

User Guide

Overview

FedEx Rates & Transit Times is a digital tool for you to obtain rate quote options for comparison and determine the expected delivery date and time for your shipment.

The benefits of using FedEx Rates & Transit Times are:

- Easy to Use: address suggestion is enabled.
- Support guest user: Support rate quotation for both login user and guest user.
- Mobile Friendly: You can easily check rates and transit times with your mobile device.
- View your Account-specific Rate: You can check the best account rate after login on fedex.com. Explore your account-specific discount.
- Surcharge Transparency: You can obtain details and a breakdown of any applicable surcharge(s) such as pack, fuel, OPA (outside pick up area) and/ or ODA (outside delivery area) surcharges.
- Non-Service Area Alert: You can easily verify whether your address is within the non-service area (OPA or ODA).

Section 1 – 5 Steps to Get Your Rates & Transit Times

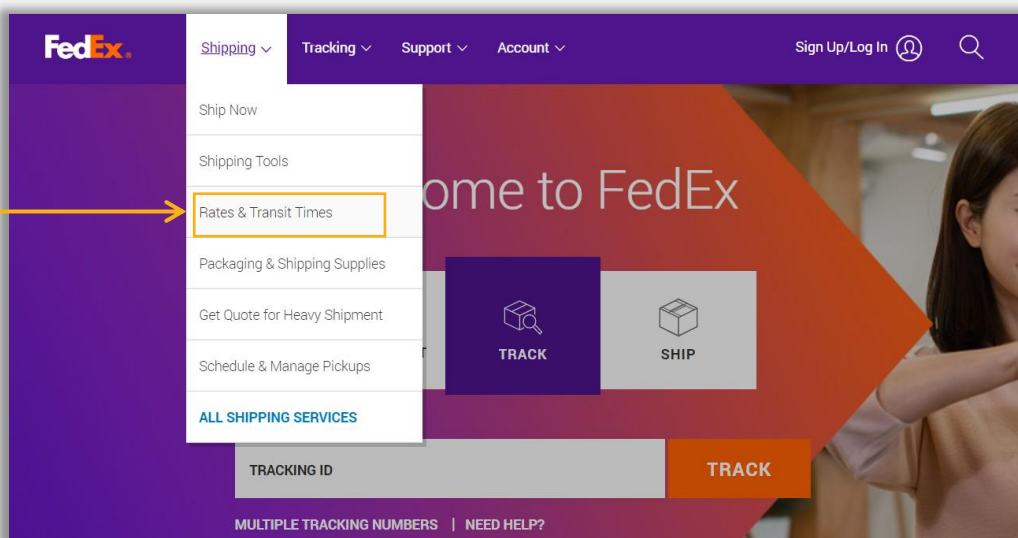
Step 1 – Enter into Rates & Transit Times page

Select either one of the following step to enter into Rates & Transit Times page

Step 1A-1: On fedex.com home page, click “Shipping” on the menu bar, and select “Rates & Transit Times ”

► STEP 1A-1 (Select either one)

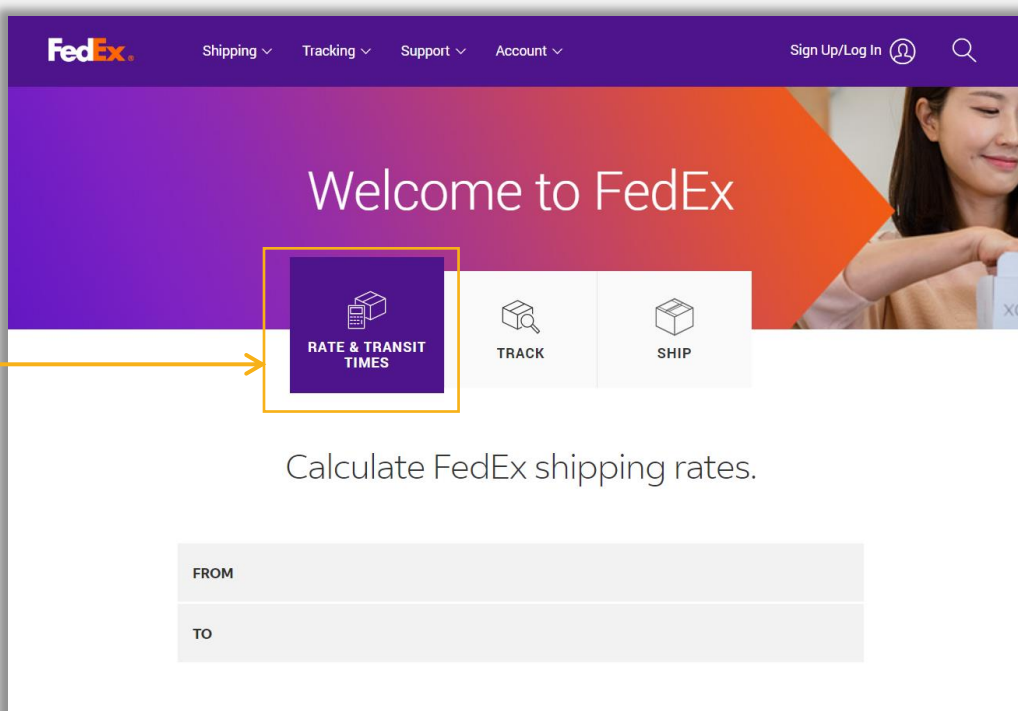
Click on Shipping Tab
→ Click on Rates & Transit Times



Step 1A-2: On fedex.com home page, click “Rates & Transit Times ”

► STEP 1A-2 (Select either one)

Click on Rates & Transit Times



Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 2 – Enter Origin and Destination Information

Step 2A: Enter the keyword of origin and destination

► STEP 2A

Enter the keyword of origin and destination

Calculate FedEx shipping rates.

FROM

TO

Calculate FedEx shipping rates.

FROM

australia



Australia



Australia Zoo, Steve Irwin Way, Beerwah QLD, Australia



Australian Museum, William Street, Darlinghurst NSW, Australia



Australia Fair Shopping Centre, Marine Parade, Southport QLD, Australia



Australian War Memorial, Treloar Crescent, Campbell ACT, Australia

Can't find the location?

[ENTER THE ADDRESS YOURSELF](#)

powered by Google



TIP

Address suggestion can be selected from dropdown menu.



TIP

If you cannot find the location, you would click "Enter the Address Yourself"

Calculate FedEx shipping rates.

FROM

australia

Please complete the address entry. [Or enter the address yourself.](#)

TO

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 2 – Enter Origin and Destination Information

Step 2B: Enter zip/ Postal code and/ or city the location of origin and destination

Calculate FedEx shipping rates.

ORIGIN COUNTRY/TERRITORY
Australia

ORIGIN POSTAL CODE
5000

RESET ORIGIN

DESTINATION COUNTRY/TERRITORY
Hong Kong SAR, China

DESTINATION CITY
central

RESET DESTINATION

CONTINUE

► STEP 2B (Optional)

Enter zip/ postal code and/or city for the location on origin and destination

► STEP 2C

Click Continue

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 3 – Enter Shipment Details

Calculate FedEx shipping rates.

ORIGIN COUNTRY/TERRITORY

Australia

▼

ORIGIN POSTAL CODE

5000

RESET ORIGIN

DESTINATION COUNTRY/TERRITORY

Hong Kong SAR, China

▼

DESTINATION CITY

central

RESET DESTINATION

Need additional cover?

Do you want to purchase a higher limit of liability from FedEx for this shipment? If yes, include a declared value for carriage.

☐ Yes
☒ No

Tell us more about your shipment

PACKAGING

Your Packaging

▼

kg/cm ▼

NO. OF PACKAGES Max. 40	WEIGHT PER PACKAGE Max. weight 2000 kg	DIMENSIONS PER PACKAGE L × W × H (Optional)						
1 ▼	10 kg	10	×	10	×	10	cm	⊗
2 ▼	5 kg	5	×	5	×	5	cm	⊗

+ ADD ANOTHER PACKAGE

PACKAGES

3

TOTAL WEIGHT

20 KG

When do you want to ship?

SHIP DATE

Wednesday, 30 November 2022

▼

SHOW RATES



TIP

Additional cover



TIP

Packaging Type



TIP

Package Detail



TIP

Ship Date

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 3 – Enter Shipment Details

Step 3A: Additional cover

► STEP 3A

Select “Yes” if you want to purchase a higher limit of liability for this shipment (Surcharges may apply)

💡 TIP

Click “?” to view the detail for additional cover

Need additional cover?

Do you want to purchase a higher limit of liability from FedEx for this shipment? If yes, include a declared value for carriage.

☐ Yes
 ☒ No

Tell us more about your shipment

PACKAGING

Your Packaging

If you choose to declare a value for carriage and pay the applicable surcharge, our maximum liability for this shipment in the case of, for example, loss, damage or delay, will equal the amount that you declared, subject to our Conditions of Carriage. If you choose not to declare a value here, our maximum liability for this shipment remains as set out in our Conditions of Carriage.

kg/cm ▾

Step 3B: Packaging Type

► STEP 3B

Select the packaging type under the dropdown menu

Tell us more about your shipment

PACKAGING

Your Packaging

Your Packaging

FedEx 10kg Box

FedEx 25kg Box

FedEx Box

FedEx Envelope

FedEx Pak

FedEx Tube

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 3 – Enter Shipment Details

Step 3C: Package Detail

TIP

Click and toggle the unit between lb/in and kg/cm

STEP 3C

Enter the detail information for the package

TIP

Dimensions on package is optional to input

TIP

Click “Add Another Package” for shipment with different weight and dimensions

TIP

Showing on the number of packages and total weight

NO. OF PACKAGES Max. 40	WEIGHT PER PACKAGE Max. weight 2000 kg.	DIMENSIONS PER PACKAGE L x W x H (Optional)
1	10 kg	10 x 10 x 10 cm
2	5 kg	5 x 5 x 5 cm

+ ADD ANOTHER PACKAGE

UNIT: kg/cm (dropdown menu with lb/in and kg/cm options)

SUMMARY:

PACKAGES	TOTAL WEIGHT
3	20 KG

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 3 – Enter Shipment Details

Step 3D: Ship Date

► STEP 3D

Select the ship date under the dropdown menu

💡 TIP

Login to select more ship date

When do you want to ship?

SHIP DATE

Wednesday, 30 November 2022

Wednesday, 30 November 2022

Thursday, 1 December 2022

SHOW RATES

Step 3E: Check for the rates

► STEP 3E

After confirm inputting required information, Click "Show Rates"

When do you want to ship?

SHIP DATE

Thursday, 1 December 2022

SHOW RATES

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 4 – Rate and transit time display

TIP

Selected ship date

TIP

On Declarations (Click “?” to view the detail for signature options and non-standard package)

► STEP 4

Check the request services in declarations

Here are the rates and delivery dates for shipments sent

Thursday, 1 December 2022

☒ I want this shipment picked up

☒ View signature options ?

☒ None specified

☐ No signature required

☐ Indirect signature required

☐ Direct signature required

☐ Adult signature required

☒ I'm shipping non-standard package(s) ?

Notes

Detail for Shipment picked up

- Rate for pick up will include if applicable if your shipment will be picked up by courier. Charges may apply.

Detail for Signature options

- No signature required: Standard FedEx delivery procedures will be followed. For residential deliveries, FedEx may release the package without anyone present.
- Indirect signature required: Someone at the recipient's address or a neighbor may sign for delivery. Charges may apply.
- Direct signature required: Someone at the recipient's address may sign for delivery. Charges may apply.
- Adult signature required: An adult at the delivery address must sign for delivery. Photo identification is required. Charges may apply.

Detail for Non-standard package

- Your FedEx shipment is packaged in a non-traditional or irregularly-shaped container. A surcharge may apply.

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 5 – Rate and transit time display (Login user)

TIP

Currency from the market where account are registered will be shown, i.e. Indian Rupee for India market

STEP 5

Rate for different service is displayed. Check the button to create a new shipment

TIP

Check this button to show the breakdown of rates. Volume discount have been applied to this quote.

TIP

Check “View more details” for the terms and condition shown in [Slide 2 & 3](#)

Here are your Account-Specific Rates and delivery dates for shipments sent Thursday, 1 December 2022

☒ I want this shipment picked up
☐ View signature options ?
☐ I'm shipping non-standard package(s) ?

Amounts are shown in INR

ARRIVES ON	DELIVERED BY	Rate
Wed, Dec 7	12:00 pm NEW FedEx International Priority® Express	₹41,059.00
	6:00 pm FedEx International Priority®	₹40,021.90

Base rate	₹44,036.80
India MH IGST	₹6,105.00
Fuel Surcharge	₹8,026.20
Peak Surcharge	₹1,670.90
Volume discount	-₹19,817.00
Estimated Total	₹40,021.90

- Arrival dates shown here are subject to availability.
- Rates shown here may be different than the actual charges for your shipment. [View more details.](#)

Section 1 – 5 Steps to Get Your Rates & Transit Times

Step 5 – Rate and transit time display (Guest user)

TIP

For Guest user, this message will be popped up. Open an account to enjoy discount

TIP

Currency from origin market will be shown

STEP 5

Rate for different service is displayed. Check the button to create/ login account to create a new shipment

TIP

Check this button to show the breakdown of rates. Volume discount have been applied to this quote.

TIP

Check “View more details” for the terms and condition shown in [Slide 2 & 3](#)

Here are the rates and delivery dates for shipments sent Thursday, 1 December 2022

- ☒ I want this shipment picked up
- ☐ View signature options [?](#)
- ☐ I'm shipping non-standard package(s) [?](#)



Like these rates?

40% discount has been applied. Enjoy this offer when you open an account and ship today. [Terms and conditions](#) apply.

[OPEN AN ACCOUNT](#)

Amounts are shown in AUD

ARRIVES ON
Wed, Dec 7

DELIVERED BY
12:00 pm **NEW**
FedEx International Priority® Express

~~A\$735.72~~
A\$500.84

DELIVERED BY
6:00 pm
FedEx International Priority®

~~A\$715.20~~
A\$487.24

Base rate	A\$569.90
Fuel Surcharge	A\$115.30
Peak Surcharge	A\$30.00
Volume discount	-A\$227.96
Estimated Total	A\$487.24

- Arrival dates shown here are subject to availability.
- Log in to your account to see your account-specific rates and services.
- Rates quoted are for export shipments. Log in to obtain import rate quotes.
- Rates shown here may be different than the actual charges for your shipment.

[View more details.](#)

Notes

- These rates apply to customers who maintain a good standing FedEx account number in the market they open an account and settle their invoice in that market.
- Rates shown here may be different than the actual charges for your shipment. Differences may occur based on actual weight, dimensions, currency conversion rate and other factors. Consult the applicable FedEx Service Guide for details.
- The rate and transit time application only uses city name or zip/postal code to define transit time.
- Certain commodities and high value shipments may require additional transit time for clearance.
- The rate and transit time application bases its transit time on zip/postal code over city when both are provided.
- "End of day" means the end of the FedEx business day for deliveries in the destination's time zone. The exact time may vary by destination.
- If you selected that your shipment contains a Letter, the transit time results that appear above are based on a letter shipment containing a personal or business letter with no commercial value. Annual reports, Brochures, and Newspapers are among a variety of documents deemed by some governments to have a commercial value. They are considered to be products rather than documents or letters by Customs, and may require additional import/export clearance. If you believe that your document may be considered to have a commercial value, please request a new transit time quote and search for your document type among the product categories.
- The product or document category that you select is only used to determine the transit time for your shipment. For import/export clearance, please define your product in detail on the Air Waybill and Customs documentation that accompany your shipment.

Notes

- The transit time results shown are based on the shipment date you provided. The results are valid only if your shipment is prepared and provided to FedEx by the latest published cut-off time in your origin city on the shipment date indicated and all the information entered in the rate and transit time application matches the actual shipment tendered.
- The service options and delivery time shown assume there are no clearance delays and are dependent on the ship date, weight, dimensions, declared value, goods descriptions, packaging, and/or address entered for your shipment. Any disparities between entered and actual data for your shipment may affect the availability of different service options and may result in a different delivery time and date. Please make sure that your shipment meets the terms and conditions of the service you have requested. For more information on FedEx terms and conditions including Money-Back Guarantee Policy, please contact [Customer Service](#).
- If you need a transit time for a service with special handling options, please contact [Customer Service](#).
- Delivery dates and times are provided for single-commodity shipments only. Transit time information for multiple commodities is not supported in this application at this time. Please contact [Customer Service](#).
- The fedex.com transit time information is subject to change without notice. For more information or FedEx terms and conditions for shipping, please contact [Customer Service](#).
- 8:00 AM or 8:30 AM service may be available for some destination zip/postal codes in the USA from anywhere in the world, and in Europe from USA, Canada or Puerto Rico. You may enter a destination zip/postal code on the From/To page to see if FedEx International First is available from your zip/postal code.
- If your shipment contains a dangerous good, you must comply with air regulations for FedEx shipments regardless of routing or mode, and a trained shipper must identify, classify, mark, label, package, and complete the necessary documentation. If you require assistance, please contact [Customer Service](#).