



April 2019

Dear FedEx customer,

Important changes on FedEx service conditions when shipping into and out of Haiti

Effective May 1st, 2019 FedEx account billing options in Haiti will change allowing our Global Service Participant, Anndex International Courier, to be solely responsible for account options and billing service in market.

This means that your local FedEx Account numbers will no longer be accepted by Anndex International Courier as a valid form of payment when shipping into or out of Haiti. Anndex International Courier will accept, at its discretion, the following methods of payment: cash, check or credit card.

If you have any outstanding invoices associated with your current FedEx account, please review and send your payment along with the remittance advice within 30 days of the receipt of this letter.

Rest assured you'll continue to receive the same great service and support you always have. Should you have any questions, please contact Anndex International Courier directly at: 509-3-702-2348 or 509-2-816-8456.

We appreciate your confidence and look forward to meeting your express shipping needs.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jose Antonio De Obaldia".

Jose Antonio De Obaldia
Managing Director of Operations
Latin America & Caribbean Division
FedEx Express