

Surcharge and Other Information

(For IF services only)



Indonesia

Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to <https://www.fedex.com/en-id/home.html> for the prevailing fuel surcharge rate and a sample calculation).

Special Handling Fees

Address Correction: IDR 187,000 per shipment

Global Print Return Label Surcharge: Free of charge

*Out of Pickup Area Surcharge (OPA): IDR 295,000 per shipment or IDR 5,000 per kg, whichever is greater

*Out of Delivery Area Surcharge (ODA): IDR 295,000 per shipment or IDR 5,000 per kg, whichever is greater

* FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas).

Indirect Signature Required (ISR): IDR 53,000 per non-freight shipment (applicable to U.S./Canada residential destinations with declared value for Carriage less than USD500/CAD500 shipment)

Direct Signature Required (DSR): IDR 59,000 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment)

Adult Signature Required (ASR): IDR 75,000 per non-freight shipment. Please note that FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option.

Residential Delivery Surcharge: IDR 55,000 per non-freight shipment (applicable to US & Canada destinations only). If the ODA Surcharge is applied to a shipment, the Residential Delivery Surcharge will not apply.

Additional Handling Surcharge - Dimension: IDR 94,000 per shipment. This surcharge applies to any package that measures greater than 121cm along its longest side; measures greater than 76cm along its second-longest side; or measures greater than 266 centimeters in length and girth. If the Oversize Charge is applied to a shipment, the Additional Handling Surcharge - Dimension will not apply.

Oversize Charge: IDR 1,072,000 per shipment. This surcharge applies to a shipment containing packages that exceed 243 centimeters in length, or 330 centimeters in length and girth.

* Length is the longest side of a package.

Dry Ice Surcharge: IDR 82,000 per shipment

Duty and Tax: If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination. Please contact our Customer Service team for details.

Declared Value Charge for Carriage: Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country/ territory of origin and currency. If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export and ImportOne shipments in Indonesia is equal to IDR 34,000 per IDR 1,375,000 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) IDR 1,375,000 or (ii) IDR 125,000 per pound. The following maximum declared value for carriage will apply. Please contact our Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)

FedEx Envelope/Pak:	USD 100.00 (or equivalent value in local currency)
International First (IF):	USD 50,000.00 (or equivalent value in local currency)
Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewelry, precious metals, furs, etc.:	USD 1,000.00 or USD 20.00 per kg, whichever is greater

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Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Indonesia FedEx account and settle their invoice promptly in Indonesia.
- FedEx reserves the right at any time to amend, modify, or discontinue discounts without prior notification.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country/ territory of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- For ImportOne customers, Saturday Pick Up surcharge will not apply to the shipments originating from the countries/ territories where Saturday is a regular business day, but such surcharge will apply to the shipments originating from the countries/ territories where Saturday is not a regular business day. Please contact our Customer Service team for details.
- All rates are exclusive of all applicable tax.
- The surcharges stated in your payment invoice will be rounded up to the nearest IDR1000.
- For Address Correction, if the package is being rerouted to a different Country/ Territory, City or Province, a new shipment fee may apply.

FedEx Rate Sheet Terms and Conditions

1. FedEx Envelope and Pak

- FedEx packaging must be used.
- No multiple piece shipments are allowed when using FedEx Envelope or FedEx Pak.
- FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates.
- FedEx Envelope or FedEx Pak shipments exceeding 2.5kg will be charged at International First (IF) rates.

2. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for International First (IF) multiple-piece shipments with an actual weight of more than 300kg.

For Inquiries

Customer Service Hotline: 1500342