Mandatory Product Identifiers on FedEx Ship Manager™ at fedex.com

Practical guide

Information accurate as of October, 2026

Effective July 1, 2026, the EU de minimis exemption for low value goods being sent to the EU customs territory was removed, which means:

1. Shipments to consumers (B2C, distance sales, e-commerce) with an intrinsic value not exceeding €150 are now subject to a €3 duty per line item on the customs declaration.
2. For shipments to business, the regular duty rates apply.

In addition to the new duty, business to consumer sellers are now required to provide Product Identifiers (PIDs).

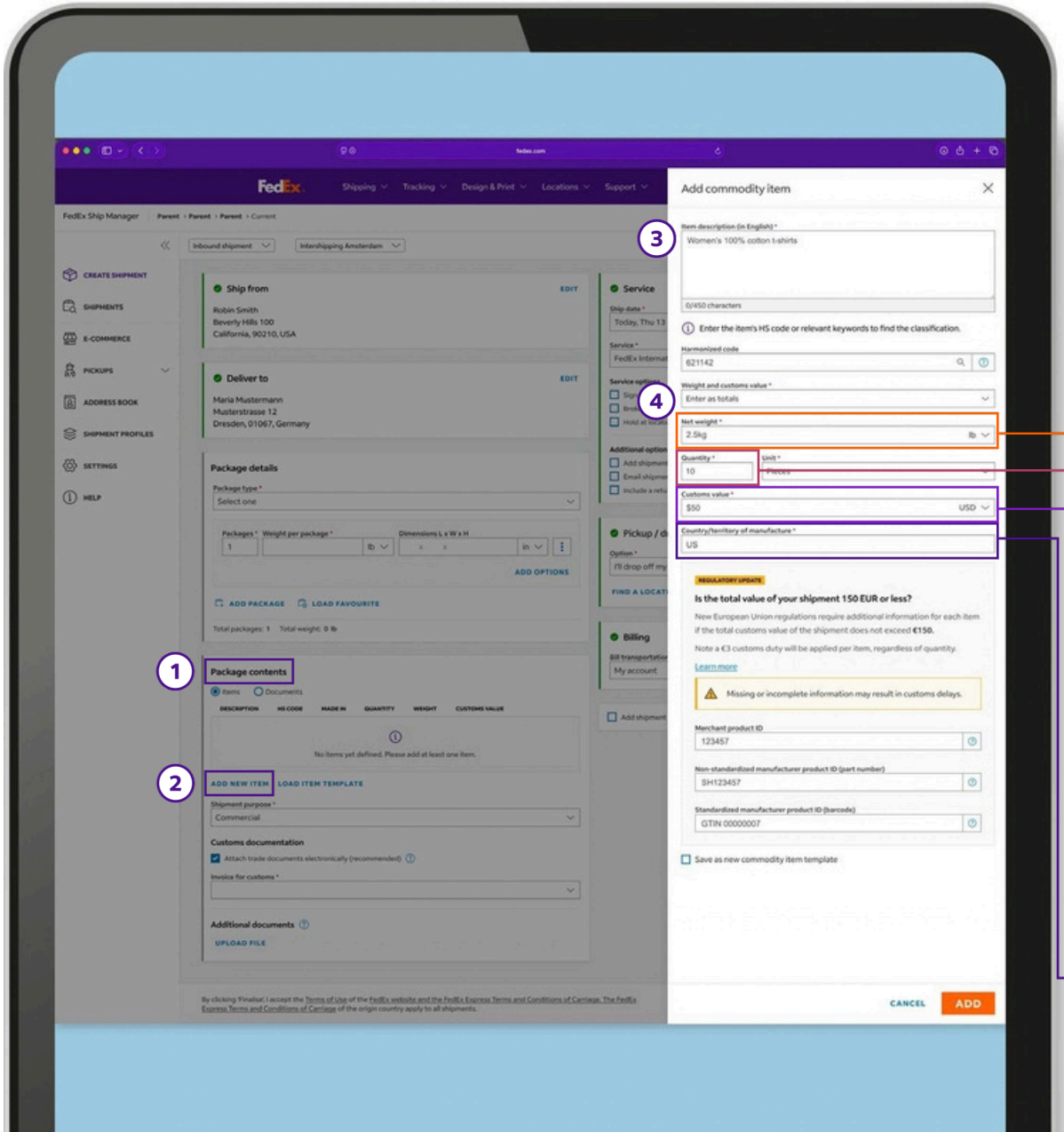
It is the first time this information shall be provided at individual product level for customs declarations and marks a significant change for sellers when shipping their goods into the EU customs territory.

If we do not have the right information in compliance with the new regulation, **shipments will not be cleared and will be returned to origin**.

The purpose of this practical guide is to guide users to correctly complete required fields for PID (Product Identifier) in the FedEx Ship Manager™ (accessible through **fedex.com**).

Enter package contents

Screen: Add new item in package contents



Steps

① Go to “Package contents” section

- Located under package details

② Select “Add new item”

③ Field “Item description”

- Enter a clear, specific description
- Example: “Men’s cotton t-shirt”
- Avoid: Vague or generic terms such as “Clothing / Items / Goods”

④ Fields for “Weight and customs value”

Field: “Net weight”

- Enter total weight of the package”

Field: “Quantity”

- Enter total number of units

Field: “Unit Value” / “Declared Value”

- Enter value per unit (ensure matches invoice)

Field: “Customs value”

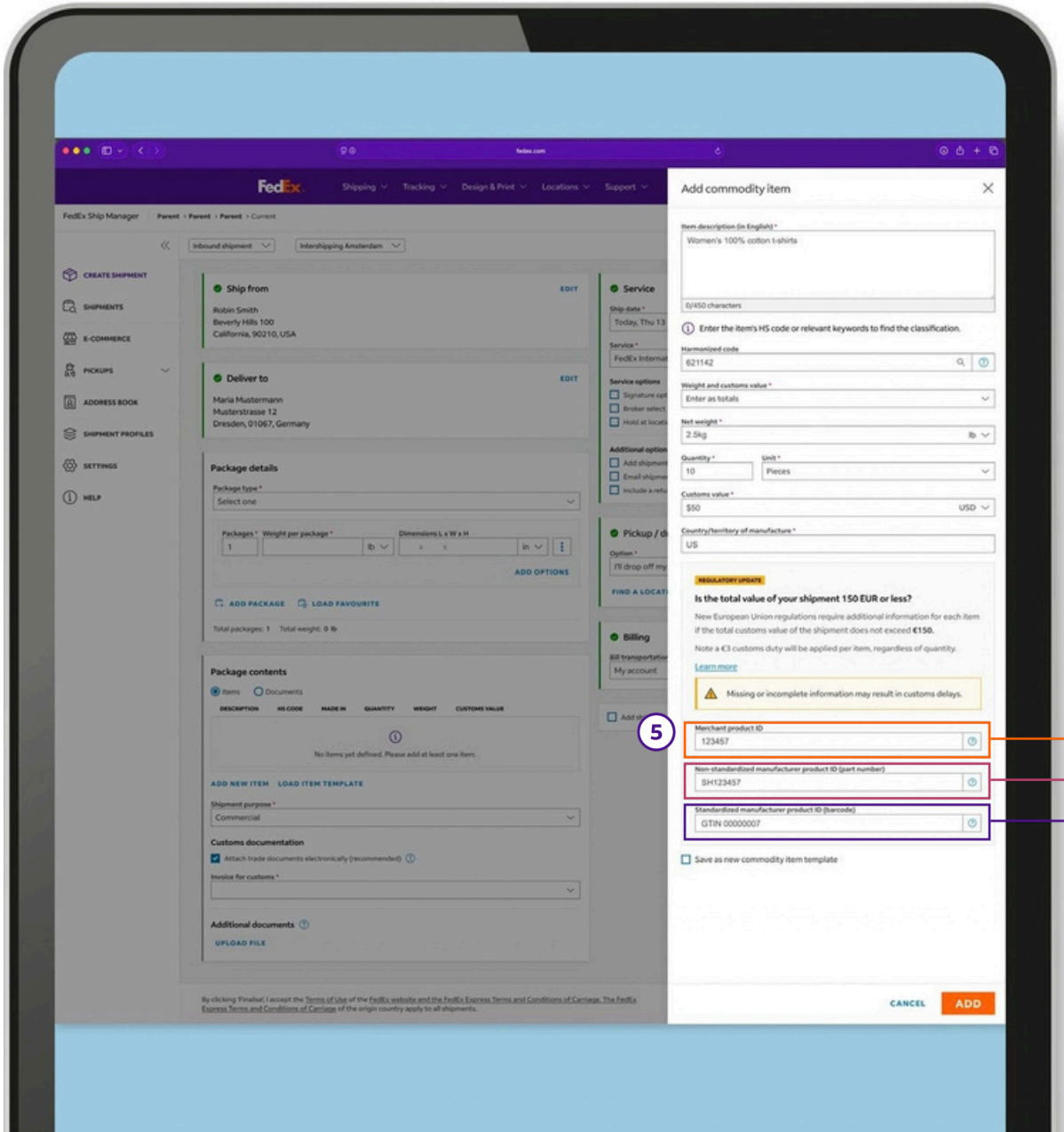
- Add customs value

Field: “Country of Manufacture / Origin”

- Select from dropdown

Enter product details

Screen: Enter product details



Steps

5 Field: "Product Identifier (PID)"

NEW DATA REQUIREMENT!

Enter Product Identifier details according to accepted format:

Merchant Product Identifier

- The merchant's unique code to identify goods, usually the SKU (Stock Keeping Unit), item code or product code.

Non-standardised Manufacturer Product Identifier

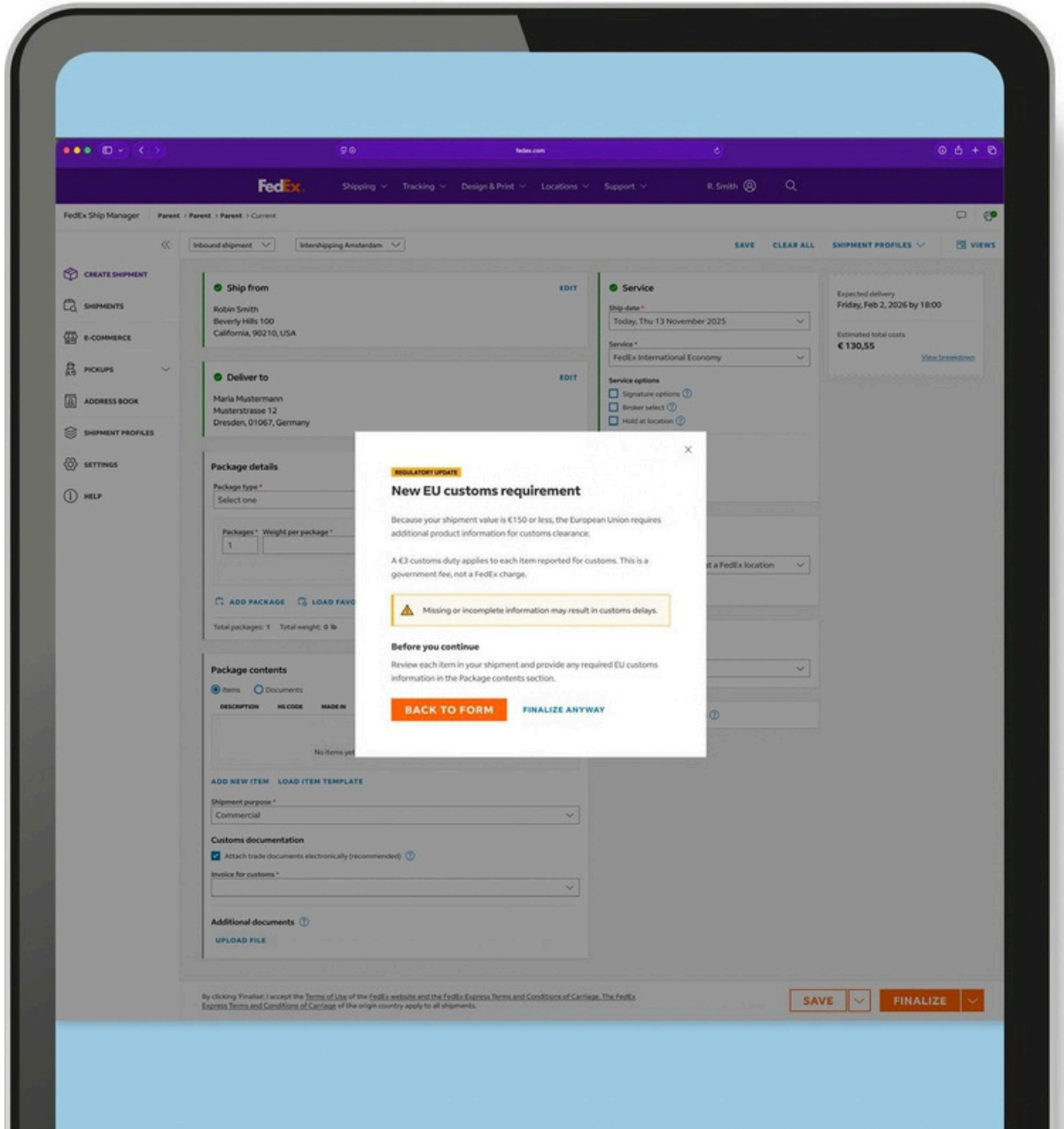
- A manufacturer or product supplier's unique product code.

Standardised Manufacturer Product Identifier (only if it exists)

- A code provided by a governing body to a manufacturer or producer where their unique product(s) meets the industry standards. Often identified with a bar code, ISBN, EAN, or GTIN.

When adding a Product Identifier code to the Commercial Invoice, each must be identified using the proper header (M-PID; NS-PID; S-PID) followed by the respective code. If an S-PID is non-existent, please add "NO".

Enter product details



If Product Identifiers are not provided, a warning will be triggered during shipment finalization. This warning informs the shipper that the required information is missing and should be provided to avoid potential shipping delays.
Until October 26, 2026, the warning does not block label creation.

IMPORTANT: Effective November 1, the Product ID fields in FedEx Ship Manager™ at fedex.com will become mandatory. If these fields are not completed, shipment labels cannot be created, which may impact your shipping operations. Please ensure you are prepared for this change to avoid any disruption.