



Streamline your international paperwork

Save time and money by using Electronic with Originals for your international paperwork needs with the new FedEx Ship Manager™ at [fedex.com](https://www.fedex.com).



Reduce the risk of Customs delays with the new FedEx Ship Manager™ at fedex.com

What is FedEx® Electronic Trade Documents?

FedEx® Electronic Trade Documents (ETD) is an international⁽¹⁾ shipping solution that allows you to submit your signed Customs documents electronically so you no longer need to print multiple copies.

An option if paper documentation is still required

In India, paper copies are required for Customs clearance when you opt for ETD. Hence, we bring the option of Electronic with Originals (EWO) to provide seamless upload of the required documents for Customs clearance.

You would need to print and attach these documents. The number of copies required to be printed will be less than what you would need for a non-EWO shipment.



Let's get started!

(1) Due to Customs restrictions or other regulatory requirements, Electronic Trade Documents is not available in all locations. Visit https://www.fedex.com/content/dam/fedex/us-united-states/services/Commercial_Invoice_Country_List.pdf for full country availability.



Benefits



Prepare your Customs documents electronically.



Simple and easy to use.



Reduced risk of Customs clearance delays.



Less paperwork is printed, saving time and money.



Minimized risk of lost, missing or damaged trade records.



We may notify you when your shipment is delayed in Customs clearance.



Quicker pick-up time due to simple process.

Features



Ship history

View and save your shipping history from the last 90 days.



Preferences

Display frequently used shipping information and more.



Address book

Store names and addresses and create recipient groups by location.



Process EWO shipments in four easy steps to start shipping with the new FedEx Ship Manager™

Enable EWO

From the Customs Documentation section you can select the option of creating your own invoice or a FedEx generated invoice - as per your requirement. To use the EWO feature, you have to select the option for **FedEx to send invoice electronically**.

← → ↻ 🔒 https://www.fedex.com/en-in/online/shipping.html.html#/shipment?section=customs

⚠ We are monitoring the impact of the COVID-19 outbreak. Stay connected with the latest service impacts [here](#).
We appreciate your business with us. As we are currently experiencing increased call volumes, please use our online tools to check the status of your shipment or obtain a quote. Prior to finalizing your shipment, please email india@fedex.com to know if the postal code in India is currently serviceable.

FedEx. Shipping ▾ Tracking ▾ Support ▾ Account ▾ NAGA 🔍

Create a Shipment Import-118 Shipment Profiles Return to old version More ▾

TOTAL WEIGHT: 5 KG TOTAL CUSTOMS VALUE: ₹1,000

Customs documentation

Documentation is required for your shipment to clear customs.

HOW WOULD YOU LIKE TO PROVIDE THIS DOCUMENT? ▾ ?
I will create my own invoice.

Should FedEx send the invoice to customs for you? ?

☒ Yes, I want FedEx to send invoice electronically

☐ No, I will print and attach invoice to the package

Ask FedEx

You will need to accept the **FedEx Electronic Trade Documents terms and conditions**.

The screenshot shows the 'Create a Shipment' page on the FedEx website. At the top, there are navigation links: Shipping, Tracking, Support, and Account. Below these, the page title 'Create a Shipment' is followed by 'Import-118', 'Shipment Profiles', and 'Return to old version'. The main content area has a message: 'For FedEx to send your invoice to customs electronically, turn on the Electronic Trade Documents service for this shipment and future shipments.' Below this message is a checkbox labeled 'Accept FedEx Electronic Trade Documents terms and conditions', which is checked. Below the checkbox is a section titled 'Upload customs invoice' with an 'UPLOAD' button and the text 'No File Chosen'. Below this is a red error message: 'Invoice is required by customs.' Below that is a section titled 'Additional documents' with another 'UPLOAD' button and the text 'No File Chosen'.


You can click on **Upload** button and then **Select File** to browse your invoice document from the system.

The screenshot shows the 'Create a Shipment' page with an 'Upload invoice' dialog box open. The dialog box has a title bar with a close button. Inside, it says 'Upload invoice' and 'Select a file and your upload will begin automatically.' Below this is an information icon and a message: 'The file must be in .doc, .docx, .xls, .xlsx, .txt, .rtf, .jpg, .gif, .bmp, .tif, .png, or .pdf format and no larger than 5 MB.' At the bottom of the dialog is a 'SELECT FILE' button and a 'CANCEL' button.

You can also select the **Add Additional Document** option to upload additional documents, over and above the invoices.

The screenshot shows the 'Create a Shipment' page with a document upload section. It displays a file named 'Nutralliance - Invoice - 005.pdf' with a trash icon to its right. Below the file name is a button labeled '+ ADD ADDITIONAL DOCUMENT'. Below this button is a large orange 'CONTINUE' button. At the bottom of the page, there are two sections: 'Service' and 'Billing', each with a checked checkbox. Below these sections is a 'CLEAR ALL' button.

Then click on **Continue** button to finalize the shipment.

More information:
Contact your FedEx Sales Representative or Customer Service.
 1800 209 6161 / 1800 22 6161