

Service updates due to COVID-19 outbreak

FedEx and TNT are facing increased demand, despite the reduced capacity available in the global market due to flight cancellations by passenger and cargo airlines. There are also new developments on local regulations related to the containment of COVID-19. These situations result in network changes and temporary service adjustments for FedEx Express and TNT Express shipments, as outlined below.

Please note that the information is subject to change without notice due to the dynamic nature of the situation. For the latest news, please contact your Sales Representative or our Customer Service Hotline, or visit fedex.com or tnt.com.

Global Suspension of Money Back Guarantee

The impact of COVID-19 is causing local, state, and national governments around the world to issue work and travel restrictions on a daily basis which are impacting our ability to meet our high standards of service.

As a result, we made the decision to suspend our money-back guarantee for all FedEx Express services effective March 23, 2020 until further notice. Because FedEx is an essential transportation service provider, we will continue operating as government restrictions and regulations allow.

Suspension of Signature guidelines

To help promote the safety of our team members and customers, FedEx signature guidelines are being temporarily adjusted for all shipments. In efforts to minimize physical interactions, customers may be asked to verify recipient name in lieu of a physical signature.

This document includes the service impact for all countries served by FedEx Express and TNT within the Middle East, Indian Subcontinent and Africa (MEISA) region.

For any service impact details regarding a specific country, please click on the country name in the Contents.

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Afghanistan

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Afghanistan	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Afghanistan	TNT Economy Express	Suspension	TNT	N/A	Further notice

Algeria

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Algeria	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Algeria	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Algeria	TNT Economy Express	Suspension	TNT	N/A	Further notice
France, Germany, Italy, Spain and United Kingdom	Algeria	All services	Transit time extension	FedEx	Up to 5 days	31-Mar-21
Rest of the World	Algeria	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Angola

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Angola	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Angola	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Angola	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Angola	TNT Economy Express	Suspension	TNT	N/A	Further notice
France, Italy, Netherlands, Portugal and United Kingdom	Angola	All services	Transit time extension	FedEx and	Up to 5 days	Further notice
Rest of the World	Angola	All services	Service delay	FedEx and TNT	Up to 7 days	Further notice

Bahrain

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Bahrain	Asia Pacific Middle East, Indian Subcontinent and Africa	All services	Service delay	FedEx	1 day	Further notice
Bahrain	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Bahrain	UAE	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) 	Service delay	FedEx	Up to 2 days	Further notice
Asia Pacific	Bahrain	TNT Economy Express	Suspension	TNT	N/A	Further notice
Oman UAE	Bahrain	FedEx International Priority (IP)	Service delay	FedEx	Same day delivery at 8pm (IP)	Further notice
Worldwide	Bahrain	TNT Economy Express	Service delay	TNT	Up to 2 days	Further notice

Bangladesh

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Bangladesh	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Bangladesh	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Bangladesh	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Bangladesh	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Benin

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Benin	Worldwide	All services	Service delay	FedEx	Up to 3 days	Further notice
Benin	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Benin	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Benin	All services	Service delay	FedEx	Up to 3 days	Further notice

Bhutan

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Bhutan	Worldwide	All services	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Bhutan	All services	Suspension	FedEx and TNT	N/A	Further notice

Botswana

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Botswana	Worldwide	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice
Botswana	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Routed via DXB	FedEx and TNT	Up to 5 days	Further notice
Asia Pacific	Botswana	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Botswana	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice

Burkina Faso

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Burkina Faso	Worldwide	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice
Burkina Faso	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Burkina Faso	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Burkina Faso	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice

Burundi

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Burundi	Worldwide	All services	Service delay	FedEx and TNT	Up to 7 days	Further notice
Worldwide	Burundi	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Burundi	All services	Service delay	FedEx and TNT	Up to 7 days	Further notice

Cameroon

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Cameroon	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Cameroon	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Cameroon	TNT Economy Express	Suspension	TNT	N/A	Further notice
France	Cameroon	All services	Transit time extension	FedEx	Up to 5 days	Further notice
Rest of the World	Cameroon	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Cape Verde

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Cape Verde	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Worldwide	Cape Verde	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Central African Republic (served by TNT)

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Central African Republic	Worldwide	All services	Service delay	TNT	Up to 10 days	Further notice
Asia Pacific	Central African Republic	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Central African Republic	All services	Service delay	TNT	Up to 10 days	Further notice

Chad

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Chad	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Chad	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) 	Suspension	FedEx and TNT	N/A	Further notice
Chad	Worldwide	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Chad	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Chad	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Congo Republic

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Congo Republic	Worldwide	All services	Service delay	FedEx and TNT	Up to 7 days	Further notice
Congo Republic	Worldwide	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Congo Republic	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Congo Republic	All services	Service delay	FedEx and TNT	Up to 7 days	Further notice

Democratic Republic of Congo

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Dem. Rep. of Congo	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Dem. Rep. of Congo	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Dem. Rep. of Congo	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Dem. Rep. of Congo	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Djibouti

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Djibouti	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Djibouti	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Djibouti	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Djibouti	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Egypt

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Egypt	Worldwide	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice
Egypt	Australia New Zealand	Economy Froight		FedEx and TNT	N/A	Further notice
Asia Pacific	Egypt	TNT Economy Express	Suspension	TNT	N/A	Further notice
Belgium, France, Germany, Italy, Netherlands, Portugal, Spain, Switzerland and United Kingdom	Egypt	All services	Transit time extension	FedEx	Up to 4 days	Further notice
Rest of the World	Egypt	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Eritrea

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Eritrea	Worldwide	FedEx	Restored	FedEx	Up to 5 days	Further notice
Worldwide	Eritrea	FedEx	Restored	FedEx	Up to 5 days	Further notice

Ethiopia

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Ethiopia	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Ethiopia	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Ethiopia	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Ethiopia	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Equatorial Guinea (served by TNT)

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Equatorial Guinea	Worldwide	All services	Suspension	TNT	N/A	Further notice
Worldwide	Equatorial Guinea	All services	Service delay	TNT	Up to 7 days	Further notice

Gabon

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Gabon	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Gabon	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Gabon	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Gabon	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Gambia

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Gambia	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Worldwide	Gambia	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Ghana

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Ghana	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Ghana	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Ghana	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Ghana	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Guinea

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Guinea	Worldwide	All services	Service delay	FedEx and TNT	Up to 7 days	Further notice
Guinea	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Guinea	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Guinea	All services	Service delay	FedEx and TNT	Up to 7 days	Further notice

Guinea Bissau (served by TNT)

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Guinea Bissau	Worldwide	All services	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Guinea Bissau	All services	Suspension	FedEx and TNT	N/A	Further notice

India

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
India	Worldwide	All services	Service delays	FedEx and TNT	Up to 2 days	Further notice
India	U.S. Canada Latin America	All FedEx services	Transit time extension	FedEx	Up to 2 days	Further notice
India	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	India	TNT Economy Express	Suspension	TNT	N/A	Further notice
China	India	All services	Transit time extension	FedEx and TNT	3 days	Further notice
Austria, Belgium, Czech Republic, Germany, Denmark, France, Hungary, Ireland, Italy, Lithuania, Netherlands, Poland, Spain, Sweden, Switzerland and United Kingdom	India	All services	Transit time extension	FedEx and TNT	2 days	31-Mar-21
Worldwide	India	All services	Service delays	FedEx and TNT	Up to 2 day	Further notice

Iraq

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Iraq	Worldwide	All services	Service delays	FedEx and TNT	Up to 3 days	Further notice
Iraq	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Iraq	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Iraq	All services	Service delays	FedEx and TNT	Up to 3 days	Further notice

Ivory Coast

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Ivory Coast	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Ivory Coast	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Ivory Coast	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Ivory Coast	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Jordan

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Jordan	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Jordan	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Jordan	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Jordan	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Kazakhstan

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Kazakhstan	Worldwide	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice
Kazakhstan	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Kazakhstan	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Kazakhstan	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice

Kenya

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Kenya	Worldwide	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice
Asia Pacific	Kenya	TNT Economy Express	Suspension	TNT	N/A	Further notice
France, Germany and United Kingdom	Kenya	All services	Transit time extension	FedEx	Up to 4 days	Further notice
Rest of the World	Kenya	All services	Service delay	FedEx and TNT	Up to 1 day (excluding clearance delays)	Further notice

Kuwait

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Kuwait	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Kuwait	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Kuwait	UAE	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) 	Service delay	FedEx	Up to 3 days	Further notice
Asia Pacific	Kuwait	TNT Economy Express	Suspension	TNT	N/A	Further notice
China	Kuwait	All services	Transit time extension	FedEx and TNT	2 days	Further notice
Worldwide	Kuwait	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Kyrgyzstan

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Kyrgyzstan	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Kyrgyzstan	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Kyrgyzstan	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Kyrgyzstan	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Lebanon

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Lebanon	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Lebanon	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Lebanon	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Lebanon	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Lesotho

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Lesotho	Worldwide	All services [#]	Suspension	FedEx and TNT	N/A	Further notice
Lesotho	South Africa	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
South Africa	Lesotho	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Worldwide	Lesotho	All services [#]	Suspension	FedEx and TNT	N/A	Further notice

Liberia

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Liberia	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Worldwide	Liberia	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Libya

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Libya	Worldwide	All services	Service delays	FedEx and TNT	2 days	Further notice
Asia Pacific	Libya	TNT Economy Express	Suspension	TNT	N/A	Further notice

Madagascar

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Madagascar	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Madagascar	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Madagascar	TNT Economy Express	Suspension	TNT	N/A	Further notice
France	Madagascar	All services	Transit time extension	FedEx	Up to 5 days	Further notice
Rest of the World	Madagascar	All services	Service delay	FedEx	Up to 5 days	Further notice

Malawi

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Malawi	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Malawi	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Routed via DXB	FedEx and TNT	Up to 6 days	Further notice
Asia Pacific	Malawi	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Malawi	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice

Mali

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Mali	Worldwide	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice
Mali	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Mali	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Mali	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice

Mauritania

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Mauritania	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Mauritania	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Mauritania	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Mauritania	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Mauritius

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Mauritius	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Mauritius	Worldwide	TNT Economy Express	Suspension	TNT	N/A	Further notice
Mauritius	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Mauritius	TNT Economy Express	Suspension	TNT	N/A	Further notice
France, Germany, Italy, Spain, Switzerland and United Kingdom	Mauritius	All services	Transit time extension	FedEx	Up to 5 days	Further notice
Rest of the World	Mauritius	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Mayotte (served by TNT)

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Mayotte	Worldwide	All services	Service delay	TNT	Up to 5 days	Further notice
Worldwide	Mayotte	All services	Service delay	TNT	Up to 5 days	Further notice

Morocco

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Morocco	Worldwide	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice
Morocco	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Morocco	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Morocco	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice

Mozambique

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Mozambique	Worldwide	All services	Service delay	FedEx and TNT	Up to 1 days	Further notice
Mozambique	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Routed via DXB	FedEx and TNT	3 days	Further notice
Asia Pacific	Mozambique	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Mozambique	All services	Service delay	FedEx and TNT	Up to 1 days	Further notice

Namibia

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Namibia	Worldwide	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice
Namibia	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Routed via DXB	FedEx and TNT	Up to 4 days	Further notice
Asia Pacific	Namibia	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Namibia	All services	Service delay	FedEx and TNT	Up to 1 day (excluding clearance delays)	Further notice

Nepal

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Nepal	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Asia Pacific	Nepal	TNT Economy Express	Service delay	TNT	Up to 5 days	Further notice
Europe	Nepal	TNT Economy Express	Service delay	TNT	Up to 5 days	Further notice
Worldwide	Nepal	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Niger

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Niger	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Niger	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Niger	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Niger	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Nigeria

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Nigeria	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Nigeria	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Nigeria	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Nigeria	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Oman

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Oman	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Oman	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Oman	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Oman	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Pakistan

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Pakistan	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Pakistan	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Pakistan	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Pakistan	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Qatar

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Qatar	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Qatar	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Qatar	TNT Economy Express	Suspension	TNT	N/A	Further notice
China	Qatar	All services	Transit time extension	FedEx and TNT	2 days	Further notice
Worldwide	Qatar	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Reunion

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Reunion	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Reunion	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Reunion	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Reunion	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Rwanda

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Rwanda	Worldwide	All services	Service delays	FedEx and TNT	Up to 5 days	Further notice
Rwanda	Worldwide	TNT Economy Express	Suspension	TNT	N/A	Further notice
Rwanda	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Rwanda	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Rwanda	All services	Service delays	FedEx and TNT	Up to 5 days	Further notice

Saudi Arabia

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Saudi Arabia	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Saudi Arabia	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Saudi Arabia	TNT Economy Express	Suspension	TNT	N/A	Further notice
China	Saudi Arabia	All services	Transit time extension	FedEx and TNT	1 day	Further notice
Worldwide	Saudi Arabia	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Senegal

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Senegal	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Senegal	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Worldwide	Senegal	TNT Economy Express	Suspension	TNT	N/A	Further notice
France	Senegal	All services	Transit time extension	FedEx	Up to 3 days	Further notice
Rest of the World	Senegal	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Seychelles

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Seychelles	Worldwide	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice
Worldwide	Seychelles	All services	Service delay	FedEx and TNT	Up to 4 days	Further notice

Sierra Leone (served by TNT)

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Sierra Leone	Worldwide	All services	Suspension	TNT	N/A	Further notice
Worldwide	Sierra Leone	All services	Service delay	TNT	Up to 3 days	Further notice

South Africa

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
South Africa	Worldwide	All services	Service delay	FedEx and TNT	Up to 1 days	Further notice
South Africa	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Routed via DXB	FedEx and TNT	Up to 2 days	Further notice
Asia Pacific	South Africa	TNT Economy Express	Suspension	TNT	N/A	Further notice
China	South Africa	All services	Transit time extension	FedEx and TNT	Up to 2 days	Further notice
Worldwide	South Africa	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice

FedEx International Express Freight (IXF) service to and from South Africa may be offered depending on availability of flights. Please email <u>SouthAfrica@fedex.com</u> or call 08000 33339 for more information.

Sri Lanka

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Sri Lanka	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Sri Lanka	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Sri Lanka	TNT Economy Express	Suspension	TNT	N/A	Further notice
Europe	Sri Lanka	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Sri Lanka	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Swaziland

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Swaziland	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Swaziland	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Routed via DXB	FedEx and TNT	Up to 4 days	Further notice
Asia Pacific	Swaziland	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Swaziland	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Tanzania

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Tanzania	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Tanzania	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Tanzania	TNT Economy Express	Suspension	TNT	N/A	Further notice
Germany and United Kingdom	Tanzania	All services	Transit time extension	FedEx	Up to 3 days	Further notice
Rest of the World	Tanzania	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

Togo

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Togo	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Togo	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Togo	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Togo	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Tunisia

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Tunisia	Worldwide	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice
Tunisia	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Tunisia	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Tunisia	All services	Service delay	FedEx and TNT	Up to 1 day	Further notice

Uganda

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Uganda	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Asia Pacific	Uganda	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Uganda	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice

United Arab Emirates

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
UAE	U.S. Canada Latin America	All FedEx services	Transit time extension	FedEx	1 day	Further notice
UAE	Bahrain	FedEx International Priority (IP)	Service delay	FedEx	Same day delivery at 8pm (IP)	Further notice
UAE	China	 FedEx International Priority Freight (IPF) FedEx International Economy Freight (IEF) 	Service delay	FedEx	1 day	Further notice
UAE	Bahrain Kuwait Saudi Arabia	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) 	Service delay	FedEx	Up to 2 days	Further notice
UAE	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
China	UAE	All services	Transit time extension	FedEx and TNT	1 day	Further notice
Asia Pacific	UAE	TNT Economy Express	Suspension	TNT	N/A	Further notice

Uzbekistan

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Uzbekistan	Worldwide	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice
Uzbekistan	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Uzbekistan	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Uzbekistan	All services	Service delay	FedEx and TNT	Up to 5 days	Further notice

Zambia

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Zambia	Worldwide	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice
Asia Pacific	Zambia	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Zambia	All services	Service delay	FedEx and TNT	Up to 2 days	Further notice

Zimbabwe

From	То	Affected service	Type of service impact	Operating Company	Additional transit time	Effective until
Zimbabwe	Worldwide	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice
Zimbabwe	Australia New Zealand	 FedEx International Economy (IE) FedEx International Economy Freight (IEF) TNT Economy Express 	Suspension	FedEx and TNT	N/A	Further notice
Asia Pacific	Zimbabwe	TNT Economy Express	Suspension	TNT	N/A	Further notice
Worldwide	Zimbabwe	All services	Service delay	FedEx and TNT	Up to 3 days	Further notice