



October 19th, 2020

Dear FedEx customer,

FedEx continues to keep commerce moving and delivering critical shipments to homes during the COVID-19 pandemic.

As the impact of the virus continues to generate a surge in residential deliveries, we are entering this holiday peak season with extremely high demand for capacity and are experiencing increased operating costs across our network. We anticipate residential volume to continue to surge into the new year.

To continue providing our customers with the best possible service during this challenging time, we are implementing the following peak surcharge effective November 19th, 2020.

Service	Surcharge description and amount
FedEx Nacional Día Siguiente A.M., FedEx Nacional Día Siguiente and FedEx Nacional Económico	Shipments up to 4 kg: COP\$1,072 per shipment. Shipments greater than 4 kg: COP\$ 268 per kg.
FedEx Carga Nacional Prioritaria and FedEx Carga Nacional Económica	Shipments up to 200 kg: COP\$ 53,600 per shipment. Shipments greater than 200 kg: COP\$ 268 per kg.

In addition, as part of our periodical review of our rates and for you to consider into your 2021 planning our rates will increase effective January 4th, 2021.

Please visit [fedex.com/co](https://www.fedex.com/co) for further information or contact our Customer Service Center at 01.8000.110.339 or 2910100 in Bogota.

We appreciate your preference and hope to continue serving you in your future shipping needs.

Rakesh Shalia
Vice President Marketing
Latin America & Caribbean Division
FedEx Express