



FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

FedEx Services

IPE: FedEx International Priority® Express
IP: FedEx International Priority®
IPF: FedEx International Priority® Freight

IE: FedEx International Economy®
IEF: FedEx International Economy® Freight
ICP: FedEx® International Connect Plus⁽¹⁾

Value Added Services^{(2) (3)}

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

| Service ⁽²⁾ | Definition | Fees ⁽³⁾ (ZAR) |
|---|--|--|
| Dangerous Goods Only available on Express Services. | <p>FedEx Express Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance. Applicable fee depends on the Dangerous Goods type:</p> <ul style="list-style-type: none"> • Accessible Dangerous Goods (ADG) The content of package must be accessible during transit for security reasons. • Inaccessible Dangerous Goods (IDG) The content of package does not have to be accessed during transit and can be mixed with other freight. • Dry Ice (DI) Dry ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can be offered in locations where fully regulated Dangerous Goods services are not offered. <p>In case a shipment contains both Dry Ice and Dangerous Goods, only the respective Dangerous Goods surcharge applies.</p> <p>Please refer to FedEx Express Terms and Conditions of Carriage (fedex.com/za/services/terms) and the Dangerous Goods section on fedex.com.</p> | <ul style="list-style-type: none"> • ADG: <ul style="list-style-type: none"> - IPE, IP: R14.68/kg⁽⁴⁾ (minimum R1,175) - IPF: R14.68/kg⁽⁴⁾ (minimum R1,175) • IDG: <ul style="list-style-type: none"> - IPE, IP: R4.40/kg⁽⁴⁾ (minimum R881.00) - IPF: R4.40/kg⁽⁴⁾ (minimum R881.00) • DI: <ul style="list-style-type: none"> - IPE, IP: R4.40/kg⁽⁴⁾ (minimum R112.00) - IPF: R4.40/kg⁽⁴⁾ (minimum R112.00) |
| Diplomatic Bag (Diplomatic Mail) | <p>We accept diplomatic shipments for delivery between embassies and consulates of the same country/territory for delivery by International Priority service to direct-served countries/territories. Diplomatic Bags receive diplomatic immunity from inspection or delay under the Vienna Convention of 1961.</p> | None |

| Service ⁽²⁾ | Definition | Fees ⁽³⁾ (ZAR) |
|---|--|---|
| FedEx® Electronic Trade Documents | FedEx Electronic Trade Documents (ETD) automates the flow of international documents so customers can upload their trade documentation. ETD targets international customers who ship non-document/commodity shipments that require customs documentation. This solution appeals to all customer segments because there are no volume requirements or associated charges, making international shipping easier for all shippers - small, medium and large. | None |
| FedEx International Broker Select Option | A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur: <ul style="list-style-type: none"> • A broker (other than FedEx Express or FedEx Express designated) clears the shipment. • FedEx Express picks up the shipment at the customer's broker location and delivers it to the final consignee. • The consignee's location is served by a different clearance point than the broker's clearance point. | R165 handling fee for consignee broker None for Shipper |
| FedEx Priority Alert™ | FedEx Priority Alert (FPA) is a specialized, fee-based and contract only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment. | IP: ZAR 9/kg ⁽⁴⁾ (minimum ZAR 222) IPF: ZAR 9/kg ⁽⁴⁾ (minimum ZAR 222) |
| FedEx Priority Alert Plus™ | Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments & cold storage are included as standard in the service. | IP: ZAR 12/kg ⁽⁴⁾ (minimum ZAR 274) IPF: ZAR 12/kg ⁽⁴⁾ (minimum ZAR 274) |
| Hold at FedEx Location | As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability. | None |

Surcharges^{(2) (3)}

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

| Service ⁽²⁾ | Definition | Fees ⁽³⁾ (ZAR) |
|--|--|---|
| Additional Handling Surcharge | <p>Package Services An Additional Handling Surcharge applies to any package that meets any of the following criteria:</p> <p>Dimension</p> <ul style="list-style-type: none"> • measures greater than 121 centimeters along its longest side; • measures greater than 76 centimeters along its second-longest side; or, • measures greater than 266 centimeters in length and girth (L+2W+2H). <p>Weight</p> <ul style="list-style-type: none"> • has an actual weight greater than 31kg. <p>Packaging</p> <ul style="list-style-type: none"> • is not fully encased in an outer shipping container; • is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam); • is encased in an outer shipping container covered in shrink wrap or stretch wrap; • is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails; • is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); • could become entangled in, or cause damage to other packages or the FedEx sortation system. <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p>If a shipment is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply.</p> <p>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p>Freight Services A surcharge applies to a shipment containing any freight handling unit that measures greater than 157 centimeters along its longest side.</p> <p>We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p> | <p>R465/shipment</p> <p>R465/shipment</p> <p>R465/shipment</p> <p>R371/shipment</p> |
| Additional Handling Surcharge – Non-stackable | A surcharge applies to any piece, skid or pallet of a FedEx International Priority Freight shipment that is non-stackable. Non-stackable means the piece, skid or pallet cannot be stacked vertically in a safe and secure manner. For FedEx International Priority Freight service this surcharge applies per shipment, even if multiple pieces are bundled in a shipment. | R2220/shipment |
| Address Correction | <p>If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> <p>For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p> | R100/shipment |

| Service ⁽²⁾ | Definition | Fees ⁽³⁾ (ZAR) |
|------------------------------|---|--|
| Extended Area Service | Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge ⁽⁵⁾ . Please refer to <u>the list of postal codes or areas where this surcharge applies</u> . | Tiered pricing based on postal codes or areas: Tier A: ZAR 55.03 per shipment Tier B: ZAR 5/kg ⁽⁴⁾ (minimum ZAR 150) Tier C: ZAR 6.5/kg ⁽⁴⁾ (minimum ZAR 195) |
| Fuel Surcharge | International Fuel Surcharge FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge. Domestic FedEx Express applies a specific Dynamic fuel surcharge which is based on the automotive gas oil prices from the EU country/territory zone. | Go to fedex.com/za/fuelsurcharge for updates on the fuel surcharge. |
| Oversize Charge | An oversize charge applies to a shipment containing packages that exceed 243 centimeters in length or 330 centimeters in length and girth (L+2W+2H). Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. | R371/shipment |
| Saturday Delivery | Saturday Delivery Charge for delivery of consignments on a Saturday. | R120/shipment |
| Saturday Pick up | Saturday Pick up Charge for pick up of consignments on a Saturday. | R120/shipment |
| Third Party Billing | Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer ⁽⁶⁾ . The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx. | 2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees. |

(1) FedEx International Connect Plus is our international e-commerce service. Some content in this document may not apply to this service. For further information, please contact your local Sales Representative.

(2) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. FedEx Express Terms and Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express services.

(3) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the FedEx Express Terms and Conditions of Carriage.

(4) The full rate per kilogram will be charged for any part kilogram.

(5) Please call Customer Service for more details on remote and less-accessible locations.

(6) For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Express Terms and Conditions of Carriage.

