



Value Added Services and Surcharges (VASS)

FedEx Express offers a range of options for your FedEx core services shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

FedEx core services

IP: FedEx International Priority®

IE: FedEx International Economy®

IPF: FedEx International Priority® Freight

IEF: FedEx International Economy® Freight

Value Added Services⁽¹⁾

You can customise your FedEx core services shipments to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

| Service ⁽¹⁾ | Definition | Fees ⁽²⁾ (ZAR) |
|---|--|---|
| Dangerous Goods Only available on Express Services. | FedEx Express Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance. Applicable fee depends on the Dangerous Goods type: <ul style="list-style-type: none"> • Accessible Dangerous Goods (ADG) The content of package must be accessible during transit for security reasons. • Inaccessible Dangerous Goods (IDG) The content of package does not have to be accessed during transit and can be mixed with other freight. • Dry Ice (DI) Dry ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can be offered in locations where fully regulated Dangerous Goods services are not offered. In case a shipment contains both Dry Ice and Dangerous Goods, only the respective Dangerous Goods surcharge applies. Please refer to FedEx Express Conditions of Carriage (fedex.com/za/services/terms) and the Dangerous Goods section on fedex.com . | <ul style="list-style-type: none"> • ADG: - IP: R14.68/kg⁽³⁾ (minimum R1,175) - IPF: R14.68/kg⁽³⁾ (minimum R1,175) • IDG: - IP: R4.40/kg⁽³⁾ (minimum R881.00) - IPF: R4.40/kg⁽³⁾ (minimum R881.00) • DI: - IP: R4.40/kg⁽³⁾ (minimum R112.00) - IPF: R4.40/kg⁽³⁾ (minimum R112.00) |
| Diplomatic Bag (Diplomatic Mail) | We accept diplomatic shipments for delivery between embassies and consulates of the same country/territory for delivery by International Priority service to direct-served countries/territories. Diplomatic Bags receive diplomatic immunity from inspection or delay under the Vienna Convention of 1961. | None |



| Service ⁽¹⁾ | Definition | Fees ⁽²⁾ (ZAR) |
|---|---|--|
| FedEx® Electronic Trade Documents | FedEx Electronic Trade Documents (ETD) automates the flow of international documents so customers can upload their trade documentation. ETD targets international customers who ship non-document/commodity shipments that require customs documentation. This solution appeals to all customer segments because there are no volume requirements or associated charges, making international shipping easier for all shippers - small, medium and large. | None |
| FedEx International Broker Select Option | A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur: <ul style="list-style-type: none"> • A broker (other than FedEx Express or FedEx Express designated) clears the shipment. • FedEx Express picks up the shipment at the customer's broker location and delivers it to the final consignee. • The consignee's location is served by a different clearance point than the broker's clearance point. | R165 handling fee for consignee broker None for Shipper |
| Hold at FedEx Location | As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability. | None |



Surcharges

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

| Service ⁽¹⁾ | Definition | Fees ⁽²⁾ (ZAR) |
|--|---|--|
| Additional Handling Surcharge | <p>Express Package Services A surcharge applies to a shipment containing any package that:</p> <p>(Dimension)</p> <ol style="list-style-type: none"> 1) measures greater than 121 centimeters along its longest side; 2) measures greater than 76 centimeters along its second-longest side; or, 3) measures greater than 266 centimeters in length and girth (L+2W+2H). <p>(Weight)</p> <ol style="list-style-type: none"> 1) has a weight greater than 31 Kg; <p>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p>Express Freight Services A surcharge applies to a shipment containing any freight handling unit that measures greater than 157 centimeters along its longest side.</p> <p>We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p> | <p>R240/shipment</p> <p>R46/shipment</p> <p>R371/shipment</p> |
| Additional Handling Surcharge – Non-stackable | <p>A surcharge applies to any piece, skid or pallet of a FedEx International Priority Freight shipment that is non-stackable. Non-stackable means the piece, skid or pallet cannot be stacked vertically in a safe and secure manner.</p> <p>For FedEx International Priority Freight service this surcharge applies per shipment, even if multiple pieces are bundled in a shipment.</p> | R2220/shipment |
| Address Correction | <p>If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> <p>For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p> | R100/shipment |
| Extended Area Service | Shipments (subject to service availability) delivered to or picked up from remote and less-accessible locations are assessed an Out-of-Delivery Area or Out-of-Pick-up-Area surcharge ⁽⁴⁾ . | <p>Out-of-Delivery-Area: R5/kg⁽³⁾ (minimum R150)</p> <p>Out-of-Pick-up-Area: R5/kg⁽³⁾ (minimum R150)</p> |



| Service ⁽¹⁾ | Definition | Fees ⁽²⁾ (ZAR) |
|----------------------------|--|---|
| Fuel Surcharge | International Fuel Surcharge FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge. | Go to fedex.com/za/fuelsurcharge for updates on the fuel surcharge. |
| Oversize Charge | An oversize charge applies to a shipment containing packages that exceed 243 centimeters in length or 330 centimeters in length and girth (L+2W+2H). Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. | R371/shipment |
| Saturday Pick up | Saturday Pick up Charge for pick up of consignments on a Saturday. | R120/shipment |
| Saturday Delivery | Saturday Delivery Charge for delivery of consignments on a Saturday. | R120/shipment |
| Third Party Billing | Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer ⁽⁵⁾ . The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx. | 2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and ancillary clearance service fees. |

(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. FedEx Express Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express core and other services.

(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the FedEx Express Conditions of Carriage.

(3) The full rate per kilogram will be charged for any part kilogram.

(4) Please call Customer Service for more details on remote and less-accessible locations.

(5) For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Express Conditions of Carriage.