



April 8, 2022

Dear FedEx customer,

Our commitment is to provide reliable delivery services for your documents, packages, and cargo in more than 220 countries and territories around the world.

To continue to provide an excellent service, starting **May 9, 2022**, a new *Clearance Service Charge* will be implemented. This charge applies to the service described below.

Storage

- **Description:** FedEx may assess a daily storage charge if your shipment remains uncleared in the FedEx facility in excess of the number of days published in the Service & Rate Guide (excerpt below).

DAYS	COST PER POUND (PER AIR WAYBILL)	MINIMUM CHARGE
0-3	No charge	No charge
4-10	\$0.09 USD	\$10 USD
11-20	\$0.12 USD	\$40 USD
21-30	\$0.14 USD	\$60 USD
31+	\$0.16 USD	\$100 USD

A shipment that remains uncleared at the FedEx facility will be subject to a storage fee which is the greater of the (i) shipment weight x cost per pound x number of days uncleared at the FedEx facility or (ii) minimum charge. For shipment weight, FedEx charges based on the dimensional weight or actual weight of the package – whichever is greater.

For more details, please review the [Service & Rate Guide](#) or contact Customer Service Center at 242.677.1950 (Nassau) / 242.352.3402 (Freeport) or your FedEx Account Executive.

Thank you for choosing FedEx.

Sincerely,

FedEx Express
Latin America and the Caribbean Division