



Dear FedEx Customer,

As we prepare to welcome the new year, we want to make you aware that **new rates will take effect on January 5, 2026**. Please click on the «Service & Rate Guide» link in the "Rate Information" page of your local fedex.com site to access the **2026 Service & Rates Guide**.

In addition, we would like to inform you that:

- Effective January 5, 2026, the rates for Ancillary Charges and the Disbursement Fee will increase. For rates information please click on the «Ancillary Charges» link in the "Rate Information" page of your local fedex.com site.
- Effective Jan 12, 2026, there will be changes to the assessment criteria for AHS-Dim and OS. This change will add a new cubic volume criterion to Additional Handling Surcharge – Dimension, and both a cubic volume and a weight criterion to Oversize Charge, in addition to existing criteria.

Please continue to visit the **"Rate Information" page** of your local fedex.com site regularly for information about:

- **Shipping Fee changes:** We may need to update or introduce new surcharges and fees throughout the year. All announcements regarding pricing changes will be posted here.
- **Demand Surcharge:** During periods of high volume, capacity demand, or rising operating costs, we may apply Demand Surcharges.
- **Fuel Surcharge:** Fuel surcharge percentages for FedEx services are updated weekly.
- **Ancillary Charges:** We offer standard customs clearance, however, we may assess a service fee to obtain the release of your shipment from any regulatory agency or for special services you may request.

If you have questions, contact your FedEx Sales representative or local Customer Service Support team.

We appreciate your business and wish you a wonderful holiday season and a successful 2026.

Sincerely,

FedEx Latin America and Caribbean Division