



Dear FedEx customer:

As you begin to plan for next year's shipping needs, we want to let you know about our **new rates and adjustments that will be effective starting January 7th, 2019.**

The 2019 Rate sheets and the changes in surcharges, ancillaries, special handling and other factors that may affect your shipping rates are available at fedex.com as of December 1st, 2018.

We are pleased to inform you that as a result of our expansion in Europe we will offer lower rates for some European destinations.

FedEx is always committed to provide you the best shipping solutions for all your business needs and invite you to check our holiday operating hours for your area to ensure you stay ahead this holiday season. Knowing our holiday schedule can help you offer a great customer experience by avoiding shipping delays.

Thank you for your continued confidence in FedEx. We wish you very happy holidays and success in the New Year!

Sincerely,

A handwritten signature in black ink, appearing to read "R Shalia".

Rakesh Shalia
Vice President Marketing
Latin America & Caribbean Division
FedEx Express