



November 23rd, 2021

Dear FedEx Customer,

We are writing about important information related to your rates and where to find this information.

The updated Service and Rate Guide for 2022 will become available on December 1st, 2021 under the redesigned rate information section of [fedex.com](https://www.fedex.com). The Service and Rate Guide not only contains the list rates for all of our services, surcharges and ancillaries, but you can also find information about our shipping resources, how to calculate your rate, the FedEx Retail network and packaging solutions. The rates for our new mid - day delivery commitment service, FedEx International Priority[®] Express, are included as well.

The 2022 rates will become effective on January 3rd, 2022. Additionally, on January 17th, 2022, the International Out-of-Delivery-Area (ODA) surcharge and International Out-of-Pickup-Area (OPA) surcharge will change to a tiered pricing structure based on ZIP codes, postal codes or cities for FedEx international freight and parcel services. The ODA and OPA tiered-based surcharges are necessary to create alignment between domestic and international rates and cover the higher costs of picking up and/or delivering in less accessible areas.

We encourage you to visit the rate information section of [fedex.com](https://www.fedex.com) to obtain the 2022 Service and Rate Guide and learn about different options to ship with FedEx. You can also stay up to date on our latest information about the fuel surcharge.

We truly appreciate your business and would like to wish you a wonderful holiday season and a very successful 2022! For questions or further information, please contact your account executive or your local customer service team.