Surcharge and Other Information

(For Export & ImportOne services only)

Cambodia

Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to https://www.fedex.com/en-kh/shipping/surcharges.html for the prevailing fuel surcharge rate).

Demand Surcharge

During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.

Non-Standard Shipment Fees

Applicable to IPE, IP & IE

*Additional Handling Surcharge - Dimension:

KHR 120,690.00 per package.

This surcharge applies to any package that:

- measures greater than 121 centimeters along its longest side; or
- measures greater than 76 centimeters along its second-longest side; or
- measures greater than 266 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has a cubic volume (Length x Width x Height) greater than 169,901 cubic centimeters.

Subject to a 23kg minimum billable weight.

*Additional Handling Surcharge - Weight:

KHR 120,690.00 per package.

This surcharge applies to any package that measures greater than 25kg in actual weight.

*Additional Handling Surcharge - Packaging:

KHR 120,690.00 per package.

This surcharge applies to a package that meets any of the following criteria:

- is not fully encased in an outer shipping container
- is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam)
- is encased in an outer shipping container covered in shrink wrap or stretch wrap
- is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails
- is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area)
- could become entangled in or cause damage to other packages or the FedEx sortation system

If a FedEx package is subject to an Additional Handling Surcharge – Packaging, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 23kg will still apply.

* We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

* Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

*Oversize Charge:

KHR 301,725.00 per package.

This surcharge applies to a package that:

- exceeds 243 centimeters in its longest side; or
- exceeds 330 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- measures greater than 50kg in actual weight; or
- has a cubic volume (Length x Width x Height) greater than 283,168 cubic centimeters.

If a FedEx package is subject to an Oversize Charge, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 23kg will still apply.

* Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

*Unauthorized Package Charge:

KHR 1,121,806.00 per package.

This surcharge applies to any package that:

- measures greater than 274 centimeters along its longest side; or
- measures greater than 419 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has an actual weight greater than 68kg.

FedEx international packages will be subject to a 23kg minimum billable weight when the package also meets the criteria of the Additional Handling Surcharge - Dimension.

* Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.

Applicable to IPF & IEF

*Additional Handling Surcharge - Freight:

KHR 804,600.00 per freight handling unit.

This surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side.

* We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.

Non-Stackable Surcharge:

KHR 1,050,000.00 per freight handling unit.

This surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that:

- do not have a flat and stable top or base; or
- may be damaged if another piece is loaded on them; or
- have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums).

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*Unauthorized Freight Charge:

KHR 1,842,967.00 per freight handling unit.

This surcharge applies to any freight handling unit that:

- measures greater than 302 centimeters along its longest side; or
- measures greater than 762 centimeters in length and girth — the length and girth is length plus (two times the height) plus (two times the width); or
- has an actual weight greater than 1,995kg.

* Shipments that exceed these limits are unauthorized and may be refused, returned to the shipper, or disposed of at FedEx's sole discretion. However, FedEx may accept and deliver such shipments; if accepted, this surcharge applies. Package or handling-unit shape and dimensions may change during transit; FedEx may adjust shipment charges at any time.

Special Handling Fees

Address Correction:

KHR 20,115.00 per shipment

If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.
For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

Third Party Billing Surcharge:

2.5% of total shipment charges

Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer.
The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.
For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Terms and Conditions of Carriage.

FedEx International Broker Select:

KHR 40,230.00 or KHR 4,425.50 per kg, whichever is greater

This surcharge applies when all of the following occur:

- A broker (other than FedEx or FedEx designated) clears the shipment.
- FedEx picks up the shipment at the customer's broker location and delivers it to the final consignee.
- The consignee's location is served by a different clearance point than the broker's clearance point.

Saturday Pick Up:

KHR 40,230.00 per shipment

Saturday Delivery:

KHR 40,230.00 per shipment

Global Print Return Label Surcharge:

KHR 4,023.00 per shipment

*Inbound Processing Fee:

KHR 11,000.00 per shipment. For all shipments destined to U.S., European Union (EU) member states*, Australia and New Zealand, this charge is assessed to support shipment clearance processing.

* EU member states: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, and Sweden. The fee does not apply to shipments from one EU member state to another.

Paper Clearance Document Fee:

KHR 99,000.00 per shipment.

A Paper Document Fee applies to shipments when any associated trade document (e.g. Commercial Invoice, Packing List, Export Declaration, Export License, Certificate of Origin, Inspection Certificate) is provided in a non-electronic format prior to the processing of the shipment, requiring manual processing by FedEx.

*Out of Pickup Area Surcharge (OPA):

Applicable surcharges by tier:
Tier A: not applicable
Tier B: KHR 80,460.00 per shipment or KHR 1,770.00 per kg, whichever is greater
Tier C: KHR 104,598.00 per shipment or KHR 2,293.00 per kg, whichever is greater

*Out of Delivery Area Surcharge (ODA):

Applicable surcharges by tier:
Tier A: KHR 14,282.00 per shipment
Tier B: KHR 80,460.00 per shipment or KHR 1,770.00 per kg, whichever is greater
Tier C: KHR 104,598.00 per shipment or KHR 2,293.00 per kg, whichever is greater

* FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas). OPA and ODA Surcharges are not applied to FedEx 10kg or 25kg Box shipments. A list of ZIP and postal codes where these surcharges apply is available here.

Indirect Signature Required (ISR):

KHR 14,081.00 per non-freight shipment (applicable to U.S./Canada residential destinations with declared value for Carriage less than USD500/CAD500 shipment)

Direct Signature Required (DSR):

KHR 16,092.00 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment)

Adult Signature Required (ASR):

KHR 20,115.00 per non-freight shipment. Please note that FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option.

Duty and Tax:

If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination.
Please visit https://www.fedex.com/en-kh/ancillary-clearance-service.html or contact our Customer Service team for details.

*Residential Delivery Surcharge:

KHR 19,801.00 per non-freight shipment or KHR 482,760.00 per freight shipment.

A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. If the ODA Surcharge is applied to a shipment, the Residential Delivery Surcharge will not apply.

* FedEx imposes a surcharge for international shipments to Argentina, Austria, Bahamas, Belgium, Bulgaria, Canada, Colombia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, New Zealand, Norway, Panama, Poland, Portugal, Romania, Slovak Republic, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, and U.S. Residential Delivery Surcharge does not apply to FedEx 10kg or 25kg Box shipments.

Accessible Dangerous Goods:

KHR 563,220.00 per shipment or KHR 10,057.50 per kg, whichever is greater. A minimum billable weight may apply. Please contact our Customer Service team for details.

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Inaccessible Dangerous Goods: KHR 261,495.00 per shipment or KHR 4,023.00 per kg, whichever is greater. A minimum billable weight may apply. Please contact our Customer Service team for details.

Declared Value Charge for Carriage: Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will varydepending upon the country of origin and currency.
If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a "declared value surcharge". The "declared value surcharge" for Export and ImportOne shipments paid by Cambodia customers is equal to KHR 1,610.00 per KHR 402,300.00 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) KHR 402,300.00 or (ii) KHR 36,489.00 per pound. The following maximum declared value for carriage will apply. Please contact our Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)

FedEx Envelope/Pak:	USD 100.00 (or equivalent value in local currency)
International Priority Express/Priority/Economy (IPE/IP/IE):	USD 50,000.00 (or equivalent value in local currency)
International Priority Freight (IPF):	USD 100,000.00 (or equivalent value in local currency)
International Economy Freight (IEF):	USD 100,000.00 (or equivalent value in local currency)
Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewellery, precious metals, furs, etc.:	USD 1,000.00 or USD 20.00 per kg, whichever is greater

Weight Information

Total shipment weight is unlimited. The maximum weight per package to all destinations is 68 kg.
Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations. Please note that the rates stated on FedEx's invoice shall be the final and official rates.
Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of an International Priority Express/Priority/Economy shipment is calculated as follows. Please contact our Customer Service team for details.

$$\frac{\text{Length x Width x Height (centimeters or inches)}}{\text{5,000 for centimeters or 305 for inches}}$$

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube.

Shipments in FedEx packaging may be subjected to dimensional weight pricing.
In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Cambodia FedEx account and settle their invoice promptly in Cambodia.
- FedEx reserves the right at any time to amend, modify, or discontinue the rates, fees and/or discounts herein without prior notice.
- Duties and taxes may be assessed on the contents. Any such charge will be billed to the recipient, unless instructed otherwise by the shipper.
- FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipments to FedEx, you agree to pay the surcharges, as determined by FedEx.
- For complete information on cities served, surcharges and service commitments, please call the local FedEx office.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- All rates are exclusive of all applicable tax.
- For Address Correction, if the package is being rerouted to a different Country, City or Province, a new shipment fee may apply.
- Non-Standard Shipment Fees (Applicable to IPE, IP & IE)
  - If a package qualifies for more than one non-standard surcharge (Additional Handling Surcharge – Dimension/ Additional Handling Surcharge – Weight/ Additional Handling Surcharge – Packaging/ Oversize Charge/ Unauthorized Package Charge), the highest charge after the discount will be assessed.
- Non-Standard Shipment Fees (Applicable to IPF & IEF)
  - If a FedEx freight handling unit is subject to Unauthorized Freight Charge and also meets the criteria for either Additional Handling Surcharge - Freight or Non-Stackable Surcharge, then only the highest charge will apply.
- Total shipment charges include transportation charges, surcharges and additional fees; but do not include duties, taxes and ancillary clearance service fees. The Third-Party Billing Surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment.

FedEx Rate Sheet Terms and Conditions

1. FedEx Envelope and Pak.
   - FedEx Envelope and FedEx Pak rates apply if their respective packaging is used.
   - Please use one air waybill for each FedEx Envelope shipment.
   - FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates.
   - FedEx Envelope or FedEx Pak shipments exceeding 2.5kg will be charged at International Priority Express (IPE) or International Priority (IP) rates.
2. FedEx 10kg and 25kg Box.
   - FedEx 10kg and 25kg Box rates apply if their respective packaging is used.
   - Please use one air waybill for each FedEx 10kg or 25kg Box shipment.
   - Recommended maximum actual weight is 25kg for FedEx 10kg Box and 44kg for FedEx 25kg Box. Higher rates will be charged on any FedEx 10kg or 25kg Box shipment with actual weight over 44kg. Please contact our Customer Service Team for more information.
3. Dangerous Goods. Dangerous goods may not be shipped in the FedEx Envelope, FedEx Pak, FedEx 10kg Box or FedEx 25kg Box.
4. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for the following shipments:
   - For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Fiji, Guam, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam), IPE/IP/IE multiple-piece shipments with an actual weight of more than 500kg, IPF/IEF shipments with an actual weight of more than 100kg or any individual package that measures greater than 274 centimeters along its longest side or measures greater than 203 centimeters along its second-longest side or measures greater than 178 centimeters along its third-longest side; or measures greater than 330 centimeters in its longest side and girth.
   - For the shipments originating from other countries/ territories, IPE/IP/IE multiple-piece shipments with an actual weight of more than 300kg, or IPF/IEF shipments (regardless of weight).
5. IPE is available to selected zip codes only. Please contact our Customer Service Team for destination details.

For Inquiries

Customer Support: https://www.fedex.com/en-kh/customer-support/contact.html