

Applicable in Cyprus from **1 September 2025**

## Value Added Services and Surcharges (VASS)

**FedEx offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information**

### Value Added Services<sup>(1) (2)</sup>

You can customise your FedEx services to your needs (or the needs of your recipients) with value added services. The following are descriptions of the fees applicable to value added services.

Service <sup>(1)</sup>	Fees <sup>(3)</sup> (EUR)
<b>FedEx® Electronic Trade Documents</b> With FedEx Electronic Trade Documents (ETD) you can streamline your international shipments by uploading your customs documentation electronically. ETD reduces the amount of paper you print for each shipment, allows for faster pickup and helps to pre-clear your shipments, reducing the risk of your shipment being delayed in customs. Please visit <a href="https://fedex.com">fedex.com</a> for the list of countries and territories that accept FedEx Electronic Trade Documents.	None
<b>FedEx® Global Returns or FedEx Import Shipping Print Label</b> Create return or import shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it as PDF via email.	None
<b>FedEx Global Returns or FedEx Import Shipping Email Label</b> Create return or import shipping labels and allow your customers to access these electronically and edit them as needed.	€1.20/label
<b>FedEx International Broker Select® Option</b> A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur: <ul style="list-style-type: none"> <li>• A broker (other than FedEx or FedEx designated) clears the shipment.</li> <li>• FedEx picks up the shipment at the customer's broker location and delivers it to the final consignee.</li> <li>• The consignee's location is served by a different clearance point than the broker's clearance point.</li> </ul>	€1.56/kg <sup>(5)</sup> (minimum €10.40)
<b>FedEx Customs Brokerage Services</b> FedEx offers a seamless standard customs clearance process to enable on-time delivery of your goods. We also offer a range of specialised inbound clearance solutions subject to an additional fee (VAT may apply at the applicable rate).	You can find more information on <a href="https://fedex.com/cy_english/ancillaryservices">fedex.com/cy_english/ancillaryservices</a>
<b>FedEx® Delivery Signature Options</b> The following delivery signature options <sup>(9)</sup> may be chosen at the time of booking your shipment: <ol style="list-style-type: none"> <li>1. <b>No Signature Required:</b> FedEx will attempt to obtain a signature at the delivery address. If no one is available to sign, FedEx will deliver the package in a safe place without obtaining signature.</li> <li>2. <b>Indirect Signature Required:</b> FedEx will obtain a signature from someone at the delivery address or from somebody nearby, such as a neighbor or building manager. The recipient has the option to utilise any FedEx-approved means to authorise the shipment to be released without anyone present.</li> </ol>	<b>INTERNATIONAL</b> <ol style="list-style-type: none"> <li>1. None</li> <li>2. None. Residential shipments to US and Canada with Declared Value below US\$500 are subject to €2/shipment surcharge.</li> <li>3. €2.50/shipment. None for shipments to US and Canada above US\$500 Declared Value.</li> <li>4. €3.15/shipment</li> </ol>



Service <sup>(1)</sup>	Fees <sup>(3)</sup> (EUR)
<b>FedEx® Delivery Signature Options</b> <p>3. <b>Direct Signature Required:</b> FedEx will obtain a signature from someone at the delivery address only. If no one is available to sign, FedEx will attempt to redeliver the package.</p> <p>4. <b>Adult Signature Required:</b> FedEx will obtain a signature from any person of legal age at the delivery address, subject to sighting of a valid ID. If no one eligible to sign is available, FedEx will attempt to redeliver the package. Legal age will vary depending on the destination country/territory and is governed by local legal age of an adult, not the legal age to purchase specific products (e.g. alcohol).</p>	

## Surcharges<sup>(1) (2)</sup>

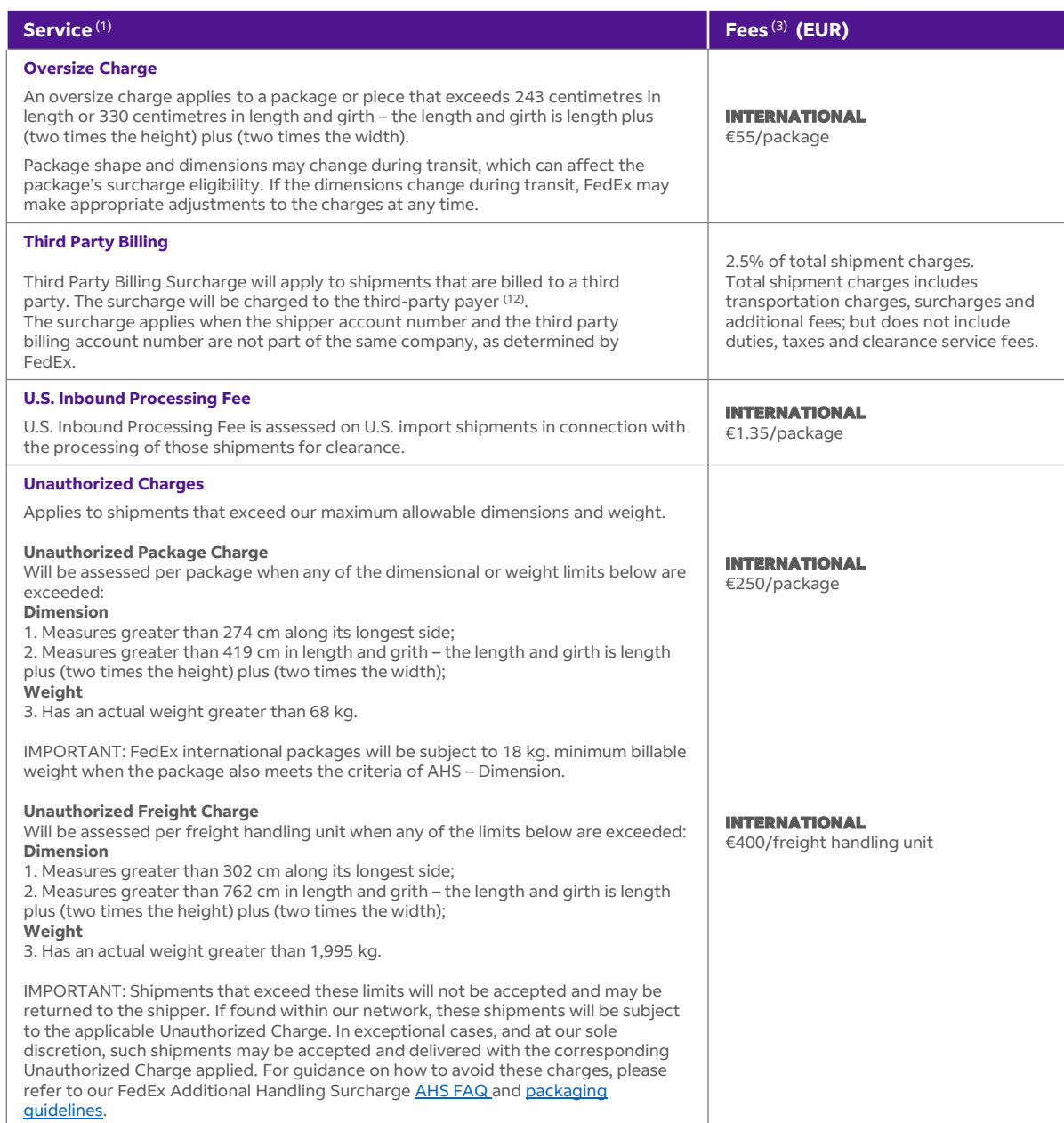
Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service <sup>(1)</sup>	Fees <sup>(3)</sup> (EUR)
<b>Additional Handling Surcharge</b> <p><b>Package Services</b> A surcharge applies per package or piece that:</p> <p><b>Dimension</b></p> <ul style="list-style-type: none"> <li>measures greater than 121 centimetres along its longest side;</li> <li>measures greater than 76 centimetres along its second-longest side; or,</li> <li>measures greater than 266 centimetres in length and girth – the length and girth is length plus (two times the height) plus (two times the width).</li> </ul> <p><b>Packaging</b></p> <ul style="list-style-type: none"> <li>is not fully encased in an outer shipping container or packaging;</li> <li>is encased in an outer shipping container or packaging not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam);</li> <li>is encased in an outer shipping container or packaging covered in shrink wrap or stretch wrap;</li> <li>is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails;</li> <li>is bound with metal, plastic, or cloth banding, or has wheels (e.g. a bicycle), casters, handles, or straps, including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area;</li> <li>could become entangled in, or cause damage to other packages or the FedEx sortation system.</li> </ul> <p><b>Weight</b></p> <ul style="list-style-type: none"> <li>has an actual weight greater than 25 kg.</li> </ul> <p>Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the package shape and dimensions change during transit, FedEx may make appropriate adjustments to the charges at any time. This surcharge applies per piece even if multiple pieces are bundled in a shipment. If a non-standard package is eligible for two or all three Additional Handling Surcharges (Dimension, Weight, or Packaging), only the one with the highest charge will apply.</p> <p>FedEx reserves the right to assess Additional Handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.</p> <p><b>Freight Services</b> A surcharge applies to any freight handling unit that measures greater than 157 centimetres<sup>(10)</sup> along its longest side. This surcharge applies on a per-freight-handling-unit-basis even if multiple pieces of freight are bundled in a shipment. We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit.</p>	<p><b>INTERNATIONAL</b> €35/package</p> <p><b>INTERNATIONAL</b> €25/package</p> <p><b>INTERNATIONAL</b> €36/package</p> <p><b>INTERNATIONAL</b> €55/freight handling unit</p>
<b>Additional Handling Surcharge - Non-stackable<sup>(11)</sup></b> <p>A surcharge applies to any freight handling unit of a freight shipment that is non-stackable. Non-stackable means that the freight handling unit cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: 1) do not have a flat and stable top or base, 2) may be damaged if another piece is loaded on them, or 3) have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums). A surcharge also applies to any freight handling unit identified by the shipper as non-stackable. This surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment.</p> <p>For more information on preparing and palletizing freight, please see our packaging guidelines on <a href="https://www.fedex.com">fedex.com</a>.</p>	<p><b>INTERNATIONAL</b> €200/freight handling unit</p>



Service <sup>(1)</sup>	Fees <sup>(3)</sup> (EUR)
<p><b>Address Correction</b></p> <p>If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> <p>For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.</p>	<p><b>INTERNATIONAL</b> €9/shipment</p>
<p><b>Declared Value</b></p> <p>The sender may elect to pay an additional charge to specify a Declared Value for Carriage on the Air Waybill, above the standard limits of liability. FedEx does not provide a cargo all-risks insurance.</p> <p>The Declared Value for Carriage is limited to a maximum amount and may vary by location. The Declared Value for Carriage may not exceed:</p> <ul style="list-style-type: none"> <li>• <b>FedEx® Envelope or Pak:</b> US\$100 per shipment (or equivalent value in local currency);</li> <li>• <b>Other services except freight transportation services:</b> US\$50,000 per shipment (or equivalent value in local currency);</li> <li>• <b>FedEx International Priority Freight, FedEx International Economy Freight, FedEx Regional Economy Freight <sup>(7)</sup>, FedEx Priority Express Freight and FedEx Priority Freight:</b> US\$100,000 per shipment to most destinations (or equivalent value in local currency);</li> <li>• <b>For certain Unique Items:</b> US\$1,000 per shipment (see our Terms and Conditions of Carriage for full details);</li> <li>• <b>Actual value of the contents</b> of the shipment;</li> <li>• <b>Declared Value for Customs:</b> The selling price or replacement cost of the shipment contents as required for Customs clearance purposes.</li> </ul>	<p>Declared Value rates are incremental and depend on the amount the customer declares.</p> <p>A fee of €0.92 per US\$100 will be assessed for each additional US\$100 (or part thereof) of liability that FedEx accepts above the standard limits of liability.</p>
<p><b>Demand Surcharge</b></p> <p>During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.</p> <p>The applicability, duration, and amount of the Demand Surcharge is determined for each region based on regular assessments of shipping volume and available capacity within our network and other considerations.</p>	<p>Go to <a href="https://fedex.com/demand-surcharges">fedex.com/demand-surcharges</a> for information on demand surcharges in effect, including applicable services, surcharge amounts, and effective dates.</p>
<p><b>Extended Area Service</b></p> <p>Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge. Please refer to <a href="#">the list of postal codes or areas where this surcharge applies</a>.</p>	<p>Tiered pricing based on postal codes or areas:</p> <p><b>INTERNATIONAL</b> Tier A: €3.10/shipment Tier B: €0.45/kg<sup>(5)</sup> (minimum €22) Tier C: €0.59/kg<sup>(5)</sup> (minimum €28)</p>
<p><b>Fuel Surcharge</b></p> <p><b>International Fuel Surcharge</b></p> <p>FedEx has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel for all international services except FedEx Regional Economy<sup>(7)</sup> and FedEx Regional Economy Freight<sup>(7)</sup>. FedEx reserves the right to apply a fuel surcharge.</p>	<p>Go to <a href="https://fedex.com/en-cy/shipping/surcharges">fedex.com/en-cy/shipping/surcharges</a> for updates on the fuel surcharge.</p>





(12) For the definition of and further information on Third Party Bill shipments, please refer to the FedEx Terms and Conditions of Carriage.