



FedEx[®]
Express

FedEx Wine Shipping Solution Guide

To find out more, go to fedex.com/ar
or call 5411.4630.3437
or email lacfoc@fedex.com



DISCLAIMER: The FedEx Wine Shipping Solution Guide identifies the most popular destination countries to which FedEx Express agrees to accept legal shipments of wine as well as basic documentation requirements applicable for wine. This guide is valid as of 1 December 2019 and is provided solely as a reference for shippers. The terms of shipping are governed by the FedEx Service Guide, Standard Conditions of Carriage, Terms and Conditions on the Air Waybill and any applicable Rate Agreement. The shipper is responsible for knowing and complying with all applicable laws and regulations in the origin and destination countries. The shipper is further responsible for determining whether the shipper and recipient meet all applicable requirements, and whether the shipment may be legally transported by a common carrier.

FedEx Wine Shipping Solution Guide



International Wine Shipping Basics

When shipping wine internationally, there are some basic requirements that are applicable regardless of the destination country. These basic requirements are as follows:

- 1. FEDEX INTERNATIONAL AIR WAYBILL:** An International Air Waybill (AWB) is required for each shipment.
- 2. COMMERCIAL INVOICE:** When shipping wine to any international destination, the commercial or pro forma invoice needs to be very specific. This rule applies to both personal and commercial shipments. Many countries around the world charge duties based on the type of wine and alcohol content. The following information should be clearly indicated on the commercial invoice to avoid custom clearance delays:
 - Quantity (e.g. 2 bottles)
 - Quantity measurement in liters (e.g. 750ml)
 - Producer
 - Vintage
 - Wine type where applicable (i.e. Red/White, Still/Sparkling)
 - Percentage of alcohol by volume (e.g. 13%)
 - Unit value per bottle, preferably in US Dollar
 - Total value in US Dollars
 - Purpose of exportation - "For Personal use" or "Gift" or "Commercial" or "Sample" as appropriate
 - For sample shipments, please indicate "samples only, not for resale and no commercial value" on the invoice.
- 3. ADDITIONAL DOCUMENTATION:** Shipping to some destinations or for commercial shipments, you may be required to complete and provide additional documentation. Please refer to the country-specific requirements provided in this guide.

FedEx Global Trade Manager (GTM)

Learn about the documents required, estimated duties, taxes and regulatory details for your international shipment, and get country profiles and other relevant information with FedEx Global Trade Manager.

- Go to fedex.com/ar and click on [Customs Tools](#) under the “Support” Menu.
- Click on [Go To Global Trade Manager](#).
- The following options are available; select the options you want, click Go and log in using your user ID and Password;
 - International Documents
 - Estimate Duties and Taxes
 - Country Profiles
 - Denied Party Screening
 - Shipping Advisories
 - Harmonized Code Search



International Services

FedEx offers a flexible range of international express services for reliable, time-definite¹, door-to-door, customs-cleared deliveries to over 220 countries and territories worldwide.

When timing is crucial, you can select our priority services		
SERVICE	SUITED FOR	TRANSIT TIME*
FedEx International Priority®	Shipments up to 68kg per package	2-4 days
FedEx International Priority® Freight	Shipments weighing between 68kg and 1,000kg per package	3-7 days
For less urgent shipments, you can select our economy services		
FedEx International Economy®	Shipments up to 68kg per package	4-8 days
FedEx International Economy® Freight	Shipments weighing between 68kg and 1,000kg per package	4-8 days

To check service availability and transit times, go to [Get Rates & Transit Times](#) on fedex.com/ar or call FedEx customer service on 5411.4630.3437 or email bfcc@fedex.com

For details on the Money Back Guarantee, go to [FedEx Conditions of Carriage](#).

Maximum declared value may vary depending on the country of destination. For more information, call FedEx customer service.

Surcharges

Security Surcharge

A security surcharge may be applicable to comply with Civil Aviation Regulation 1997, part 108 which requires the security screening of all air transported shipments. An additional surcharge per chargeable kg will be applicable on all air transported shipments.

Fuel Surcharge

Go to <http://www.fedex.com/ar> to get updated information on the fuel surcharges which apply to international and domestic shipments.

Country Documentation Requirements

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
AUSTRALIA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase—No known limit.
AUSTRIA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
BELGIUM	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable Quantity (Guideline: Twelve 750ml bottles).
BULGARIA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an import license. 4. Certificate of Origin. 5. Certificate of Quality. 6. Certificate of Sanitation. 7. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 4. Gift shipments valued under €45 and less than two liters are not subject to duties and taxes. Please indicate "Gift," where applicable, on the Commercial Invoice. 	Personal purchase — Reasonable Quantity (Guideline: Six 750ml bottles).
CANADA (ALBERTA, BRITISH COLUMBIA, ONTARIO, AND QUEBEC ONLY)	Authorization from the provincial liquor board is required by the recipient.		<ol style="list-style-type: none"> 1. Alberta—45 liters per 90-day period. 2. British Columbia—45 liters. 3. Ontario—45 liters. 4. Quebec—45 liters.
	Documentation <ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The FedEx International Air Waybill must be consigned to the recipient in care of the recipient's physical address with a valid telephone. <p> <u>Alberta:</u> AGLC <u>British Columbia:</u> British Columbia Liquor Distribution Branch <u>Ontario:</u> LCBO <u>Quebec:</u> SAQ </p>	Documentation <ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice, 3 copies. 3. Proof of payment (copy of credit card receipt or cash register receipt), 3 copies. 4. The FedEx International Air Waybill must be consigned to the recipient in care of the recipient's physical address with a valid telephone. <p> <u>Alberta:</u> AGLC <u>British Columbia:</u> British Columbia Liquor Distribution Branch <u>Ontario:</u> LCBO <u>Quebec:</u> SAQ </p>	
CYPRUS	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
CZECH REPUBLIC	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
FINLAND	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. The consignee must have a government registered warehouse. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 4. The consignee is required to pay, in person, an Alcohol Tax. This tax must be paid in cash directly to Finnish Customs and cannot be billed back to the shipper. Because of this, we recommend: <ul style="list-style-type: none"> • You advise your customer of the tax payment restrictions. • Limit shipments only to the Helsinki area. 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
FRANCE	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 4. Gift shipments valued under €45 are not subject to duties and taxes. Please indicate "Gift," where applicable, on the Commercial Invoice. 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
GERMANY	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
GREECE	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	<ol style="list-style-type: none"> 1. Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles). 2. The maximum alcohol content of the wine should not exceed 15% by volume.
HONG KONG	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License if the alcoholic strength exceeds 30% by volume. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License if the alcoholic strength exceeds 30% by volume. 	Personal purchase — No known limit.
HUNGARY	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Excise license. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
ITALY	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 4. These shipments must not be consigned to a business address. 	<ol style="list-style-type: none"> 1. Personal purchase— With less than five liters, the consignee can provide a Certificate of Sanitation. There will be a special Certificate of Sanitation brokerage fee, payable by the consignee. The fee cannot be billed back to the shipper. Clearance delays should be expected. 2. Personal purchase— Greater than five liters requires formal sanitation clearance and must be shipped via FedEx International Broker Select® option.
JAPAN	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License from the Japanese Ministry of Health, Labour and Welfare. 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Maximum shipment weight must not exceed 10kg.
LIECHTENSTEIN	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import License. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Maximum shipment weight must not exceed 20kg.
LUXEMBOURG	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
MACAU	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License from the Economic Department of Macau. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License from the Economic Department of Macau. 4. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable Quantity (Guideline Six 750ml bottles).
MALTA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase— No known limit.
MONACO	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 4. Gift shipments valued under €45 are not subject to duties and taxes. Please indicate "Gift," where applicable, on the Commercial Invoice. 	<ol style="list-style-type: none"> 1. Personal purchase — A maximum of six bottles of 0.75cl, and the value must be below €22. 2. More than six bottles, with a value of €22 or above, must be shipped via FedEx International Broker Select® option.

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
SOUTH AFRICA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import Permit. 4. Consignee needs a Customs Code, which can be obtained from South African Revenue Service. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee needs a Customs Code, which can be obtained from South African Revenue Service (only if shipments are received on a regular basis). 4. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable Quantity (Guideline: Six 750ml bottles). Large quantities of wine shipped to a private individual will receive close scrutiny by the South African Revenue Service.
SWITZERLAND	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import License. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Maximum shipment weight must not exceed 20kg.
THAILAND	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import License above 10 liters. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — 10 liters.
UNITED KINGDOM	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is "For Personal Use, Not for Resale." 	Personal purchase — Reasonable Quantity (Guideline: 24 750ml bottles).
UNITED STATES OF AMERICA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Permitted only if both sender and receiver are licensed entities. 5. Alcohol and Tobacco Tax and Trade Bureau (TTB) Importer's Basic Permit. 6. Certificate of Label Approval (COLA) or COLA waiver issued by the TTB unless for testing or under 7% ABV. 7. U.S. Food and Drug Administration (FDA) Prior Notice Confirmation (PNC). 8. Formal entries (more than 2,500 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Duty varies by type of wine and alcohol content. 4. An ancillary clearance service fee may apply if your shipment requires special import clearance processing. 5. FedEx will not accept shipments of alcohol (beer, wine or spirits) to non-licensed parties located in the U.S. from an international location. FedEx will accept shipments of alcohol (beer, wine and spirits) inbound to the U.S. when both. Duty of 50% of CIF value the shipper and recipient are licensed and the parties are licensed to sell alcohol to consumers whose religious doctrine doesn't prohibit alcohol consumption. 	

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
UNITED ARAB EMIRATES	<ol style="list-style-type: none"> 1. FedEx®International AirWaybill. 2. Commercial Invoice. 3. A copy of passport and visa page are required. 4. Consignee must have a valid Import License. 5. Liquor Approval Permit from Dubai Police. 6. Consignee Importer Code with Dubai Customs. 5. FedEx®International AirWaybill. 6. Commercial Invoice. 7. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. Duty of 50% of CIF value. 2. Personal wine to consignees whose religious doctrine doesn't prohibit alcohol consumption. 3. All shipments are subject to inspection on arrival by customs for value assessment. 4. A Storage Fee of AED 10 is applicable on a daily basis after the 5th day until the shipment gets cleared. 5. Wine lees are prohibited. 	Maximum of 2750ml bottles are allowed.

Tracking

Find out the status of your shipment or get a proof of delivery by choosing the option most convenient for you.

fedex.com

- a. Go to [Track a Shipment](#) section on the homepage of fedex.com.
- b. Enter up to 30 FedEx tracking numbers (one per line) to track the status of your shipments.

'Track' section on fedex.com – Advanced Tracking Options

Sign up for our advanced tracking options, which will help you save time and monitor your shipments easily. You don't need to track each shipment separately.

FedEx® Tracking

Get 24/7 access to information on your shipments. Customize your tracking views, and sort or search by ship date, delivery date, origin, recipient and more. To access FedEx Advanced Tracking:

- a. Login using your FedEx User ID and Password.
- b. Track your shipment with the dedicated tracking number (up to 30 at a time) or by any reference number related to your shipment.
- c. Obtain a proof of delivery by requesting a signature proof of delivery. This option includes a delivery confirmation and an image of your recipient's signature.
- d. View the proof of delivery for up to 30 tracking numbers.



Other Tracking Options

Ask FedEx

- a. Go to fedex.com/ar
- b. Click on 'Ask FedEx' which appears on the right side of the screen and chat with our Virtual Assistant.

Phone

Call 5411.4630.3437

Online Shipping Tools

Access FedEx online shipping tools on fedex.com/ar

FedEx Ship Manager™

If you have multi-piece shipments or need advanced features for freight, login with your FedEx account to complete your shipment.

FedEx Mobile App

Download the FedEx Mobile app from Google Play or the App Store and access our solutions anytime, from anywhere using your mobile device. **Ship:** send an international shipment in simple steps.

Track: enter your tracking number, and click 'Track' to monitor the status of your international shipments from wherever you are.

Get Rates & Transit Times: get a quick quote or specific rates and estimated delivery dates. [Schedule](#)

a Pickup: contact us for a pickup, even when you're away from the office.

Locate: get details of your nearest FedEx location.





To find out more, go to [fedex.com/ar](https://www.fedex.com/ar)
or call **5411.4630.3437**
or email lacfoc@fedex.com