

# Surcharge and Other Information



(For Export & ImportOne services only)

Japan

## Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to <https://www.fedex.com/en-jp/shipping/surcharges.html> for the prevailing fuel surcharge rate).

## Demand Surcharge

During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.

## Non-Standard Shipment Fees

### Applicable to IPE, IP & IE

\*Additional Handling Surcharge - Dimension: JPY 3,390 per package.

This surcharge applies to any package that:

- measures greater than 121 centimeters along its longest side; or
- measures greater than 76 centimeters along its second-longest side; or
- measures greater than 266 centimeters in length (the longest side of a package) and girth (Length + 2xWidth + 2xHeight); or
- has a cubic volume (Length x Width x Height) greater than 169,901 cubic centimeters.

Subject to an 18kg minimum billable weight.

\*Additional Handling Surcharge - Weight: JPY 3,390 per package.

This surcharge applies to any package that measures greater than 25kg in actual weight.

\*Additional Handling Surcharge - Packaging: JPY 3,390 per package.

This surcharge applies to a package that meets any of the following criteria:

- is not fully encased in an outer shipping container
- is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam)
- is encased in an outer shipping container covered in shrink wrap or stretch wrap
- is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails
- is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area)
- could become entangled in or cause damage to other packages or the FedEx sortation system

If a FedEx package is subject to an Additional Handling Surcharge – Packaging, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 18kg will still apply.

\* We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

\* Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

\*Oversize Charge: JPY 8,800 per package.

This surcharge applies to a package that:

- exceeds 243 centimeters in its longest side; or
- exceeds 330 centimeters in length (the longest side of a package) and girth (Length + 2xWidth + 2xHeight); or
- measures greater than 50kg in actual weight; or
- has a cubic volume (Length x Width x Height) greater than 283,168 cubic centimeters.

If a FedEx package is subject to an Oversize Charge, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 18kg will still apply.

\* Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

\*Unauthorized Package Charge: JPY 42,460 per package.

This surcharge applies to any package that:

- measures greater than 274 centimeters along its longest side; or
- measures greater than 419 centimeters in length (the longest side of a package) and girth (Length + 2xWidth + 2xHeight); or
- has an actual weight greater than 68kg.

FedEx international packages will be subject to an 18kg minimum billable weight when the package also meets the criteria of the Additional Handling Surcharge - Dimension.

\* Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.

### Applicable to IPF & IEF

\*Additional Handling Surcharge - Freight: JPY 22,300 per freight handling unit.

This surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side.

\* We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.

Non-Stackable Surcharge: JPY 35,000 per freight handling unit.

This surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that:

- do not have a flat and stable top or base; or
- may be damaged if another piece is loaded on them; or
- have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums).

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**\*Unauthorized Freight Charge:** JPY 69,750 per freight handling unit.  
This surcharge applies to any freight handling unit that:

- measures greater than 302 centimeters along its longest side; or
- measures greater than 762 centimeters in length (the longest side of a package) and girth (Length + 2xWidth + 2xHeight); or
- has an actual weight greater than 1,995kg.

\* Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.

## Special Handling Fees

**Address Correction:** JPY 1,420 per shipment  
If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.  
For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

**Third Party Billing Surcharge:** 2.5% of total shipment charges  
Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer.  
The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.  
For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Terms and Conditions of Carriage.

**Third Party Consignee Surcharge:** JPY 1,420 per shipment. Please visit <https://www.fedex.com/en-jp/shipping/surcharges.html> for details.

**FedEx International Broker Select:** JPY 1,420 per shipment or JPY 170 per kg, whichever is greater  
This surcharge applies when all of the following occur:

- A broker (other than FedEx or FedEx designated) clears the shipment.
- FedEx picks up the shipment at the customer's broker location and delivers it to the final consignee.
- The consignee's location is served by a different clearance point than the broker's clearance point.

**Saturday Pick Up:** JPY 2,190 per shipment

**Saturday Delivery:** JPY 2,190 per shipment

**Global Print Return Label Surcharge:** Free of charge. Please visit <https://www.fedex.com/en-jp/shipping/surcharges.html> for details.

**U.S. Inbound Processing Fee:** JPY 390 per shipment. A charge will be assessed on all international shipments imported into the U.S. in connection with the processing of those shipments for customs clearance.

**\*Out of Pickup Area Surcharge (OPA):** Applicable surcharges by tier:  
Tier A: not applicable  
Tier B: JPY 2,990 per shipment or JPY 58 per kg, whichever is greater  
Tier C: JPY 3,890 per shipment or JPY 80 per kg, whichever is greater

**\*Out of Delivery Area Surcharge (ODA):** Applicable surcharges by tier:  
Tier A: JPY 370 per shipment  
Tier B: JPY 2,990 per shipment or JPY 58 per kg, whichever is greater  
Tier C: JPY 3,890 per shipment or JPY 80 per kg, whichever is greater

\* FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas). OPA and ODA Surcharges are not applied to FedEx 10kg or 25kg Box shipments. A list of ZIP and postal codes where these surcharges apply is available [here](#).

**Indirect Signature Required (ISR):** JPY 380 per non-freight shipment (applicable to U.S./Canada residential destinations with declared value for Carriage less than USD500/CAD500 shipment). Please visit <https://www.fedex.com/en-jp/shipping/surcharges.html> for details.

**Direct Signature Required (DSR):** JPY 440 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment). Please visit <https://www.fedex.com/en-jp/shipping/surcharges.html> for details.

**Adult Signature Required (ASR):** JPY 540 per non-freight shipment. Please note that FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option. Please visit <https://www.fedex.com/en-jp/shipping/surcharges.html> for details.

**\*Residential Delivery Surcharge:** JPY 420 per non-freight shipment or JPY 12,880 per freight shipment (applicable to US & Canada destinations only).  
A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. If the ODA Surcharge is applied to a shipment, the Residential Delivery Surcharge will not apply.

\* Residential Delivery Surcharge does not apply to FedEx 10kg or 25kg Box shipments.

**Accessible Dangerous Goods:** JPY 16,520 per shipment or JPY 240 per kg, whichever is greater. A minimum billable weight may apply. Please visit <https://www.fedex.com/en-jp/shipping/surcharges.html> for details.

**Inaccessible Dangerous Goods:** JPY 7,260 per shipment or JPY 150 per kg, whichever is greater. A minimum billable weight may apply. Please visit <https://www.fedex.com/en-jp/shipping/surcharges.html> for details.

**Dry Ice Surcharge:** JPY 590 per shipment. If a shipment contains both dry ice and dangerous goods (accessible or inaccessible), only dangerous goods surcharge applies, and dry-ice surcharge is not applied.

# Surcharge and Other Information



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## Japan

<b>Monitoring &amp; Intervention Premium - Package:</b>	JPY 10,613 per shipment or JPY 455 per kg, whichever is greater, for IPE & IP (Export services) JPY 4,321 per shipment or JPY 191 per kg, whichever is greater, for IPE & IP (ImportOne services)
<b>Monitoring &amp; Intervention Premium - Freight:</b>	JPY 75,810 per shipment or JPY 190 per kg, whichever is greater, for IPF (Export services) JPY 34,873 per shipment or JPY 77 per kg, whichever is greater, for IPF (ImportOne services)  Monitoring & Intervention (M & I) Premium is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require network sensor (where available), dedicated handling, priority boarding, 24/7 expert support, proactive monitoring and expedited shipment recovery in the FedEx network. With Premium, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
<b>Monitoring &amp; Intervention Preferred - Package:</b>	JPY 3,032 per shipment or JPY 136 per kg, whichever is greater, for IPE & IP (Export services) JPY 1,516 per shipment or JPY 67 per kg, whichever is greater, for IPE & IP (ImportOne services)
<b>Monitoring &amp; Intervention Preferred - Freight:</b>	JPY 24,259 per shipment or JPY 55 per kg, whichever is greater, for IPF (Export services) JPY 12,130 per shipment or JPY 27 per kg, whichever is greater, for IPF (ImportOne services)  Monitoring & Intervention (M & I) Preferred is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require special handling, 24/7 dedicated support and proactive monitoring, priority handling, and expedited shipment recovery in the FedEx network. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
<b>Priority Alert - Package:</b>	JPY 6,560 per shipment or JPY 260 per kg, whichever is greater, for IPE & IP (Export services) JPY 2,113 per shipment or JPY 93 per kg, whichever is greater, for IPE & IP (ImportOne services)
<b>Priority Alert - Freight:</b>	JPY 52,500 per shipment or JPY 130 per kg, whichever is greater, for IPF (Export services) JPY 16,900 per shipment or JPY 34 per kg, whichever is greater, for IPF (ImportOne services)  FedEx Priority Alert (FPA) is a specialized, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
<b>Priority Alert Plus - Package:</b>	JPY 7,880 per shipment or JPY 390 per kg, whichever is greater, for IPE & IP (Export services) JPY 2,535 per shipment or JPY 110 per kg, whichever is greater, for IPE & IP (ImportOne services)
<b>Priority Alert Plus - Freight:</b>	JPY 65,630 per shipment or JPY 130 per kg, whichever is greater, for IPF (Export services) JPY 21,125 per shipment or JPY 51 per kg, whichever is greater, for IPF (ImportOne services)  Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.
<b>On-demand Care - Package:</b>	JPY 10,563 per shipment or JPY 465 per kg, whichever is greater, for IPE & IP (Export and ImportOne services)
<b>On-demand Care - Freight:</b>	JPY 65,630 per shipment or JPY 260 per kg, whichever is greater, for IPF (Export services) JPY 42,250 per shipment or JPY 93 per kg, whichever is greater, for IPF (ImportOne services)  On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/ exchange, to protect the integrity of temperature-controlled shipments delayed in-transit. This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service.
<b>Duty and Tax:</b>	If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination. Please visit <a href="https://www.fedex.com/en-jp/ancillary-clearance-service.html">https://www.fedex.com/en-jp/ancillary-clearance-service.html</a> or contact our Customer Service team for details.
<b>Declared Value Charge for Carriage:</b>	Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country/ territory of origin and currency. If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export and ImportOne shipments paid by Japan customers is equal to JPY 170 per JPY 12,500 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) JPY 12,500 or (ii) JPY 1,375 per pound. The following maximum declared value for carriage will apply. Please contact FedEx Customer Service team for details.  Maximum Declared Value for Carriage (may vary by destination)  FedEx Envelope/Pak: USD 100.00 (or equivalent value in local currency) International Priority Express/Priority/Economy (IPE/IP/IE): USD 50,000.00 (or equivalent value in local currency) International Priority/Economy Freight (IPF/IEF): USD 100,000.00 (or equivalent value in local currency) Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewelry, precious metals, furs, etc.: USD 1,000.00 or USD 20.00 per kg, whichever is greater

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## Weight Information

Total shipment weight is unlimited. The maximum weight per package may be adjusted. Please contact our Customer Service team or Sales team for details.  
Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations. Please note that the rates stated on FedEx's invoice shall be the final and official rates.  
Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of an International Priority Express/Priority/Economy shipment is calculated as follows. Please contact our Customer Service team for details.

### Length x Width x Height (centimeters or inches)

5,000 for centimeters or 305 for inches

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube.

Shipments in FedEx packaging may be subjected to dimensional weight pricing.

In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

## Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Japan FedEx account and settle their invoice promptly in Japan.
- FedEx reserves the right at any time to amend, modify, or discontinue discounts without prior notification.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country/ territory of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- For ImportOne customers, Saturday Pick Up surcharge will not apply to the shipments originating from the countries/ territories where Saturday is a regular business day, but such surcharge will apply to the shipments originating from the countries/ territories where Saturday is not a regular business day. Please contact our Customer Service team for details.
- All rates are exclusive of all applicable tax.
- For Address Correction, if the package is being rerouted to a different Country/ Territory, City or Province, a new shipment fee may apply.
- Non-Standard Shipment Fees (Applicable to IPE, IP & IE)
  - If a package qualifies for more than one non-standard surcharge (Additional Handling Surcharge – Dimension/ Additional Handling Surcharge – Weight/ Additional Handling Surcharge – Packaging/ Oversize Charge/ Unauthorized Package Charge), the highest charge after the discount will be assessed.
- Non-Standard Shipment Fees (Applicable to IPF & IEF)
  - If a FedEx freight handling unit is subject to Unauthorized Freight Charge and also meets the criteria for either Additional Handling Surcharge - Freight or Non-Stackable Surcharge, then only the highest charge will apply.
- Total shipment charges include transportation charges, surcharges and additional fees; but do not include duties, taxes and ancillary clearance service fees. The Third-Party Billing Surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment.

## FedEx Rate Sheet Terms and Conditions

1. FedEx Envelope and Pak.
  - FedEx Envelope and FedEx Pak rates apply if their respective packaging is used.
  - Please use one air waybill for each FedEx Envelope shipment.
  - FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates.
  - FedEx Envelope or FedEx Pak shipments exceeding 2.5kg will be charged at International Priority Express (IPE) or International Priority (IP) rates.
  - No FedEx Envelope and FedEx Pak rates are available for International Economy (IE) Service. Please use IPE/IP Service if FedEx packaging is needed. Any IE shipment using FedEx Envelope & Pak packaging will be charged at IE rates based on the weight per shipment.
2. FedEx 10kg and 25kg Box.
  - FedEx 10kg and 25kg Box rates apply if their respective packaging is used.
  - Please use one air waybill for each FedEx 10kg or 25kg Box shipment.
  - Recommended maximum actual weight is 25kg for FedEx 10kg Box and 44kg for FedEx 25kg Box. Higher rates will be charged on any FedEx 10kg or 25kg Box shipment with actual weight over 44kg. Please contact our Customer Service Team for more information.
3. Dangerous Goods. Dangerous goods may not be shipped in the FedEx Envelope, FedEx Pak, FedEx 10kg Box, FedEx 25kg Box or via FedEx International Economy (IE) or FedEx International Economy Freight (IEF) service.
4. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for the following shipments:
  - For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Fiji, Guam, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam), IPE/IP/IE multiple-piece shipments with an actual weight of more than 500kg, IPF/IEF shipments with an actual weight of more than 100kg or any individual package that measures greater than 274 centimeters along its longest side or measures greater than 203 centimeters along its second-longest side or measures greater than 178 centimeters along its third-longest side; or measures greater than 330 centimeters in its longest side and girth (Length + 2xWidth + 2xHeight).
  - For the shipments originating from other countries/ territories, IPE/IP/IE multiple-piece shipments with an actual weight of more than 300kg, or IPF/IEF shipments (regardless of weight).
5. IPF/IEF Minimum Charge. A 68kg minimum rate charge per package shall apply to IPF or IEF shipments weighing less than 68kg. Please contact our Customer Service team for details.
6. IPE is available to selected zip codes only. Please contact our Customer Service Team for destination details.

## For Inquiries

Customer Support: <https://www.fedex.com/en-jp/customer-support/contact.html>