Demand Surcharge reinstatement effective March 5, 2026

Due to ongoing geopolitical disruptions affecting international transport routes, we are making necessary adjustments to ensure we continue delivering reliable, high-quality service. These conditions have created constraints on airspace availability, extended transit distances, and increased operational complexity across key lanes. As a result, the cost of maintaining service reliability in certain regions has risen.

To help offset these additional operating costs and ensure continuity of service, we are introducing a Demand Surcharge on FedEx international parcel and freight shipments, to and from India, Middle East, North Africa, and Sub-Saharan Africa (SSA[2]) region.

The table below outlines the DS charge that will be applicable effective **March 5, 2026 - Until further notice.**

1. **Services for Demand Surcharge include**:
   Parcel: FedEx International First, FedEx International Priority Express, FedEx International Priority, FedEx International Economy, 10/25kg Box, FedEx International Priority Direct Distribution (IPD) and FedEx International Connect Plus (FICP)
   Freight: FedEx International Priority Freight, FedEx International Economy Freight
2. **SSA**: Kenya, Malawi, Namibia, Nigeria, South Africa, Eswatini, Zambia, Mozambique & Botswana
3. Service availability differs across different markets

Note: Surcharge changes may impact other origin/destination countries falling in the same zone.

Export:
Surcharge Amount (SZL per Kg)

Origin	Destination	Parcel/Freight* (Rate /Kg)
Eswatini	US & Canada	29.4
	Europe	21.0
	APAC	21.0
	Rest of World	21.0

*Subject to a minimum of SZL 19.1 for parcel and freight shipments.

Import:
Surcharge Amount (SZL per Kg)

Destination	Origin	Parcel/Freight* (Rate /Kg)
Eswatini	US, Canada	21.0
	Europe	21.0
	APAC	29.4
	Rest of World	21.0

*Subject to a minimum of SZL 19.1 for parcel and freight shipments.