



Dear FedEx Customer,

As we prepare to welcome the new year, we want to make you aware that **new rates will take effect on January 5, 2026**. Please click on the «Service & Rate Guide» link in the "Rate Information" page of your local fedex.com site to access the **2026 Service & Rates Guide**.

In addition, we would like to inform you that effective Jan 12, 2026, there will be changes to the assessment criteria for AHS-Dim and OS. This change will add a new cubic volume criterion to Additional Handling Surcharge – Dimension, and both a cubic volume and a weight criterion to Oversize Charge, in addition to existing criteria.

Please continue to visit the **"Rate Information" page** of your local fedex.com site regularly for information about:

- **Shipping Fee changes:** We may need to update or introduce new surcharges and fees throughout the year. All announcements regarding pricing changes will be posted here.
- **Demand Surcharge:** During periods of high volume, capacity demand, or rising operating costs, we may apply Demand Surcharges.
- **Fuel Surcharge:** Fuel surcharge percentages for FedEx services are updated weekly.
- **Ancillary Charges:** We offer standard customs clearance, however, we may assess a service fee to obtain the release of your shipment from any regulatory agency or for special services you may request. New ancillary charges for 2026 are being finalized; please check back regularly for detailed information.

If you have questions, contact your FedEx Sales representative or local Customer Service Support team.

We appreciate your business and wish you a wonderful holiday season and a successful 2026.

Sincerely,

FedEx Latin America and Caribbean Division