# Surcharge and Other Information

(For Export IPD, IDF and IED services only)

Hong Kong

## *Fuel Surcharge*

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to https://www.fedex.com/en-hk/shipping/surcharges.html for the prevailing fuel surcharge rate).

## *Demand Surcharge*

During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.

## *Special Handling Fees*

**Address Correction:** [1]

USD 13.60 per delivery address

If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.
For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

**Third Party Billing Surcharge:**

2.5% of total shipment charges

Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer.
The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.
For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Terms and Conditions of Carriage.

**Saturday Delivery:** [1]

USD 18.10 per delivery address

**Appointment Delivery:** [2]

USD 34.70 per delivery address

***Inbound Processing Fee:**

USD 2.80 per shipment. For all shipments destined to U.S., European Union (EU) member states*, Australia and New Zealand, this charge is assessed to support shipment clearance processing.

* EU member states: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, and Sweden. The fee does not apply to shipments from one EU member state to another.

***Out of Pickup Area Surcharge (OPA):**

USD 31.02 per shipment or USD 0.58 per kg, whichever is greater

* FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up cargo (OPA areas). A list of ZIP and postal codes where these surcharges apply for DirectDistribution products is available here.

***Residential Delivery Surcharge:**

USD 5.00 per IPD delivery address or USD 128.80 per IDF delivery address.

A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence.

* FedEx imposes a surcharge for international shipments to Argentina, Austria, Bahamas, Belgium, Bulgaria, Canada, Colombia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, New Zealand, Norway, Panama, Poland, Portugal, Romania, Slovak Republic, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, and U.S.

**Inaccessible Dangerous Goods:**

USD 84.78 per shipment or USD 1.19 per kg, whichever is greater. A minimum billable weight may apply. Please visit https://www.fedex.com/zh-hk/shipping.html for details.

**Dry Ice Surcharge:**

USD 7.00 per shipment. If a shipment contains both dry-ice and dangerous goods (accessible or inaccessible), only dangerous goods surcharge applies, and dry-ice surcharge is not applied.

**Priority Alert - Package:**

USD 62.50 per shipment or USD 2.50 per kg, whichever is greater, for IPD

FedEx Priority Alert (FPA) is a specialized, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.

**Priority Alert Plus - Package:**

USD 75.00 per shipment or USD 3.75 per kg, whichever is greater, for IPD

Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.

**On-demand Care - Package:**

USD 125.00 per shipment or USD 5.50 per kg, whichever is greater, for IPD

On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/ exchange, to protect the integrity of temperature-controlled shipments delayed in-transit. This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.

**Duty and Tax:**

If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination.
Please visit https://www.fedex.com/en-hk/ancillary-clearance-service.html or contact our Customer Service team for details.

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**Declared Value Charge for Carriage:**

Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country/ territory of origin and currency.
If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export shipments in Hong Kong is equal to USD 2.39 per USD 100.00 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) USD 100.00 or (ii) USD 9.07 per pound. The following maximum declared value for carriage will apply. Please contact our Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)

| | |
|---|---|
| International Priority DirectDistribution/Economy DirectDistribution (IPD/IED): | USD 50,000.00 (or equivalent value in local currency) |
| International Priority DirectDistribution Freight (IDF): | USD 100,000.00 (or equivalent value in local currency) |
| Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewelry, precious metals, furs, etc.: | USD 1,000.00 or USD 20.00 per kg, whichever is greater |

## *Weight Information*

Total shipment weight is unlimited. The maximum weight per package may be adjusted. Please contact our Customer Service team or Sales team for details.
Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations. Please note that the rates stated on FedEx's invoice shall be the final and official rates.
Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of an IPD/IDF/IED shipment is calculated as follows. Please contact our Customer Service team for details.

$$\frac{\text{Length x Width x Height (centimetres or inches)}}{\text{5,000 for centimetres or 305 for inches}}$$

Shipments in FedEx packaging may be subjected to dimensional weight pricing.

## *Footnotes*

1 This surcharge is applicable to IPD and IDF only.
2 This surcharge is applicable to IDF only.

## *Miscellaneous Information*

- These rates, valid until further notice, are only available to customers who remain in good standing with their FedEx account and settle their invoice promptly.
- FedEx reserves the right at any time to amend, modify, or discontinue discounts without prior notification.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country/ territory of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- All rates are exclusive of all applicable tax.
- For Address Correction, if the package is being rerouted to a different Country/ Territory, City or Province, a new shipment fee may apply.
- Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and ancillary clearance service fees. The Third Party Billing Surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment.

## *FedEx Rate Sheet Terms and Conditions*

1. Contract-Only Basis. Services are provided on a contract-only basis. Please contact our Customer Service team for details.
2. Maximum Package Size. Each package of a FedEx IPD / IDF / IED shipment can measure up to:
   - IPD shipment: 108" / 274cm in length, 70" / 178cm in height, and 130" / 330cm in length plus girth.
   - IDF shipment: 119" / 303cm in length, 70" / 178cm in height, and 300" / 762cm in length plus girth.
   - IED shipment: 108" / 274cm in length, 70" / 178cm in height, and 130" / 330cm in length plus girth.
3. IDF Minimum Charge. A minimum of 137kg rate charge shall apply in case the total weight of an IDF shipment is less than 137kg. Please contact our Customer Service team for details.
4. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for IDF shipments with an actual weight of more than 100kg or any individual package that measures greater than 274 centimeters along its longest side or measures greater than 203 centimeters along its second-longest side or measures greater than 178 centimeters along its third-longest side; or measures greater than 330 centimeters in its longest side and girth.

## *For Inquiries*

Customer Support: https://www.fedex.com/en-hk/customer-support/contact.html