

# Mandatory Product Identifiers on FedEx Ship Manager™ at [fedex.com](https://fedex.com)

## Practical guide



Information accurate as of August 26, 2026





**Effective July 1, 2026**, the EU de minimis exemption for low value goods being sent to the EU customs territory was removed, which means:

- ① Shipments to consumers (B2C, distance sales, e-commerce) with an intrinsic value not exceeding €150 are now subject to a €3 duty per line item on the customs declaration.
- ② For shipments to business, the regular duty rates apply.

**In addition to the new duty, business to consumer sellers are now required to provide Product Identifiers (PIDs).**

It is the first time this information shall be provided at individual product level for customs declarations and marks a significant change for sellers when shipping their goods into the EU customs territory.

If we do not have the right information in compliance with the new regulation, **shipments will not be cleared and will be returned to origin.**

The purpose of this practical guide is to guide users to correctly complete required fields for PID (Product Identifier) in the FedEx Ship Manager™ (accessible through **fedex.com**).



# Enter package contents

**Screen:** Add new item in package contents

## Steps

### 1 Go to “Package contents” section

- Located under package details

### 2 Select “Add new item”

### 3 Field “Item description”

- Enter a clear, specific description
- Example: “Men’s cotton t-shirt”
- Avoid: Vague or generic terms such as “Clothing / Items / Goods”

### 4 Fields for “Weight and customs value”

#### Field: “Net weight”

- Enter total weight of the package”

#### Field: “Quantity”

- Enter total number of units

#### Field: “Unit Value” / “Declared Value”

- Enter value per unit (ensure matches invoice)

#### Field: “Customs value”

- Add customs value

#### Field: “Country of Manufacture / Origin”

- Select from dropdown



# Enter product details

**Screen:** Enter product details

## Steps

### 5 Field: “Product Identifier (PID)”

#### NEW DATA REQUIREMENT!

Enter Product Identifier details according to accepted format:

#### Merchant Product Identifier

- The merchant’s unique code to identify goods, usually the SKU (Stock Keeping Unit), item code or product code.

#### Non-standardised Manufacturer Product Identifier

- A manufacturer or product supplier’s unique product code.

#### Standardised Manufacturer Product Identifier (only if it exists)

- A code provided by a governing body to a manufacturer or producer where their unique product(s) meets the industry standards. Often identified with a bar code, ISBN, EAN, or GTIN.

When adding a Product Identifier code to the Commercial Invoice, each must be identified using the proper header (M-PID; NS-PID; S-PID) followed by the respective code. If an S-PID is non-existent, please add “NO”.



# Enter product details

The screenshot displays the FedEx Ship Manager web interface. The main form is titled "CREATE SHIPMENT" and includes sections for "Ship from" (Robin Smith, Beverly Hills 100, California, 90210, USA), "Deliver to" (Maria Mustermann, Musterstrasse 12, Dresden, 01067, Germany), "Package details" (Package type: Select one, Packages: 1, Weight per package: 1), "Package contents" (Items, Documents, MADE IN), "Shipment purpose" (Commercial), "Customs documentation" (Attach trade documents electronically (recommended)), and "Additional documents". A modal window titled "REGULATORY UPDATE: New EU customs requirement" is overlaid on the form. The modal text states: "Because your shipment value is €150 or less, the European Union requires additional product information for customs clearance. A €3 customs duty applies to each item reported for customs. This is a government fee, not a FedEx charge." It also includes a warning: "Missing or incomplete information may result in customs delays." and buttons for "BACK TO FORM" and "FINALIZE ANYWAY". The background form shows "Expected delivery: Friday, Feb 2, 2026 by 18:00" and "Estimated total costs: €130.55".

If Product Identifiers are not provided, a warning will be triggered during shipment finalization. This warning informs the shipper that the required information is missing and should be provided to avoid potential shipping delays. **Until October 31, 2026, the warning does not block label creation.**



**IMPORTANT: Effective November 1, the Product ID fields in FedEx Ship Manager™ at fedex.com will become mandatory.** If these fields are not completed, shipment labels cannot be created, which may impact your shipping operations. Please ensure you are prepared for this change to avoid any disruption.