



Demand Surcharge reinstatement effective March 5, 2026

Due to ongoing geopolitical disruptions affecting international transport routes, we are making necessary adjustments to ensure we continue delivering reliable, high-quality service. These conditions have created constraints on airspace availability, extended transit distances, and increased operational complexity across key lanes. As a result, the cost of maintaining service reliability in certain regions has risen.

To help offset these additional operating costs and ensure continuity of service, we are introducing a Demand Surcharge on FedEx international parcel and freight shipments, to and from India, Middle East, North Africa, and Sub-Saharan Africa (SSA²) region.

The table below outlines the DS charge that will be applicable effective **March 5, 2026 - Until further notice**.

- Services for Demand Surcharge include:**
Parcel: FedEx International First, FedEx International Priority Express, FedEx International Priority, FedEx International Economy, 10/25kg Box, FedEx International Priority Direct Distribution (IPD) and FedEx International Connect Plus (FICP)
Freight: FedEx International Priority Freight, FedEx International Economy Freight
- SSA:** Kenya, Malawi, Namibia, Nigeria, South Africa, Eswatini, Zambia, Mozambique & Botswana
- Service availability differs across different markets

Note: Surcharge changes may impact other origin/destination countries falling in the same zone.

Export:

Surcharge Amount (KES per Kg)

Origin	Destination	Parcel/Freight* (Rate /Kg)
Kenya	US & Canada	198
	Europe	141
	APAC	141
	Rest of World	141

*Subject to a minimum of KES 129 for parcel and freight shipments.

Import:

Surcharge Amount (KES per Kg)

Destination	Origin	Parcel/Freight* (Rate /Kg)
Kenya	US & Canada	141
	Europe	141
	APAC	198
	Rest of World	141

*Subject to a minimum of KES 129 for parcel and freight shipments.