



Dear Customer,

At FedEx, we are committed to delivering reliable, efficient service and continuously investing in capabilities that improve your shipping experience. These investments include service enhancements, fleet maintenance, technology innovations, and other areas to serve customers more effectively and efficiently.

Effective **July 14, 2025**, we will introduce a new surcharge for parcels and freight to account for additional costs associated with FedEx shipments that exceed our operational limits and require special handling or processing to move through our network. International package and express freight shipments that exceed the maximum allowed dimensions and weight will be charged the applicable **Unauthorized Package Charge\*** or **Unauthorized Freight Charge\***.

Additionally, we will update the weight criteria for applying the Additional Handling Surcharge (AHS) Weight from the greater than 70 lbs /31 kgs per package to greater than 55 lbs / 25 kgs per package for all international parcel services. The rates for this surcharge published on your local fedex.com page will remain the same.

For more information, see your Service and Rate Guide in the "Rate Information" section on your local fedex.com page.

Thank you for choosing FedEx.

**FedEx**  
**Latin America and Caribbean Division**

*\*Unauthorized Package Charge and Unauthorized Freight Charge for packages and freight-handling units from Puerto Rico to the U.S., U.S. to Puerto Rico, and intra-Puerto Rico are published in the U.S. fedex.com page.*