

# Surcharge and Other Information

(For Export & ImportOne services only)



## Vietnam

### Fuel Surcharge

The surcharge percentage is adjusted every Monday, based on the US Gulf Coast Jet Fuel Index, and this percentage is applied to the total transportation charge (go to <https://www.fedex.com/en-vn/home.html> for the prevailing fuel surcharge rate and a sample calculation).

### Demand Surcharge

During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.

### Special Handling Fees

Address Correction: VND 274,700 per shipment (Export services)

VND 289,200 per shipment (ImportOne services)

If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.

For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

Third Party Billing Surcharge: 2.5% of total shipment charges

Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer.

The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.

For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Terms and Conditions of Carriage.

Third Party Consignee Surcharge: VND 233,500 per shipment (Export services)

VND 245,800 per shipment (ImportOne services)

Please visit <https://www.fedex.com/en-vn/shipping.html> for details.

FedEx International Broker Select: VND 233,500 per shipment or VND 25,900 per kg, whichever is greater (Export services)

VND 245,800 per shipment or VND 27,300 per kg, whichever is greater (ImportOne services)

This surcharge applies when all of the following occur:

- A broker (other than FedEx or FedEx designated) clears the shipment.
- FedEx picks up the shipment at the customer's broker location and delivers it to the final consignee.
- The consignee's location is served by a different clearance point than the broker's clearance point.

Saturday Pick Up: VND 384,400 per shipment

Saturday Delivery: VND 365,100 per shipment

Global Print Return Label Surcharge: Free of charge. Please visit <https://www.fedex.com/en-vn/shipping.html> for details.

U.S. Inbound Processing Fee: VND 35,500 per shipment. A charge will be assessed on all international shipments imported into the U.S. in connection with the processing of those shipments for customs clearance.

\*Out of Pickup Area Surcharge (OPA): Applicable surcharges by tier:  
Tier A: not applicable  
Tier B: VND 475,000 per shipment or VND 7,900 per kg, whichever is greater (Export services)  
VND 500,000 per shipment or VND 8,400 per kg, whichever is greater (ImportOne services)  
Tier C: VND 617,500 per shipment or VND 10,300 per kg, whichever is greater (Export services)  
VND 650,000 per shipment or VND 10,900 per kg, whichever is greater (ImportOne services)

\*Out of Delivery Area Surcharge (ODA): Applicable surcharges by tier:  
Tier A: VND 78,000 per shipment (Export services)  
VND 82,200 per shipment (ImportOne services)  
Tier B: VND 475,000 per shipment or VND 7,900 per kg, whichever is greater (Export services)  
VND 500,000 per shipment or VND 8,400 per kg, whichever is greater (ImportOne services)  
Tier C: VND 617,500 per shipment or VND 10,300 per kg, whichever is greater (Export services)  
VND 650,000 per shipment or VND 10,900 per kg, whichever is greater (ImportOne services)

\* FedEx imposes a surcharge for shipments to areas outside those in which its own couriers pick up and deliver cargo (OPA and ODA areas). OPA and ODA Surcharges are not applied to FedEx 10kg or 25kg Box shipments. A list of ZIP and postal codes where these surcharges apply is available [here](#).

Indirect Signature Required (ISR): VND 77,000 per non-freight shipment (applicable to U.S./Canada residential destinations with declared value for Carriage less than USD500/CAD500 shipment)

Please visit <https://www.fedex.com/en-vn/shipping.html> for details.

Direct Signature Required (DSR): VND 88,000 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment) (Export services)

VND 92,700 per non-freight shipment (not applicable to U.S./Canada destinations with Declared value for Carriage greater than or equal to USD500/CAD500 shipment) (ImportOne services)

Please visit <https://www.fedex.com/en-vn/shipping.html> for details.

Adult Signature Required (ASR): VND 110,000 per non-freight shipment (Export services)

VND 115,800 per non-freight shipment (ImportOne services)

Please note that FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option. Please visit <https://www.fedex.com/en-vn/shipping.html> for details.

\*Residential Delivery Surcharge: VND 80,100 per non-freight shipment or VND 2,567,300 per freight shipment (applicable to US & Canada destinations only)

# Surcharge and Other Information

(For Export & ImportOne services only)



## Vietnam

A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. If the ODA Surcharge is applied to a shipment, the Residential Delivery Surcharge will not apply.

\* Residential Delivery Surcharge does not apply to FedEx 10kg or 25kg Box shipments.

**Inaccessible Dangerous Goods:** VND 1,426,400 per shipment or VND 19,900 per kg, whichever is greater. A minimum billable weight may apply (applicable to SGN only) (Export services)

VND 1,501,500 per shipment or VND 21,000 per kg, whichever is greater. A minimum billable weight may apply (applicable to SGN only) (ImportOne services)

Please visit <https://www.fedex.com/en-vn/shipping.html> for details.

**Dry Ice Surcharge:** VND 116,800 per shipment (Export services)

VND 123,000 per shipment (ImportOne services)

If a shipment contains both dry-ice and dangerous goods (inaccessible), only dangerous goods surcharge applies, and dry-ice surcharge is not applied (applicable to SGN only).

**Monitoring & Intervention Premium - Package:** VND 1,747,000 per shipment or VND 74,900 per kg, whichever is greater, for IPE & IP (Export services)

VND 711,300 per shipment or VND 31,400 per kg, whichever is greater, for IPE & IP (ImportOne services)

**Monitoring & Intervention Premium - Freight:** VND 12,478,400 per shipment or VND 31,200 per kg, whichever is greater, for IPF (Export services)

VND 5,740,100 per shipment or VND 12,700 per kg, whichever is greater, for IPF (ImportOne services)

Monitoring & Intervention (M & I) Premium is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require network sensor (where available), dedicated handling, priority boarding, 24/7 expert support, proactive monitoring and expedited shipment recovery in the FedEx network. With Premium, re-icing, gel pack replenishments & cold storage are included as standard in the service. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.

**Monitoring & Intervention Preferred - Package:** VND 499,100 per shipment or VND 22,500 per kg, whichever is greater, for IPE & IP (Export services)

VND 249,600 per shipment or VND 11,000 per kg, whichever is greater, for IPE & IP (ImportOne services)

**Monitoring & Intervention Preferred - Freight:** VND 3,993,100 per shipment or VND 9,000 per kg, whichever is greater, for IPF (Export services)

VND 1,996,500 per shipment or VND 4,500 per kg, whichever is greater, for IPF (ImportOne services)

Monitoring & Intervention (M & I) Preferred is a specialized, subscription-based and contract-only service specifically designed for customers whose shipments require special handling, 24/7 dedicated support and proactive monitoring, priority handling, and expedited shipment recovery in the FedEx network. Please note all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability.

**\*Additional Handling Surcharge - Dimension:** VND 645,700 per package for IPE, IP & IE (Export services)

VND 679,700 per package for IPE, IP & IE (ImportOne services)

This surcharge applies to any package that measures greater than 121 centimeters along its longest side; measures greater than 76 centimeters along its second-longest side; or measures greater than 266 centimeters in length and girth. If the Oversize Charge is applied to a package, the Additional Handling Surcharge - Dimension will not apply.

\* Subject to an 18kg minimum billable weight.

**Additional Handling Surcharge - Weight:** VND 645,700 per package for IPE, IP & IE (Export services)

VND 679,700 per package for IPE, IP & IE (ImportOne services)

This surcharge applies to any package that measures greater than 31kg in actual weight.

**\*Additional Handling Surcharge - Packaging:** VND 645,700 per package for IPE, IP & IE (Export services)

VND 679,700 per package for IPE, IP & IE (ImportOne services)

This surcharge applies to any package that meets any of the following criteria:

- is not fully encased in an outer shipping container
- is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam)
- is encased in an outer shipping container covered in shrink wrap or stretch wrap
- is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails
- is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area)
- could become entangled in or cause damage to other packages or the FedEx sortation system

\* If a FedEx package is subject to an Additional Handling Surcharge - Packaging, and also meets the criteria for Additional Handling Surcharge - Dimension, the Additional Handling Surcharge - Dimension minimum billable weight of 18kg will still apply.

We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit

If a package meets criteria for 2 or all 3 Additional handling surcharges (Dimension, Weight and Packaging), only 1 with the highest charge applies.

**Additional Handling Surcharge - Freight:** VND 4,465,000 per freight handling unit for IPF & IEF (Export services)

# Surcharge and Other Information

(For Export & ImportOne services only)



## Vietnam

	VND 4,700,000 per freight handling unit for IPF & IEF (ImportOne services)
	This surcharge applies to any freight handling unit that measures greater than 157 centimeters along its longest side.
*Oversize Charge:	VND 1,729,000 per package (Export services)
	VND 1,820,000 per package (ImportOne services)
	This surcharge applies to a package that exceed 243 centimeters in length, or 330 centimeters in length and girth. If a FedEx package is subject to an Oversize Charge, and also meets the criteria for Additional Handling Surcharge – Dimension, the Additional Handling Surcharge – Dimension minimum billable weight of 18kg will still apply.
	* Length is the longest side of a package.
Non-Stackable Surcharge:	VND 5,700,000 per freight handling unit for IPF & IEF (Export services)
	VND 6,000,000 per freight handling unit for IPF & IEF (ImportOne services)
	This surcharge applies to any freight handling unit that is non-stackable, which means the piece, skid, or pallet cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: 1) do not have a flat and stable top or base, 2) may be damaged if another piece is loaded on them, or 3) have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums).
Duty and Tax:	If duties and taxes are levied on a shipment and FedEx pays them on behalf of the party responsible for payment, then that party must reimburse FedEx for the duties and taxes themselves, plus a FedEx surcharge that is based upon the type of shipment and its destination. Please contact our Customer Service team for details.
Declared Value Charge for Carriage:	Liability of FedEx for loss, damage or delay of your shipment is limited to the greater of about USD20.00 per kilogram or USD100.00 per shipment. The exact limitation may be expressed in Special Drawing Rights or local currency and the exact amount will vary depending upon the country/ territory of origin and currency. If you desire that FedEx assumes liability for a greater percentage of the actual cargo value, then you must declare the value for carriage on your air waybill and pay a “declared value surcharge”. The “declared value surcharge” for Export shipments paid by Vietnam customers is equal to VND 46,800 per VND 2,100,000 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) VND 2,100,000 or (ii) VND 190,470 per pound. The “declared value surcharge” for ImportOne shipments paid by Vietnam customers is equal to VND 49,300 per VND 2,100,000 (or fraction thereof) by which the declared value for carriage exceeds the greater of: (i) VND 2,100,000 or (ii) VND 190,470 per pound. The following maximum declared value for carriage will apply. Please contact FedEx Customer Service team for details.

Maximum Declared Value for Carriage (may vary by destination)	
FedEx Envelope/Pak:	USD 100.00 (or equivalent value in local currency)
International Priority Express/Priority/Economy (IPE/IP/IE):	USD 50,000.00 (or equivalent value in local currency)
International Priority/Economy Freight (IPF/IEF):	USD 100,000.00 (or equivalent value in local currency)
Shipments containing items of extraordinary value such as artwork, antiques, glassware, jewelry, precious metals, furs, etc.:	USD 1,000.00 or USD 20.00 per kg, whichever is greater

## Weight Information

Total shipment weight is unlimited. The maximum weight per package may be adjusted. Please contact our Customer Service team or Sales team for details.

Rates are calculated on the total weight of all packages on one international air waybill. Any fraction of a kilogram is rounded up to the next higher weight break. Such rounding may cause a variance in dimensional weight (volumetric weight) calculations. Please note that the rates stated on FedEx's invoice shall be the final and official rates.

Additional charges may be assessed for shipments below a certain weight density. The dimensional weight (volumetric weight) (in kg) of an International Priority Express/Priority/Economy shipment is calculated as follows. Please contact our Customer Service team for details.

**Length x Width x Height (centimeters or inches)**  
5,000 for centimeters or 305 for inches

A minimum billable weight of 1 kg applies to FedEx Small Box, FedEx Medium Box and FedEx Large Box; and a minimum billable weight of 4 kg applies to FedEx Tube.

Shipments in FedEx packaging may be subjected to dimensional weight pricing.

In the case of multiple-piece shipments, the invoice weight will be the sum of the higher actual weight or dimensional weight of each individual package.

## Miscellaneous Information

- These rates, valid until further notice, are only available to customers who remain in good standing with their Vietnam FedEx account and settle their invoice promptly in Vietnam.
- The published rates are for reference only and may differ from the final rates charged in your payment invoice after rounding off, and the rates in the payment invoice shall be applicable and payable.
- FedEx reserves the right at any time to amend, modify, or discontinue discounts without prior notification.
- As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this ratesheet. By tendering your shipments to FedEx, you agree to pay the surcharges as determined by FedEx.
- Please note that your shipment is governed by several documents: your discount-pricing letter agreement with FedEx (if applicable), the Conditions of Contract printed on the FedEx Air Waybill for your shipment, the FedEx Service Guide, the FedEx Standard Conditions of Carriage, and/or FedEx International Terms and Conditions in effect at the country/ territory of origin. These documents provide for the above surcharges, fees, and other important terms that you should review. If you need assistance or desire additional information, please contact our Customer Service team.
- For ImportOne customers, Saturday Pick Up surcharge will not apply to the shipments originating from the countries/ territories where Saturday is a regular business day, but such surcharge will apply to the shipments originating from the countries/ territories where Saturday is not a regular business day. Please contact our Customer Service team for details.
- All rates are exclusive of all applicable taxes.
- For Address Correction, if the package is being rerouted to a different Country/ Territory, City or Province, a new shipment fee may apply.
- Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and ancillary clearance service fees. The Third Party Billing Surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment.

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## Vietnam

### *FedEx Rate Sheet Terms and Conditions*

1. FedEx Envelope and Pak.
  - FedEx Envelope and FedEx Pak rates apply if their respective packaging is used.
  - Please use one air waybill for each FedEx Envelope shipment.
  - FedEx Envelope shipments exceeding 0.5kg will be charged at FedEx Pak rates.
  - FedEx Envelope or FedEx Pak shipments exceeding 2.5kg will be charged at International Priority Express (IPE) or International Priority (IP) rates.
  - No FedEx Envelope and FedEx Pak rates are available for International Economy (IE) Service. Please use IPE/IP Service if FedEx packaging is needed. Any IE shipment using FedEx Envelope & Pak packaging will be charged at IE rates based on the weight per shipment.
2. FedEx 10kg and 25kg Box.
  - FedEx 10kg and 25kg Box rates apply if their respective packaging is used.
  - Please use one air waybill for each FedEx 10kg or 25kg Box shipment.
  - Recommended maximum actual weight is 25kg for FedEx 10kg Box and 44kg for FedEx 25kg Box. Higher rates will be charged on any FedEx 10kg or 25kg Box shipment with actual weight over 44kg. Please contact our Customer Service Team for more information.
3. Dangerous Goods. Dangerous goods may not be shipped in the FedEx Envelope, FedEx Pak, FedEx 10kg Box, FedEx 25kg Box or via FedEx International Economy (IE) or FedEx International Economy Freight (IEF) service.
4. Advanced Booking Requirement. Air cargo space must be reserved in advance with our Customer Service team for the following shipments:
  - For the shipments originating from Asia countries/ territories (Australia, Cambodia, Mainland China, Guam, Hong Kong SAR China, Indonesia, Japan, Macau SAR China, Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan China, Thailand, and Vietnam), IPE/IP/IE multiple-piece shipments with an actual weight of more than 500kg, IPF/IEF shipments with an actual weight of more than 100kg or any individual package that measures greater than 274 centimeters along its longest side or measures greater than 203 centimeters along its second-longest side or measures greater than 178 centimeters along its third-longest side; or measures greater than 330 centimeters in its longest side and girth (Length + 2xWidth + 2xHeight).
  - For the shipments originating from other countries/ territories, IPE/IP/IE multiple-piece shipments with an actual weight of more than 300kg, or IPF/IEF shipments (regardless of weight).
5. IPF/IEF Minimum Charge. A 68kg minimum rate charge per package shall apply to IPF or IEF shipments weighing less than 68kg. Please contact our Customer Service team for details.
6. IPE is available to selected zip codes only. Please contact our Customer Service Team for destination details.

### *For Inquiries*

Customer Support: <https://www.fedex.com/en-vn/customer-support/contact.html>