



### Value Added Services and Surcharges (VASS)

FedEx Express offers a range of options for your FedEx core services shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

#### FedEx core services

**IP:** FedEx International Priority®

**IE:** FedEx International Economy®

**IPF:** FedEx International Priority® Freight

**IEF:** FedEx International Economy® Freight

#### Value Added Services<sup>(1)</sup>

You can customise your FedEx core services shipments to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service <sup>(1)</sup>	Definition	Fees <sup>(2)</sup>
<b>Diplomatic Bag (Diplomatic Mail)</b>	We accept diplomatic shipments for delivery between embassies and consulates of the same country/territory for delivery by International Priority service to direct-served countries/territories. Diplomatic Bags receive diplomatic immunity from inspection or delay under the Vienna Convention of 1961.	None
<b>FedEx® Electronic Trade Documents</b>	FedEx Electronic Trade Documents (ETD) automates the flow of international documents so customers can upload their trade documentation. ETD targets international customers who ship non-document/commodity shipments that require customs documentation. This solution appeals to all customer segments because there are no volume requirements or associated charges, making international shipping easier for all shippers - small, medium and large.	None
<b>Hold at FedEx Location</b>	As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx Express location. Subject to availability.	None



## Surcharges

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service <sup>(1)</sup>	Definition	Fees <sup>(2)</sup>
<b>Additional Handling Surcharge</b>	<p><b>Express Package Services</b> A surcharge applies to a shipment containing any package that:</p> <p>(Dimension)</p> <ol style="list-style-type: none"> <li>1) measures greater than 121 centimeters along its longest side;</li> <li>2) measures greater than 76 centimeters along its second-longest side; or,</li> <li>3) measures greater than 266 centimeters in length and girth (L+2W+2H).</li> </ol> <p>(Weight)</p> <ol style="list-style-type: none"> <li>1) has a weight greater than 31 Kg;</li> </ol> <p>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p> <p>We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p><b>Express Freight Services</b> A surcharge applies to a shipment containing any freight handling unit that measures greater than 157 centimeters along its longest side.</p> <p>We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p>	<p>ZMW191/shipment</p> <p>ZMW42/shipment</p> <p>ZMW632/shipment</p>
<b>Additional Handling Surcharge – Non-stackable</b>	<p>A surcharge applies to any piece, skid or pallet of a FedEx International Priority® Freight shipment that is non-stackable. Non-stackable means the piece, skid or pallet cannot be stacked vertically in a safe and secure manner.</p> <p>For FedEx International Priority Freight service this surcharge applies per shipment, even if multiple pieces are bundled in a shipment.</p>	ZMW1290/shipment
<b>Extended Area Service</b>	Shipments (subject to service availability) delivered to or picked up from remote and less-accessible locations are assessed an Out-of-Delivery Area or Out-of-Pick-up-Area surcharge <sup>(5)</sup> .	<p>Out-of-Delivery-Area: ZMW10/kg<sup>(4)</sup> (minimum ZMW315)</p> <p>Out-of-Pick-up-Area: ZMW10/kg<sup>(4)</sup> (minimum ZMW315)</p>
<b>Fuel Surcharge</b>	<p><b>International Fuel Surcharge</b> FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel and reserves the right to apply a fuel surcharge.</p>	Go to <a href="https://fedex.com/zm/fuelsurcharge">fedex.com/zm/fuelsurcharge</a> for updates on the fuel surcharge.
<b>Oversize Charge</b>	<p>An oversize charge applies to a shipment containing packages that exceed 243 centimeters in length or 330 centimeters in length and girth (L+2W+2H).</p> <p>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.</p>	ZMW310/shipment



Service <sup>(1)</sup>	Definition	Fees <sup>(2)</sup>
<b>Third Party Billing</b>	Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer <sup>(3)</sup> . The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx.	2.5% of total shipment charges. Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and ancillary clearance service fees.

*(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. FedEx Express Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express core and other services.*

*(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the FedEx Express Conditions of Carriage.*

*(3) For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Express Conditions of Carriage.*

*(4) The full rate per kilogram will be charged for any part kilogram.*

*(5) Please call Customer Service for more details on remote and less-accessible locations.*