



Demand Surcharge (DS) update, effective September 21, 2026

FedEx continues to adjust its international network to best deliver goods and services for our customers. As part of these efforts, effective September 21, 2026, FedEx will:

- Introduce a Demand Surcharge for non-standard shipments; and
- Adjust the Demand Surcharge

A. Introduction of Demand Surcharge for non-standard shipments:

Non-standard and Oversized shipments require specialized handling throughout our network. To help maintain reliable service and support the handling of these shipments during periods of peak demand, an additional Demand Surcharge will apply to exports and imports of non-standard shipments effective September 21, 2026. This surcharge will remain in effect through February 7, 2027.

Non-standard Demand Surcharge charges:

Shipment type	Demand Surcharge	Services	KES/pack
Additional Handling Surcharge (AHS)	Demand - Additional Handling Surcharge	FedEx International First, FedEx International Priority Express, FedEx International Priority, FedEx International Economy, FedEx International Priority Direct Distribution (IPD) # and FedEx International Connect Plus (FICP) #	192
Oversize	Demand - Oversize Charge		384
Unauthorized	Demand - Unauthorized Charge		1,918

#FICP and IPD services are subject to service availability.

B. Demand Surcharge adjustment:

Due to changing market conditions, FedEx will adjust the Demand Surcharge on FedEx international parcel and freight shipments to and from the Middle East/North Africa, India, and Sub-Saharan Africa regions. The updated surcharges will take effect on September 21, 2026, and remain in effect until further notice.

Rates will be published on our website. For the latest information, please visit fedex.com.

Note:

1. **Services for Demand Surcharge include:**
 - Parcel: FedEx International First, FedEx International Priority Express, FedEx International Priority, FedEx International Economy, 10/25kg Box, FedEx International Priority Direct Distribution (IPD) and FedEx International Connect Plus (FICP)
 - Freight: FedEx International Priority Freight, FedEx International Economy Freight
2. Service availability varies by market.
3. For third-party shipments, the Demand Surcharge will be assessed based on the origin country / territory unless the customer is registered for the global third-party service.