



Reinstatement of Demand Surcharge effective September 22, 2025

FedEx continues to make adjustments within our network to best deliver for our customers.

Due to changes in market conditions, FedEx will be reinstating the Demand Surcharge on FedEx international parcel and freight shipments. The implementation will be in phases as under:

- Effective **September 22, 2025 – October 19, 2025 (Phase 1)**, a Demand Surcharge will apply to shipments to and from Middle East/North Africa, India, and Sub-Saharan Africa regions.
 - **Effective October 20, 2025 (Phase 2)** : Updated rates will come into effect and will be published on our website. For the latest information, please visit fedex.com.
1. **Services for Demand Surcharge re-introduction include:**
Parcel: FedEx International First, FedEx International Priority Express, FedEx International Priority, FedEx International Economy, 10kg/25kg Box, FedEx International Priority Direct Distribution (IPD) and FedEx International Connect Plus (FICP)
Freight: FedEx International Priority Freight, FedEx International Economy Freight
 2. Service availability differs across different markets

Note: Surcharge changes may impact other origin/destination countries falling in the same zone.

Export:

Surcharge Amount (ZAR per Kg)

Origin	Destination	Parcel/Freight* (Rate/Kg)
South Africa	US & Canada	19.1
	Europe	9.5
	Israel	9.4
	Rest of World	5.7

* Subject to minimum of ZAR 19.1 for parcel & freight shipments.

Import:

Surcharge Amount (ZAR per Kg)

Destination	Origin	Parcel/Freight (Rate /Kg)
South Africa	US, Canada	6.3
	APAC	21.0
	Europe	8.8
	Rest of World	5.7

* Subject to minimum of ZAR 19.1 for parcel & freight shipments.