Applicable in the United Kingdom from **5 January 2026**

# Value Added Services and Surcharges (VASS)

**FedEx offers a range of options for your shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.**

## Value Added Services[1][2]

You can customise your FedEx services to your needs (or the needs of your recipients) with our value added services. The following are descriptions of the fees applicable to value added services.

| Service[1] | Fees[3] (£) |
|---|---|
| **Dangerous Goods**<br>FedEx Dangerous Goods services allow the shipping of regulated dangerous substances and materials including door-to-door delivery and customs clearance. Applicable fee depends on the Dangerous Goods type and service used:<br>***For Dangerous Goods transported by air (IATA)***<br>• **Accessible Dangerous Goods (ADG)**<br>The content of package must be accessible during transit for safety reasons.<br>• **Inaccessible Dangerous Goods (IDG)**<br>The content of package does not have to be accessed during transit and can be mixed with other freight.<br>***For Dangerous Goods transported by road (ADR)***<br>• **Fully Regulated Dangerous Goods (FDG)**<br>Must be prepared, packed, marked, labelled and documented in full compliance with ADR regulations.<br>• **Limited Quantities Dangerous Goods (LDG)**<br>Package contains small quantities of dangerous goods packed, marked and labelled in compliance with ADR regulations.<br>• **Standalone Lithium Batteries (EBB)**<br>Two commodities are covered:<br>1. Standalone Lithium Metal Batteries (UN 3090 – ADR SP 188).<br>2. Standalone Lithium Ion Batteries (UN 3480 – ADR SP 188).<br>***For Dangerous Goods transported by air (IATA) or by road (ADR)***<br>• **Dangerous Goods in Excepted Quantities (REQ)**<br>Package contains very small quantities of dangerous goods packed, marked and labelled in compliance with IATA or ADR regulations.<br>• **Dry Ice (DI)**<br>When transported by air (IATA), Dry Ice is a hazardous commodity that requires special handling, subject to simplified regulations. This means it can only be offered in locations where fully regulated Dangerous Goods services are offered.<br>When transported by road (ADR), Dry Ice is not considered as Dangerous Goods and therefore is not subject to these DG limitations in countries.<br>• **Lithium Batteries Section II (ELB)**<br>Four commodities are covered:<br>1. Lithium Ion Batteries packed with equipment (UN 3481 - Packing Instruction 966).<br>2. Lithium Ion Batteries contained in equipment (UN 3481 - Packing Instruction 967).<br>3. Lithium Metal Batteries packed with equipment (UN 3091 - Packing Instruction 969).<br>4. Lithium Metal Batteries contained in equipment (UN 3091 - Packing Instruction 970). | • **ADG:**<br>**FedEx International Priority® Express, FedEx International Priority®, FedEx International First®:**<br>- £71.50/shipment<br>**FedEx International Priority® Freight:**<br>- £1.20/kg[4]<br>• **IDG:**<br>**FedEx International Priority Express, FedEx International Priority, FedEx International First, FedEx® International Connect Plus[5]:**<br>- £52/shipment<br>**FedEx International Priority Freight:**<br>- £0.75/kg[4]<br>• **FDG:**<br>**FedEx® Regional Economy[6], FedEx® Regional Economy Freight[6]:**<br>- £86.81/shipment<br>• **LDG:**<br>**FedEx Regional Economy[6], FedEx Regional Economy Freight[6]:**<br>- £17.36/shipment<br>• **EBB:**<br>**FedEx Regional Economy[6], FedEx Regional Economy Freight[6]:**<br>- £4.34/shipment<br>• **REQ:**<br>**FedEx Regional Economy[6], FedEx Regional Economy Freight[6]:**<br>- £8.68/shipment<br>• **DI (Air):**<br>**FedEx International Priority Express, FedEx International Priority:**<br>- £10.50/shipment<br>**FedEx International Priority Freight:**<br>- £0.20/kg[4]<br>• **DI (Road):**<br>- None<br>• **ELB:**<br>- None |

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| Service[1] | Fees[3] (£) |
|---|---|
| In case a shipment contains Dry Ice or Lithium Battery Section II with another Dangerous Good, only the respective (Accessible or Inaccessible) Dangerous Goods surcharge applies.<br>• **Biological Substance Category B (RDS)**<br>Package contains potentially infected human or animal specimens.<br>• **Genetically Modified Organisms and Microorganisms (GMM)**<br>Package contains organisms with artificially altered genetic material.<br>Notes:<br>(a) Please refer to FedEx Terms and Conditions of Carriage (**fedex.com/gb/services/terms**) and the Dangerous Goods section on **fedex.com/gb**.<br>(b) For FedEx International Connect Plus[5], only Inaccessible Dangerous Goods (IDG) and Lithium Batteries Section II (ELB) apply. For latest information and updates on Dangerous Goods capabilities of FedEx International Connect Plus, please visit **fedex.com**. | • **RDS:**<br>- None<br>• **GMM:**<br>- None |
| **Diplomatic Bag (Diplomatic Mail)[7]**<br>We accept diplomatic shipments between embassies and consulates of the same country/territory for delivery by International Priority service. As per the Vienna Convention of 1961, Diplomatic Bags receive diplomatic immunity from inspection or delay. | None |
| **FedEx® Electronic Trade Documents**<br>With FedEx Electronic Trade Documents (ETD) you can streamline your international shipments by uploading your customs documentation electronically. ETD reduces the amount of paper you print for each shipment, allows for faster pick-up and helps to pre-clear your shipments, reducing the risk of your shipment being delayed in customs. Please visit **fedex.com** for the list of countries and territories that accept FedEx Electronic Trade Documents. | None |
| **FedEx® Global Returns or FedEx Import Shipping Print Label**<br>Create return or import shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it as PDF via email. | None |
| **FedEx Global Returns or FedEx Import Shipping Email Label**<br>Create return or import shipping labels and allow your customers to access these electronically and edit them as needed. | £1/label |
| **FedEx International Broker Select® Option**<br>A fee applies to FedEx International Broker Select (BSO) shipments when all of the following occur:<br>• A broker (other than FedEx or FedEx designated) clears the shipment.<br>• FedEx picks up the shipment at the customer's broker location and delivers it to the final consignee.<br>• The consignee's location is served by a different clearance point than the broker's clearance point. | £1.14/kg[4] (minimum £7.60) |
| **FedEx Priority Alert™[7]**<br>FedEx Priority Alert (FPA) is a specialised, fee-based and contract-only service specifically designed for customers requiring a high degree of shipment visibility and delivery compliance. By combining special boarding, enhanced shipment status tracking and operational recovery procedures, FPA provides an enhanced and reliable solution for your shipment.<br>FPA is available for FedEx international and domestic services in markets enabled for FPA. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability. | **FedEx International Priority Express, FedEx International Priority, FedEx International First:**<br>- £0.69/kg[4] (minimum £18.50)<br>**FedEx International Priority Freight:**<br>- £0.32/kg[4] (minimum £138) |

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| Service[1] | Fees[3] (£) |
|---|---|
| **FedEx Priority Alert Plus™ [7]**<br>Our FedEx Priority Alert Plus (FPA+) service includes all the features of FPA as well as pro-active intervention capabilities for temperature sensitive shipments. With FPA+, re-icing, gel pack replenishments and cold storage are included as standard in the service.<br>FPA+ is available for FedEx international and domestic services in markets enabled for FPA+. Please note that all requests need to be reviewed prior to acceptance in order to confirm service compliance and availability. | **FedEx International Priority Express, FedEx International Priority, FedEx International First:**<br>- £0.95/kg[4] (minimum £23.50)<br>**FedEx International Priority Freight:**<br>- £0.47/kg[4] (minimum £189) |
| **On Demand Care [7]**<br>On Demand Care (ODC) is a fee-based service for non-food items providing intervention services such as Dry Ice replenishment and gel pack reconditioning/ exchange, to protect the integrity of temperature-controlled shipments delayed in-transit.<br>This service is not available at all locations. This service is not guaranteed and is subject to the identification of the shipment and must be booked via Customer Service. | **FedEx International Priority Express, FedEx International Priority, FedEx International First, FedEx International Economy®, FedEx Regional Economy [6]:**<br>- £3.74/kg[4] (minimum £94)<br>**FedEx International Priority Freight, FedEx International Economy® Freight, FedEx Regional Economy Freight [6]:**<br>- £0.94/kg[4] (minimum £374) |
| **Hold at FedEx Location**<br>As an alternative to a business or residential delivery, you can choose Hold at FedEx Location (HAL), and have recipients pick up their shipments at a FedEx location. Subject to availability. | None |
| **Third Party Consignee**<br>FedEx Third Party Consignee International Priority Service (TPC) is our value-added service which enables deliveries to end consignees without a commercial invoice attached to the shipment nor the item value displayed on the Air Waybill. It is also possible to have the details of the shipper at origin hidden to the consignees. | £13.90/shipment |
| **FedEx Customs Brokerage Services**<br>FedEx offers a seamless standard customs clearance process to enable on-time delivery of your goods. We also offer a range of specialised inbound clearance solutions subject to an additional fee (VAT may apply at the applicable rate). | You can find more information on **fedex.com/gb/ancillaryservices**. |
| **FedEx® Delivery Signature Options**<br>The following delivery signature options[8] may be chosen at the time of booking your shipment. For residential shipments, if no Delivery Signature Option is selected during shipment creation and no one is available to receive the package, FedEx may deliver it to a secure location at the recipient's address, where permitted by local law.<br>**1. No Signature Required:** FedEx will attempt to obtain a signature at the delivery address. If no one is available to sign, FedEx will deliver the package in a safe place without obtaining signature.<br>**2. Indirect Signature Required:** FedEx will obtain a signature from someone at the delivery address or from somebody nearby, such as a neighbour or building manager. The recipient has the option to utilise any FedEx-approved means to authorise the shipment to be released without anyone present.<br>**3. Direct Signature Required:** FedEx will obtain a signature from someone at the delivery address only. If no one is available to sign, FedEx will attempt to redeliver the package.<br>**4. Adult Signature Required:** FedEx will obtain a signature from any person of legal age at the delivery address, subject to sighting of a valid ID. If no one eligible to sign is available, FedEx will attempt to redeliver the package. Legal age will vary depending on the destination country/territory and is governed by local legal age of an adult, not the legal age to purchase specific products (e.g. alcohol). | **1.** None<br>**2.** None. Residential shipments to US and Canada with Declared Value below US$500 are subject to £1.60/shipment surcharge.<br>**3.** £2/shipment. None for shipments to US and Canada above US$500 Declared Value.<br>**4.** £2.50/shipment |

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## Surcharges[1] [2]

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

| Service[1] | Fees[3] (£) |
|---|---|
| **Additional Handling Surcharge**<br>**Package Services**<br>A surcharge applies per package or piece that: | |
| **Dimension**<br>• measures greater than 121 centimetres along its longest side;<br>• measures greater than 76 centimetres along its second-longest side;<br>• measures greater than 266 centimetres in length and girth - the length and girth is length plus (two times the height) plus (two times the width);<br>• measures greater than 169,901 cubic centimetres in volume (length times width times height).<br>Packages that qualify for AHS – Dimension will be subject to 18kg minimum billable weight.<br>IMPORTANT: If a FedEx package is subject to an Oversize Charge or AHS – Packaging, and also meets the criteria for AHS – Dimension, the minimum billable weight of 18kg will still apply. This means that this condition is enforced even if AHS - Dimension itself is not charged. | £31/package |
| **Packaging**<br>• is not fully encased in an outer shipping container or packaging;<br>• is encased in an outer shipping container or packaging not made of corrugated fibreboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g. Styrofoam);<br>• is encased in an outer shipping container or packaging covered in shrink wrap or stretch wrap;<br>• is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums, or pails;<br>• is bound with metal, plastic, or cloth banding, or has wheels (e.g. a bicycle), casters, handles, or straps, including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area;<br>• could become entangled in, or cause damage to other packages or the FedEx sortation system. | £21/package |
| **Weight**[9]<br>• has an actual weight greater than 25kg.<br>Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the package shape and dimensions change during transit, FedEx may make appropriate adjustments to the charges at any time. This surcharge applies per piece even if multiple pieces are bundled in a shipment. If a non-standard package is eligible for two or all three Additional Handling Surcharges (Dimension, Weight, or Packaging), only the one with highest charge will apply.<br>FedEx reserves the right to assess Additional Handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. | £30/package |
| **Freight Services**<br>A surcharge applies to any freight handling unit that measures greater than 157 centimetres[10] along its longest side. This surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment. We reserve the right to assess additional handling charges for freight and any freight handling unit that requires special handling during transit. | £49.25/freight handling unit |

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| Service[1] | Fees[3] (£) |
|---|---|
| **Additional Handling Surcharge – Non-stackable[11]**<br>A surcharge applies to any freight handling unit of a freight shipment that is non-stackable. Non-stackable means that the freight handling unit cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: 1) do not have a flat and stable top or base, 2) may be damaged if another piece is loaded on them, or 3) have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g. 1-2 barrels or drums). A surcharge also applies to any freight handling unit identified by the shipper as non-stackable. This surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment.<br>For more information on preparing and palletizing freight, please see our packaging guidelines on **fedex.com**. | £168/freight handling unit |
| **Address Correction**<br>If a recipient's address on an Air Bill, Air Waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery and we will assess a surcharge. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.<br>For FedEx International Broker Select, the address correction surcharge will apply if the broker's address is incomplete or incorrect on the Air Waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment. | £7.50/shipment |
| **Declared Value**<br>The sender may elect to pay an additional charge to specify a Declared Value for Carriage on the Air Waybill, above the standard limits of liability. FedEx does not provide a cargo all-risks insurance.<br>The Declared Value for Carriage is limited to a maximum amount and may vary by location. The Declared Value for Carriage may not exceed:<br>• **FedEx® Envelope or Pak:** US$100 per shipment (or equivalent value in local currency);<br>• **Other services except freight transportation services:** US$50,000 per shipment (or equivalent value in local currency);<br>• **FedEx International Priority Freight, FedEx International Economy Freight and FedEx Regional Economy Freight[6]:** US$100,000 per shipment to most destinations (or equivalent value in local currency);<br>• **For certain Unique Items:** US$1,000 per shipment (see our Terms and Conditions of Carriage for full details);<br>• **Actual value of the contents** of the shipment;<br>• **Declared Value for Customs:** The selling price or replacement cost of the shipment contents as required for Customs clearance purposes. | Declared Value rates are incremental and depend on the amount the customer declares.<br>A fee of £0.66 per US$100 will be assessed for each additional US$100 (or part thereof) of liability that FedEx accepts above the standard limits of liability. |
| **Demand Surcharge**<br>During times of elevated shipping volumes, heightened demand for capacity, increased operating costs, and other strains on our network, FedEx may assess a Demand Surcharge.<br>The applicability, duration, and amount of the Demand Surcharge is determined for each region based on regular assessments of shipping volume and available capacity within our network and other considerations.<br>FedEx reserves the right to implement or suspend Demand Surcharges at any time, without prior notice. | Go to **fedex.com/demand-surcharges** for information on demand surcharges in effect, including applicable services, surcharge amounts, and effective dates. |
| **Extended Area Service**<br>Shipments picked up from or delivered to remote and less accessible locations are assessed an Out-of-Pick-up-Area (OPA) or Out-of-Delivery-Area (ODA) surcharge.<br>Please refer to the list of postal codes or areas where this surcharge applies. | Tiered pricing based on postal codes or areas:<br>Tier A: £2.61/shipment<br>Tier B: £0.38/kg[4] (minimum £18.50)<br>Tier C: £0.50/kg[4] (minimum £23.50) |

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| Service[1] | Fees[3] (£) |
|---|---|
| **Fuel Surcharge**<br>**International Fuel Surcharge**<br>FedEx has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel for all international services except FedEx Regional Economy[6] and FedEx Regional Economy Freight[6]. FedEx reserves the right to apply a fuel surcharge.<br>**Regional Fuel Surcharge**<br>For FedEx Regional Economy[6] and FedEx Regional Economy Freight[6] services, FedEx has adopted a Dynamic Fuel Surcharge which is based on the automotive gas oil prices from the EU country/territory zone. FedEx reserves the right to apply a fuel surcharge. | Go to **fedex.com/gb/fuelsurcharge** for updates on the fuel surcharge. |
| **Oversize Charge[12]**<br>An oversize charge applies to a package or piece that:<br>• measures greater than 243 centimetres in length;<br>• measures greater than 330 centimetres in length and girth – the length and girth is length plus (two times the height) plus (two times the width);<br>• measures greater than 283,168 cubic centimetres in volume (length times width times height);<br>• has an actual weight greater than 50kg.<br>Package shape and dimensions may change during transit, which can affect the package's surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the charges at any time. | £49.25/package |
| **Saturday Delivery**<br>A surcharge might apply to a delivery performed on a Saturday. Service availability may vary according to place of collection and destination. When Saturday is a normal business day at the destination country/territory, Saturday Delivery does not have to be marked on the Air Waybill, and the surcharge does not apply. Please contact Customer Service for details. | £16.50 |
| **Third Party Billing**<br>Third Party Billing Surcharge will apply to shipments that are billed to a third party. The surcharge will be charged to the third-party payer[13].<br>The surcharge applies when the shipper account number and the third party billing account number are not part of the same company, as determined by FedEx. | 2.5% of total shipment charges.<br>Total shipment charges includes transportation charges, surcharges and additional fees; but does not include duties, taxes and clearance service fees. |
| **Unauthorized Freight Charge**<br>Will be assessed per freight handling unit when any of our operational limits below are exceeded:<br>**Dimension**<br>• measures greater than 302 centimetres along its longest side;<br>• measures greater than 762 centimetres in length and girth – the length and girth is length plus (two times the height) plus (two times the width);<br>**Weight**<br>• has an actual weight greater than 1,995kg.[14]<br>IMPORTANT: Shipments that meet these criteria will not be accepted and may be returned to the shipper. If found within our network, these shipments will be subject to the applicable Unauthorized Charge. In exceptional cases, and at our sole discretion, such shipments may be accepted and delivered with the corresponding Unauthorized Charge applied. For guidance on how to avoid these charges, please refer to our FedEx Additional Handling Surcharge (AHS) FAQ and packaging guidelines. | £ 340/freight handling unit |
| **Unauthorized Package Charge[15]**<br>Will be assessed per package when any of our operational limits below are exceeded:<br>**Dimension**<br>• measures greater than 274 centimetres along its longest side;<br>• measures greater than 419 centimetres in length and girth – the length and girth is length plus (two times the height) plus (two times the width);<br>**Weight**<br>• has an actual weight greater than 68kg. | £ 215/package |

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| Service[1] | Fees[3] (£) |
|---|---|
| **U.S. Inbound Processing Fee**<br>Assessed on U.S. import shipments in connection with the processing of those shipments for clearance. | FICP: £ 0.80/shipment<br>Other international services: £ 2.05/shipment |

*(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service or your Sales Representative for service availability and precise transit times in your area. FedEx Terms and Conditions of Carriage, published online and amended from time to time, apply to all FedEx services.*
*(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the FedEx Terms and Conditions of Carriage.*
*(3) All fees are exclusive of VAT.*
*(4) The full rate per kilogram will be charged for any part kilogram.*
*(5) FedEx International Connect Plus is our international e-commerce service. For Dangerous Goods – Inaccessible Dangerous Goods for FICP is only available on limited lanes. Some other content in this document may not apply to this service. For further information, please contact your local Sales Representative.*
*(6) FedEx Regional Economy and FedEx Regional Economy Freight are our intra-Europe economy services and are available to selected customers only. Some content in this document may not apply to this service. For further information, please contact your local Sales Representative.*
*(7) These value-added services do not apply to FedEx International Connect Plus.*
*(8) Not all delivery options are available in all origins or destinations. Please see **fedex.com/gb** for details.*
*(9) Applies to eligible packages weighing 25kg to 68kg, whether palletised or not.*
*(10) For FedEx Regional Economy Freight, a maximum dimension of 178 centimetres applies.*
*(11) The billed surcharge does not represent a bookable service and does not contain any guarantee by FedEx to the extent that the respective shipments may not possibly be stacked at one point during transport.*
*(12) Applies to eligible packages weighing 50kg to 68kg, whether palletised or not.*
*(13) For the definition of and further information on Bill Third Party shipments, please refer to the FedEx Terms and Conditions of Carriage.*
*(14) The global weight limit is 1,995kg and other regions may be able to handle freight up to this weight. However, in Europe, the operational weight limit for freight is 1,000kg, which is the maximum allowed for shipping and processing, including automation.*
*(15) FedEx international packages will be subject to 18kg minimum billable weight when the package also meets the criteria of AHS – Dimension.*

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