This surcharge applies to a package that:

- exceeds 243 centimeters in its longest side; or
- exceeds 330 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- measures greater than 50kg in actual weight; or
- has a cubic volume (Length x Width x Height) greater than 283,168 cubic centimeters.

If a FedEx package is subject to an Oversize Charge, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 23kg will still apply.

*Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

*Unauthorized Package Charge:

JPY 42,460 per package.

This surcharge applies to any package that:

- measures greater than 274 centimeters along its longest side; or
- measures greater than 419 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has an actual weight greater than 68kg.

FedEx international packages will be subject to a 23kg minimum billable weight when the package also meets the criteria of the Additional Handling Surcharge - Dimension.

* Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.

Special Handling Fees

Address Correction:

JPY 1,420 per shipment

If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.
For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

Global Print Return Label Surcharge:

Free of charge. Please visit https://www.fedex.com/en-jp/shipping.html for details.

*Inbound Processing Fee:

JPY 410 per shipment. For all shipments destined to U.S., European Union (EU) member states*, Australia and New Zealand, this charge is assessed to support shipment clearance processing.

* EU member states: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, and Sweden. The fee does not apply to shipments from one EU member state to another.

Surcharge and Other Information

(For IF Export services only)

Japan

Paper Clearance Document Fee:	JPY 3,850 per shipment. A Paper Document Fee applies to shipments when any associated trade document (e.g. Commercial Invoice, Packing List, Export Declaration, Export License, Certificate of Origin, Inspection Certificate) is provided in a non-electronic format prior to the processing of the shipment, requiring manual processing by FedEx.
*Out of Pickup Area Surcharge (OPA):	Applicable surcharges by tier: Tier A: not applicable Tier B: JPY 3,900 per shipment or JPY 80 per kg, whichever is greater Tier C: JPY 5,070 per shipment or JPY 110 per kg, whichever is greater
*Out of Delivery Area Surcharge (ODA):	Applicable surcharges by tier: Tier A: JPY 370 per shipment Tier B: JPY 3,900 per shipment or JPY 80 per kg, whichever is greater Tier C: JPY 5,070 per shipment or JPY 110 per kg, whichever is greater * FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas). A list of ZIP and postal codes where these surcharges apply is available here.
Indirect Signature Required (ISR):	JPY 380 per non-freight shipment (applicable to U.S./Canada residential destinations with declared value for Carriage less than USD500/CAD500 shipment). Please visit https://www.fedex.com/en-jp/shipping.html for details.
Direct Signature Required (DSR):	JPY 720 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment). Please visit https://www.fedex.com/en-jp/shipping.html for details.
Adult Signature Required (ASR):	JPY 850 per non-freight shipment. Please note that FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option. Please visit https://www.fedex.com/en-jp/shipping.html for details.
*Residential Delivery Surcharge:	JPY 780 per non-freight shipment. A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. If the ODA Surcharge is applied to a shipment, the Residential Delivery Surcharge will not apply. * FedEx imposes a surcharge for international shipments to Argentina, Austria, Bahamas, Belgium, Bulgaria, Canada, Colombia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, New Zealand, Norway, Panama, Poland, Portugal, Romania, Slovak Republic, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, and U.S.
Dry Ice Surcharge:	JPY 1,010 per shipment
Monitoring & Intervention Premium - Package:	JPY 10,613 per shipment or JPY 455 per kg, whichever is greater (Export services) JPY 4,321 per shipment or JPY 191 per kg, whichever is greater (ImportOne services) Monitoring & Intervention (M & I) Premium is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require network sensor (where available), dedicated handling, priority boarding, 24/7 expert support, proactive monitoring and expedited shipment recovery in the FedEx network. With Premium, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
Monitoring & Intervention Preferred - Package:	JPY 3,032 per shipment or JPY 136 per kg, whichever is greater (Export services) JPY 1,516 per shipment or JPY 67 per kg, whichever is greater (ImportOne services) Monitoring & Intervention (M & I) Preferred is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require special handling, 24/7 dedicated support and proactive monitoring, priority handling , and expedited shipment recovery in the FedEx network. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
Priority Alert - Package:	JPY 6,560 per shipment or JPY 260 per kg, whichever is greater (Export services) JPY 2,113 per shipment or JPY 93 per kg, whichever is greater (ImportOne services) FedEx Priority Alert (FPA) is a specialized, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
Priority Alert Plus - Package:	JPY 7,880 per shipment or JPY 390 per kg, whichever is greater (Export services) JPY 2,535 per shipment or JPY 110 per kg, whichever is greater (ImportOne services) Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
On-demand Care - Package:	JPY 10,563 per shipment or JPY 465 per kg, whichever is greater (Export and ImportOne services) On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/ exchange, to protect the integrity of temperature-controlled shipments delayed in-transit. This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.
Duty and Tax:	If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination. Please visit https://www.fedex.com/en-jp/ancillary-clearance-service.html or contact our Customer Service team for details.

Surcharge and Other Information

(For IF Export services only)

Japan

Declared Value Charge for Carriage:

Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country/ territory of origin and currency.
If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export and ImportOne shipments in Japan is equal to JPY 170 per JPY 12,500 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) JPY 12,500 or (ii) JPY 1,375 per pound. The following maximum declared value for carriage will apply. Please contact our Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)

FedEx Envelope/Pak:	USD 100.00 (or equivalent value in local currency)
International First (IF):	USD 50,000.00 (or equivalent value in local currency)
Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewelry, precious metals, furs, etc.:	USD 1,000.00 or USD 20.00 per kg, whichever is greater

Weight Information

Total shipment weight is unlimited. The maximum weight per package may be adjusted. Please contact our Customer Service team or Sales team for details.
Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations.
Please note that the rates stated on FedEx's invoice shall be the final and official rates.
Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of an International First shipment is calculated as follows. Please contact our Customer Service team for details.

$$\frac{\text{Length x Width x Height (centimeters or inches)}}{\text{5,000 for centimeters or 305 for inches}}$$

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube.

Shipments in FedEx packaging may be subjected to dimensional weight pricing.
In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Japan FedEx account and settle their invoice promptly in Japan.
- FedEx reserves the right at any time to amend, modify, or discontinue discounts without prior notification.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country/ territory of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- For ImportOne customers, Saturday Pick Up surcharge will not apply to the shipments originating from the countries/ territories where Saturday is a regular business day, but such surcharge will apply to the shipments originating from the countries/ territories where Saturday is not a regular business day. Please contact our Customer Service team for details.
- All rates are exclusive of all applicable tax.
- For Address Correction, if the package is being rerouted to a different Country/ Territory, City or Province, a new shipment fee may apply.
- Non-Standard Shipment Fees
  - If a package qualifies for more than one non-standard surcharge (Additional Handling Surcharge – Dimension/ Additional Handling Surcharge – Weight/ Additional Handling Surcharge – Packaging/ Oversize Charge/ Unauthorized Package Charge), the highest charge after the discount will be assessed.

FedEx Rate Sheet Terms and Conditions

1. FedEx Envelope and Pak
   - FedEx packaging must be used.
   - No multiple piece shipments are allowed when using FedEx Envelope.
   - FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates.
   - FedEx Envelope or FedEx Pak shipments exceeding 2.5kg will be charged at International First (IF) rates.
2. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for the following shipments:
   - For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Fiji, Guam, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam), International First (IF) multiple-piece shipments with an actual weight of more than 500kg.
   - For the shipments originating from other countries/ territories, International First (IF) multiple-piece shipments with an actual weight of more than 300kg.

For Inquiries

Customer Support: https://www.fedex.com/en-jp/customer-support/contact.html