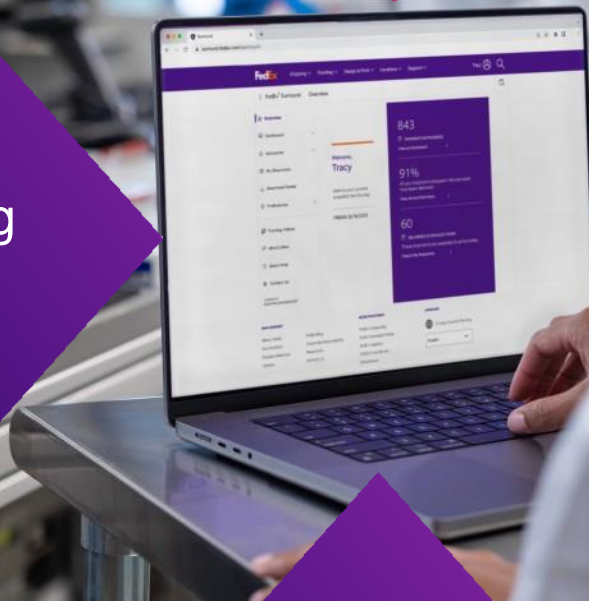




FedEx Surround® Monitoring and Intervention Suite



FedEx Surround® Monitoring and Intervention Delivers a new level of confidence

Subscribe to FedEx Surround® M&I suite to experience:



Predictive intelligence

Surround® gives you near real-time data about your shipments, including predictive delay alerts.

Use weather alert to make informed, proactive decisions and mitigate risk.



Enhanced operation

Prioritized boarding & special handling.

Dedicated teams at hubs, ramps and stations.



Advanced shipment technology

Network sensors provide precise movement tracking for quick location.



24x7 Live-support monitoring

Cold Chain support & In-network intervention.


For more FedEx Surround® Monitoring and Intervention (M&I) user story, please see in [fedex.com](https://www.fedex.com)






More visibility, more control


FedEx Surround® Monitoring and Intervention Suite portfolio—
Three options support your unique shipping needs

**MI4**

FedEx Surround®
Select

**MI3**

FedEx Surround®
Preferred

**MI2**

FedEx Surround®
Premium



Surround® dashboard

Advanced technology powered
by AI near to real time visibility
and reporting



Product identifiers

Product identification for
commodity and temperature
range identification



24/7 Monitoring & support

Dedicated 24/7 customer
support with near real-time
proactive monitoring, recovery
and priority handling



Select



Network sensor

Network sensors provide
near real time package
location for handling and
expedites recovery



Shipment prioritization

Priority boarding on aircraft
and dedicated handling



Cold chain Intervention

Proactive monitoring and cold
chain intervention based on
your preferences



Select



Preferred



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