

Surcharge and Other Information

(For Export & ImportOne services only)



Brunei

Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to <https://www.fedex.com/en-bn/shipping/surcharges.html> for the prevailing fuel surcharge rate).

Special Handling Fees

Address Correction: BND 10.60 per shipment

If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.

For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

FedEx International Broker Select: BND 21.00 or BND 0.85 per kg, whichever is greater

This surcharge applies when all of the following occur:

- A broker (other than FedEx or FedEx designated) clears the shipment.
- FedEx picks up the shipment at the customer's broker location and delivers it to the final consignee.
- The consignee's location is served by a different clearance point than the broker's clearance point.

Saturday Pick Up: BND 21.00 per shipment

Saturday Delivery: BND 21.00 per shipment

Global Print Return Label Surcharge: BND 1.28 per shipment

*Out of Pickup Area Surcharge (OPA): Applicable surcharges by tier:
Tier A: not applicable
Tier B: BND 40.50 per shipment or BND 0.80 per kg, whichever is greater
Tier C: BND 52.70 per shipment or BND 1.00 per kg, whichever is greater

*Out of Delivery Area Surcharge (ODA): Applicable surcharges by tier:
Tier A: BND 4.80 per shipment
Tier B: BND 40.50 per shipment or BND 0.80 per kg, whichever is greater
Tier C: BND 52.70 per shipment or BND 1.00 per kg, whichever is greater

* FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas). OPA and ODA Surcharges are not applied to FedEx 10kg or 25kg Box shipments. A list of ZIP and postal codes where these surcharges apply is available [here](#).

Indirect Signature Required (ISR): BND 4.50 per non-freight shipment (applicable to U.S./Canada residential destinations with declared value for Carriage less than USD500/CAD500 shipment)

Direct Signature Required (DSR): BND 5.50 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment)

Adult Signature Required (ASR): BND 6.50 per non-freight shipment. Please note that FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option.

Duty and Tax: If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination. Please contact our Customer Service team for details.

Declared Value Charge for Carriage: Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country of origin and currency.
If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export shipments and ImportOne shipments paid by Brunei customers is equal to BND 0.40 per BND 100 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) BND 100 or (ii) BND 9.07 per pound. The following maximum declared value for carriage will apply. Please contact our Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)

FedEx Envelope/Pak:	USD 100.00 (or equivalent value in local currency)
International Priority Express/Priority/Economy (IPE/IP/IE):	USD 50,000.00 (or equivalent value in local currency)
International Priority/Economy Freight (IPF/IEF):	USD 100,000.00 (or equivalent value in local currency)
Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewellery, precious metals, furs, etc.:	USD 1,000.00 or USD 20.00 per kg, whichever is greater

Weight Information

Total shipment weight is unlimited. The maximum weight per package may be adjusted. Please contact our Customer Service team or Sales team for details.

Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations. Please note that the rates stated on FedEx's invoice shall be the final and official rates.

Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of an International Priority Express/Priority/Economy shipment is calculated as follows. Please contact our Customer Service team for details.

Length x Width x Height (centimeters or inches)
5,000 for centimeters or 305 for inches

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube.

Shipments in FedEx packaging may be subjected to dimensional weight pricing.

In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

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Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Brunei FedEx account and settle their invoice promptly in Brunei.
- FedEx reserves the right at any time to amend, modify, or discontinue the rates, fees and/or discounts herein without prior notice.
- Duties and taxes may be assessed on the contents. Any such charge will be billed to the recipient, unless instructed otherwise by the shipper.
- FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipments to FedEx, you agree to pay the surcharges, as determined by FedEx.
- For complete information on cities served, surcharges and service commitments, please call the local FedEx office.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- For ImportOne customers, Saturday Pick Up surcharge will not apply to shipments originating from countries/ territories where Saturday is a regular business day, but such surcharge will apply to shipments originating from countries/ territories where Saturday is not a regular business day. Please contact our Customer Service team for details.
- All rates are exclusive of all applicable tax.
- For Address Correction, if the package is being rerouted to a different Country, City or Province, a new shipment fee may apply.

FedEx Rate Sheet Terms and Conditions

1. FedEx Envelope and Pak.
 - FedEx Envelope and FedEx Pak rates apply if their respective packaging is used.
 - Please use one air waybill for each FedEx Envelope shipment.
 - FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates.
 - FedEx Envelope or FedEx Pak shipments exceeding 2.5kg will be charged at International Priority Express (IPE) or International Priority (IP) rates.
 - FedEx Envelope and FedEx Pak rates are not applicable to International Economy (IE) Service. Please use IPE/IP Service if FedEx packaging is needed. Any IE shipment using FedEx Envelope & Pak packaging will be charged at IE rates based on the weight per shipment.
2. FedEx 10kg and 25kg Box.
 - FedEx 10kg and 25kg Box rates apply if their respective packaging is used.
 - Please use one air waybill for each FedEx 10kg or 25kg Box shipment.
 - Recommended maximum actual weight is 25kg for FedEx 10kg Box and 44kg for FedEx 25kg Box. Higher rates will be charged on any FedEx 10kg or 25kg Box shipment with actual weight over 44kg. Please contact our Customer Service Team for more information.
3. Dangerous Goods. Dangerous goods may not be shipped in the FedEx Envelope, FedEx Pak, FedEx 10kg Box, FedEx 25kg Box or using FedEx International Economy (IE) or FedEx International Economy Freight (IEF) service.
4. Advanced Booking Requirement. Space must be reserved in advance through our Customer Service team for IPE/IP/IE multiple-piece shipments with an actual weight of more than 300kg, or IPF/IEF shipments (regardless of weight).
5. IPF/IEF Minimum Charge: A 68kg minimum rate charge per package shall apply to IPF or IEF shipments weighing less than 68kg. Please contact our Customer Service team for details.
6. IPE is available to selected zip codes only. Please contact our Customer Service Team for destination details.

For Inquiries

Customer Support: <https://www.fedex.com/en-bn/customer-support.html>