



FedEx Express offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

FedEx Services

IPE: FedEx International Priority® Express

IP: FedEx International Priority®

IPF: FedEx International Priority® Freight

IE: FedEx International Economy®

IEF: FedEx International Economy® Freight

Value Added Services^{(1) (2)}

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service ⁽¹⁾	Definition	Fees ⁽²⁾ (ZMW)
Diplomatic Bag (Diplomatic Mail)	We accept diplomatic shipments for delivery between embassies and consulates of the same country/territory for delivery by International Priority service to direct-served countries/territories. Diplomatic Bags receive diplomatic immunity from inspection or delay under the Vienna Convention of 1961.	None
FedEx® Electronic Trade Documents	FedEx Electronic Trade Documents (ETD) automates the flow of international documents so customers can upload their trade documentation. ETD targets international customers who ship non-document/commodity shipments that require customs documentation. This solution appeals to all customer segments because there are no volume requirements or associated charges, making international shipping easier for all shippers - small, medium and large.	None
Hold at FedEx Location	As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability.	None

Surcharges^{(1) (2)}

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service ⁽¹⁾	Definition	Fees ⁽²⁾ (ZMW)
Additional Handling Surcharge	<p>Package Services An Additional Handling Surcharge applies to any package that meets any of the following criteria:</p> <p>Dimension</p> <ul style="list-style-type: none"> measures greater than 121 centimeters along its longest side; measures greater than 76 centimeters along its second-longest side; or, measures greater than 266 centimeters in length and girth (L+2W+2H). <p>Weight</p> <ul style="list-style-type: none"> has an actual weight greater than 31kg. <p>Packaging</p> <ul style="list-style-type: none"> is not fully encased in an outer shipping container; is encased in an outer shipping container not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam); is encased in an outer shipping container covered in shrink wrap or stretch wrap; is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails; is bound with metal, plastic, or cloth banding, or has wheels, casters, handles, or straps (e.g., a bicycle) (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); could become entangled in, or cause damage to other packages or the FedEx sortation system. <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p>If a shipment is eligible for 2 or all 3 Additional Handling Surcharges, only 1 with greater charge will apply.</p> <p>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p>Freight Services A surcharge applies to a shipment containing any freight handling unit that measures greater than 157 centimeters along its longest side.</p> <p>We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p>	<p>ZMW530/shipment</p> <p>ZMW530/shipment</p> <p>ZMW530/shipment</p> <p>ZMW632/shipment</p>
Additional Handling Surcharge – Non-stackable	A surcharge applies to any piece, skid or pallet of a FedEx International Priority Freight shipment that is non-stackable. Non-stackable means the piece, skid or pallet cannot be stacked vertically in a safe and secure manner. For FedEx International Priority Freight service this surcharge applies per shipment, even if multiple pieces are bundled in a shipment.	ZMW1290/shipment
Extended Area Service	Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge ⁽³⁾ . Please refer to the list of postal codes or areas where this surcharge applies .	<p>Tiered pricing based on postal codes or areas:</p> <p>Tier A: ZMW72.92 per shipment</p> <p>Tier B: ZMW10/kg⁽⁴⁾ (minimum ZMW315)</p> <p>Tier C: ZMW0.2/kg⁽⁴⁾ (minimum OMR 7.8)</p>
Fuel Surcharge	International Fuel Surcharge FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge.	Go to fedex.com/zm/fuelsurcharge for updates on the fuel surcharge.
Oversize Charge	An oversize charge applies to a shipment containing packages that exceed 243 centimeters in length or 330 centimeters in length and girth (L+2W+2H). Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.	ZMW310/shipment

Service ⁽¹⁾	Definition	Fees ⁽²⁾ (ZMW)
Third Party Billing	Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer ⁽⁵⁾ . The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.	2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees.

(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. FedEx Express Terms and Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express services.

(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the FedEx Express Terms and Conditions of Carriage.

(3) Please call Customer Service for more details on remote and less-accessible locations.

(4) The full rate per kilogram will be charged for any part kilogram.

(5) For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Express Terms and Conditions of Carriage.

