



FedEx[®]
Express

FedEx Wine Shipping Solution Guide

To find out more, go to fedex.com/za
or call **08000 FEDEX (08000 33339)**
or email wineza@fedex.com



DISCLAIMER: The FedEx Wine Shipping Solution Guide identifies the most popular destination countries to which FedEx Express agrees to accept legal shipments of wine as well as basic documentation requirements applicable for wine. This guide is valid as of 1 September 2019 and is provided solely as a reference for shippers. The terms of shipping are governed by the FedEx Service Guide, Standard Conditions of Carriage, Terms and Conditions on the Air Waybill and any applicable Rate Agreement. The shipper is responsible for knowing and complying with all applicable laws and regulations in the origin and destination countries. The shipper is further responsible for determining whether the shipper and recipient meet all applicable requirements, and whether the shipment may be legally transported by a common carrier.

28 August 2019

FedEx Wine Shipping Solution Guide

Glossary

ABV – Alcohol by volume

AWB – International Air Way Bill

ATRIG – Authority To Release Imported Goods

BIR – Bureau of Internal Revenue

CIF – Cost, Insurance & Freight

COLA – Certificate of Label Approval

COO – Certificate of Origin

D&T – Duty and Taxes

EORI – European registration and identification number

FDA – USA Food and Drug Administration

GST – General Sales Tax

HAP – Health Promotion Agency

HS – Harmonized coding system

ITF – Import Transaction Fee

MRP – Maximum retail price

PNC – Prior Notice Confirmation

SST – Sales and Service Tax

TTB – Tax and Trade Bureau

UEN – Unique Entity Number

VOTI – Value of the Taxable Importation

VAT – Value Added Tax

WET – Wine Equalization Tax

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International Wine Shipping Basics

When shipping wine internationally, there are some basic requirements that are applicable regardless of the destination country. These basic requirements are as follows:

- 1. FEDEX INTERNATIONAL AIR WAYBILL:** An International Air Waybill (AWB) is required for each shipment.
- 2. COMMERCIAL INVOICE:** When shipping wine to any international destination, the commercial or pro forma invoice needs to be very specific. This rule applies to both personal and commercial shipments. Many countries around the world charge duties based on the type of wine and alcohol content. The following information should be clearly indicated on the commercial invoice to avoid custom clearance delays:
 - Quantity (e.g. 2 bottles)
 - Quantity measurement in liters (e.g. 750ml)
 - Producer
 - Vintage
 - Wine type where applicable (i.e. Red/White, Still/Sparkling)
 - Percentage of alcohol by volume (e.g. 13%)
 - Unit value per bottle, preferably in South African Rand, but any currency can be used
 - Total value in South African Rand or the currency or the currency used per unit
 - Purpose of exportation - "For Personal use" or "Gift" or "Commercial" or "Sample" as appropriate
 - For sample shipments, please indicate "samples only, not for resale and no commercial value" on the invoice.
- 3. ADDITIONAL DOCUMENTATION:** Shipping to some destinations or for commercial shipments, you may be required to complete and provide additional documentation. Please refer to the country-specific requirements provided in this guide.

FedEx Global Trade Manager (GTM)

Learn about the documents required, estimated duties, taxes and regulatory details for your international shipment, and get country profiles and other relevant information with FedEx Global Trade Manager.

Find International Documents

Get help finding the necessary documents for your international shipment.

Estimate Duties and Taxes

Estimate the duties and taxes that will be levied against your international shipment.

Country Profiles

Get a snapshot of country information, including demographics, business information, and statistics.

Shipping Advisories

Get important regulatory information specific to your shipment.

Denied Party Screening

Identify individuals, companies and other parties that have been denied international business transaction.

Harmonized Code Search

Find the World Customs Organization (WCO) tariff classification for your product.

- Go to fedex.com/za and click on **Customs Tools** under the “Support” Menu.
- Click on Go To **Global Trade Manager**.
- The following options are available; select the options you want, click Go and log in using your user ID and Password;
 - International Documents
 - Estimate Duties and Taxes
 - Country Profiles
 - Denied Party Screening
 - Shipping Advisories
 - Harmonized Code Search

ETD: FedEx® Electronic Trade Documents

FedEx® Electronic Trade Documents (ETD) is a feature within the FedEx Ship Manager (FSM) shipping tool that reduces customs clearance delays by allowing you to submit customs documentation electronically, so you no longer need to print multiple copies. In a world where business moves at the speed of a click, filing important international documents electronically helps you save time, paper and money.

Benefits of ETD:

- Prepare your customs documents electronically.
- Simple and easy to use.
- Reduced risk of customs clearance delays.
- Less paperwork is printed, saving time and money.
- Minimised risk of lost, missing or damaged trade records.
- Quicker pick-up time due to simple process.



International Services

FedEx offers a flexible range of international express services for reliable, time-definite¹, door-to-door, customs-cleared deliveries to over 220 countries and territories worldwide.

When timing is crucial, you can select our priority services		
SERVICE	SUITED FOR	TRANSIT TIME*
FedEx International Priority®	Shipments up to 68kg per package	2-4 days
FedEx International Priority® Freight	Shipments weighing between 68kg and 1,000kg per package	3-7 days
For less urgent shipments, you can select our economy services		
FedEx International Economy®	Shipments up to 68kg per package	4-8 days
FedEx International Economy® Freight	Shipments weighing between 68kg and 1,000kg per package	4-8 days

To check service availability and transit times, go to [Get Rates & Transit Times](#) on fedex.com/za or call FedEx customer service on 08000 FEDEX (08000 33339) or email wineza@fedex.com.

For details on the Money Back Guarantee, go to [FedEx Conditions of Carriage](#).

Maximum declared value may vary depending on the country of destination. For more information, call FedEx customer service.

Domestic Services

At FedEx, our commitment is to meet your expectations for speed, reliability and ease of use. With our time-definite, door-to-door, overnight domestic service with same-day pickup serving the whole of South Africa, you can always count on us to get your urgent shipments to their destination on time, every time.

Your Service	Specific features of the service	Your transit time
SDX Sameday Express Major Centers	A dedicated vehicle is dispatched to pick-up your shipment and to lodge the shipment on the next available flight. The shipment will be delivered within two hours after arrival at destination. This service is dependent on availability of flights and is only available between major centers. Contact Customer Service on 08000 FEDEX (08000 33339) for Sameday requirements to an outlying delivery area.	Within two hours after arrival at destination
FDX E Early Delivery	The early delivery service will take place between 08h00 and 09h00 on business days to major centers within South Africa. Should an early delivery service be required within or to an outlying delivery area, this can be arranged at an additional cost. A quotation must be requested in such cases.	Next day delivery between 08h00 and 09h00
FDX 1 Overnight Delivery	This service is available throughout South Africa and delivery to major centers will take place by 10h30 the following business day. A delivery up to 24 hours later may be experienced on shipments to or from an outlying delivery area.	Next day delivery by 10h30
FDX 2 24-48 Hour Delivery	This service is available throughout South Africa and delivery will take place within 24 to 48 hours after collection between major centers. Certain outlying delivery area routes and major centers may experience a delivery up to 24 hours later due to flight availability in certain locations.	1-2 business days
FDX 3 48-72 Hour Delivery	This service is available throughout South Africa and delivery will take place between 48 to 72 hours after the day of collection, depending on origin and / or destination. A delivery up to 24 hours later may be experienced on shipments to or from an outlying delivery area.	2-3 business days

Surcharges

Security Surcharge

A security surcharge may be applicable to comply with Civil Aviation Regulation 1997, part 108 which requires the security screening of all air transported shipments. An additional surcharge per chargeable kg will be applicable on all air transported shipments via the SDX, FDX E, FDX 1, FDX 2 and SDX services.

Documentation and Liability Fee

A documentation and liability fee will be charged on all domestic shipments, unless a customer opts out. The documentation fee provides automatic cover up to R1,000.00 for any physical damage or loss, which is not of a consequential nature. In the event that a claim may arise, a formal claim form with supporting invoices must be emailed to FedEx Express South Africa office within 3 days of the collection or delivery.

Additional services

FedEx Express offers various additional services for our customers, such as:

- After hours pickup or delivery¹
- Chain store deliveries/collections
- Embassies and consulates deliveries/collections
- Game reserve, park, mine, power station and farm deliveries/collections
- Saturdays deliveries/collections¹
- Township deliveries/collections
- Public holiday deliveries/collections¹
- Additional liability insurance cover

Additional services are subject to surcharges and fees. For more information about our services please contact our customer service.

Fuel Surcharge

Go to <http://www.fedex.com/za> to get updated information on the fuel surcharges which apply to international and domestic shipments.

(1) Available on FDX E and FDX 1 only.

Country Documentation Requirements

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
AUSTRALIA	1. FedEx® International Air Waybill. 2. Commercial Invoice.	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.”	Personal purchase — No known limit.
AUSTRIA	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine).	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.”	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
BELGIUM	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine).	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.”	Personal purchase — Reasonable Quantity (Guideline: Twelve 750ml bottles).
BULGARIA	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an import license. 4. Certificate of Origin. 5. Certificate of Quality. 6. Certificate of Sanitation. 7. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine).	1. FedEx® International Air Waybill 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 4. Gift shipments valued under €45 and less than two liters are not subject to duties and taxes. Please indicate “Gift,” where applicable, on the Commercial Invoice.	Personal purchase — Reasonable Quantity (Guideline: Six 750ml bottles).
CANADA (ALBERTA, BRITISH COLUMBIA, ONTARIO, AND QUEBEC ONLY)	Authorization from the provincial liquor board is required by the recipient.		1. Alberta — 45 liters per 90-day period. 2. British Columbia — 45 liters. 3. Ontario — 45 liters. 4. Quebec — 45 liters.
	Documentation 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The FedEx International Air Waybill must be consigned to the recipient in care of the recipient’s physical address with a valid telephone. <u>Alberta:</u> AGLC <u>British Columbia:</u> British Columbia Liquor Distribution Branch <u>Ontario:</u> LCBO <u>Quebec:</u> SAQ	Documentation 1. FedEx® International Air Waybill. 2. Commercial Invoice, 3 copies. 3. Proof of payment (copy of credit card receipt or cash register receipt), 3 copies. 4. The FedEx International Air Waybill must be consigned to the recipient in care of the recipient’s physical address with a valid telephone. <u>Alberta:</u> AGLC <u>British Columbia:</u> British Columbia Liquor Distribution Branch <u>Ontario:</u> LCBO <u>Quebec:</u> SAQ	
CYPRUS	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine).	1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.”	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
CZECH REPUBLIC	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
FINLAND	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. The consignee must have a government registered warehouse. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 4. The consignee is required to pay, in person, an Alcohol Tax. This tax must be paid in cash directly to Finnish Customs and cannot be billed back to the shipper. Because of this, we recommend: <ul style="list-style-type: none"> • You advise your customer of the tax payment restrictions. • Limit shipments only to the Helsinki area. 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
FRANCE	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 4. Gift shipments valued under €45 are not subject to duties and taxes. Please indicate “Gift,” where applicable, on the Commercial Invoice. 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
GERMANY	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
GREECE	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	<ol style="list-style-type: none"> 1. Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles). 2. The maximum alcohol content of the wine should not exceed 15% by volume.
HONG KONG	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License if the alcoholic strength exceeds 30% by volume. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License if the alcoholic strength exceeds 30% by volume. 	Personal purchase — No known limit.
HUNGARY	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Excise license. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
ITALY	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 4. These shipments must not be consigned to a business address. 	<ol style="list-style-type: none"> 1. Personal purchase — With less than five liters, the consignee can provide a Certificate of Sanitation. There will be a special Certificate of Sanitation brokerage fee, payable by the consignee. The fee cannot be billed back to the shipper. Clearance delays should be expected. 2. Personal purchase – Greater than five liters requires formal sanitation clearance and must be shipped via FedEx International Broker Select® option.
JAPAN	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License from the Japanese Ministry of Health, Labour and Welfare. 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Maximum shipment weight must not exceed 10kg.
LIECHTENSTEIN	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import License. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Maximum shipment weight must not exceed 20kg.
LUXEMBOURG	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable quantity (Guideline: Six 750ml bottles).
MACAU	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License from the Economic Department of Macau. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. The consignee requires an Import License from the Economic Department of Macau. 4. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable Quantity (Guideline Six 750ml bottles).
MALTA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — No known limit.
MONACO	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Must be shipped via FedEx International Broker Select® option. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 4. Gift shipments valued under €45 are not subject to duties and taxes. Please indicate “Gift,” where applicable, on the Commercial Invoice. 	<ol style="list-style-type: none"> 1. Personal purchase — A maximum of six bottles of 0.75cl, and the value must be below €22. 2. More than six bottles, with a value of €22 or above, must be shipped via FedEx International Broker Select® option.

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
THE NETHERLANDS	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable Quantity (Guideline Six 750ml bottles).
NEW ZEALAND	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — No known limit.
PHILIPPINES	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import License. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — eight 750ml bottles.
ROMANIA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Phytosanitary Certificate. 4. Import License issued by AGRIM (Ministry of Agriculture). 5. Importer fiscal authorization. 6. Additional documents may be required to be completed by the consignee for customs clearance (i.e., Entry Document for endorsement by the Phytosanitary Authority). 7. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 4. A maximum of five 750ml bottles will be allowed for gift shipments. Please indicate “Gift,” where applicable, on the Commercial Invoice. 	Personal purchase — Reasonable Quantity (Guideline Six 750ml bottles).
SINGAPORE	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import Permit. 4. Consignee requires an AVA Import License from the Agri-Food & Veterinary Authority of Singapore. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Maximum five liters.
SLOVAKIA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable Quantity (Guideline Six 750ml bottles).
SLOVENIA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. VI1 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Sanitation clearance required. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 4. Sanitation clearance required. 	Personal purchase — Reasonable Quantity (Guideline Six 750ml bottles).

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
SOUTH AFRICA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import Permit. 4. Consignee needs a Customs Code, which can be obtained from South African Revenue Service. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee needs a Customs Code, which can be obtained from South African Revenue Service (only if shipments are received on a regular basis). 4. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable Quantity (Guideline: Six 750ml bottles). Large quantities of wine shipped to a private individual will receive close scrutiny by the South African Revenue Service.
SWITZERLAND	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import License. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Maximum shipment weight must not exceed 20kg.
THAILAND	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Consignee requires an Import License above 10 liters. 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — 10 liters.
UNITED KINGDOM	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Make a notation on the Commercial Invoice that the wine is “For Personal Use, Not for Resale.” 	Personal purchase — Reasonable Quantity (Guideline: 24 750ml bottles).
UNITED STATES OF AMERICA	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 4. Permitted only if both sender and receiver are licensed entities. 5. Alcohol and Tobacco Tax and Trade Bureau (TTB) Importer’s Basic Permit. 6. Certificate of Label Approval (COLA) or COLA waiver issued by the TTB unless for testing or under 7% ABV. 7. U.S. Food and Drug Administration (FDA) Prior Notice Confirmation (PNC). 8. Formal entries (more than 2,500 	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. Duty varies by type of wine and alcohol content. 4. An ancillary clearance service fee may apply if your shipment requires special import clearance processing. 5. FedEx will not accept shipments of alcohol (beer, wine or spirits) to non-licensed parties located in the U.S. from an international location. FedEx will accept shipments of alcohol (beer, wine and spirits) inbound to the U.S. when both shipper and recipient are licensed entities. Personal wine to consignees whose religious doctrine doesn’t prohibit alcohol consumption. 	

Country	Licensee-to-Licensee Guidelines	Licensee-to-Consumer Guidelines	Licensee-to-Consumer Quantity Restrictions
UNITED ARAB EMIRATES	<ol style="list-style-type: none"> 1. FedEx® International Air Waybill. 2. Commercial Invoice. 3. A copy of passport and visa page are required. 4. Consignee must have a valid Import License. 5. Liquor Approval Permit from Dubai Police. 6. Consignee Importer Code with Dubai Customs. 5. FedEx® International Air Waybill. 6. Commercial Invoice. 7. V11 form (Non-U.S.-origin wine) or simplified certification and analysis document (U.S.-origin wine). 	<ol style="list-style-type: none"> 1. Duty of 50% of CIF value. 2. Personal wine to consignees whose religious doctrine doesn't prohibit alcohol consumption. 3. All shipments are subject to inspection on arrival by customs for value assessment. 4. A Storage Fee of AED 10 is applicable on a daily basis after the 5th day until the shipment gets cleared. 5. Wine lees are prohibited. 	Maximum of 2 750ml bottles are allowed.

Tracking

Find out the status of your shipment or get a proof of delivery by choosing the option most convenient for you.

fedex.com

- a. Go to [Track a Shipment](#) section on the homepage of fedex.com.
- b. Enter up to 30 FedEx tracking numbers (one per line) to track the status of your shipments.

'Track' section on fedex.com – Advanced Tracking Options

Sign up for our advanced tracking options, which will help you save time and monitor your shipments easily. You don't need to track each shipment separately.

FedEx® Tracking

Get 24/7 access to information on your shipments. Customize your tracking views, and sort or search by ship date, delivery date, origin, recipient and more. To access FedEx Advanced Tracking:

- a. Login using your FedEx User ID and Password.
- b. Track your shipment with the dedicated tracking number (up to 30 at a time) or by any reference number related to your shipment.
- c. Obtain a proof of delivery by requesting a signature proof of delivery. This option includes a delivery confirmation and an image of your recipient's signature.
- d. View the proof of delivery for up to 30 tracking numbers.

FedEx® Mobile

Go to fedex.com from your smart device to track your shipments.

- a. Receive the latest shipment updates, from pickup to delivery.
- b. Initiate a tracking request via text message tracking and follow a shipment via text.



Other Tracking Options

Ask FedEx

- Go to fedex.com/za
- Click on 'Ask FedEx' which appears on the right side of the screen and chat with our Virtual Assistant.

Phone

Call 08000 FEDEX (08000 33339).

Online Shipping Tools

Access FedEx online shipping tools on fedex.com/za

FedEx Ship Manager™

If you have multi-piece shipments or need advanced features for freight, login with your FedEx account to complete your shipment.

FedEx Duo at duofedex.com

Single tool for domestic and international shipping. Users can compare and select the available services they want with rate estimates shown for each service. It also offers simple end of day reporting.

FedEx Mobile App

Download the FedEx Mobile app from Google Play or the App Store and access our solutions anytime, from anywhere using your mobile device.

- Ship:** send an international shipment in simple steps.
- Track:** enter your tracking number, and click 'Track' to monitor the status of your international shipments from wherever you are.
- Get Rates & Transit Times:** get a quick quote or specific rates and estimated delivery dates.
- Schedule a Pickup:** contact us for a pickup, even when you're away from the office.
- Locate:** get details of your nearest FedEx location.





To find out more, go to **fedex.com/za**
or call **0800 FEDEX (08000 33339)**
or email **wineza@fedex.com**