



Useful Information on your Rates and Shipments

Whether your shipments are heavy or lightweight, urgent or less time sensitive, FedEx has the solution for you. Benefit from competitive prices for a highly reliable service and get your shipments to their destination on time.

How to calculate the charges that apply to your shipment

- Find the zone that your destination/origin falls within in the relevant Zone Tables.
- Choose which service you wish to use.
- Determine the total weight of your shipment to find the transportation rate in the appropriate column.
- Determine whether any fuel surcharge or ancillary surcharges apply to your shipment.

Rate Information

The transportation rates are effective from January 4, 2021. The transportation rates and services offered by FedEx Express may be amended, modified or discontinued by FedEx Express at any time with or without notice. They may also vary depending upon the point of or time of collection or delivery, shipment size or weight or commodity type.

FedEx Express Conditions of Carriage

All shipments are subject to the FedEx Express Conditions of Carriage (“Conditions of Carriage”) published and maintained at the applicable [fedex.com](https://www.fedex.com) site. For shipments originating in India, you can find the relevant Conditions of Carriage here: [fedex.com/in/services/terms](https://www.fedex.com/in/services/terms). The useful information on your rates and shipments set out in this document is in part extracted from the Conditions of Carriage and provided for reference purposes only. In the event of any conflict, the online Conditions of Carriage prevail.



Duties, Taxes and Additional Charges

Duties and taxes may apply to certain shipments. Such duties and taxes will be billed to the recipient where allowed, unless otherwise requested by the shipper. In the event FedEx disburses duties, taxes or other fees to a customs agency to complete clearance of certain items through customs, the payer will be assessed an ancillary clearance service fee, which may vary depending on the destination country. For more information, see fedex.com/in/ancillaryservices/.

Additional charges may also apply to certain shipments, including duties and taxes, fuel and other surcharges, ancillary charges, declared value for carriage charges, return charges, special handling fees, and import and export charges. For more information see fedex.com/en-in/about/resources.html. All rates, surcharges and other applicable charges are exclusive of GST that may be applicable and which would be added to the charges at the rate in force at the time.

Exchange Fee

An additional exchange fee may apply for the conversion of rates in currencies other than the currency in which the payer's account is billed. Please refer to the FedEx Express Conditions of Carriage for more details⁽¹⁾.

Weight and Dimensions

Dimensional weight is the amount of space a package occupies in relation to its actual weight. For each shipment, FedEx charges based on the dimensional weight or the actual weight, whichever is greater. FedEx uses the following volumetric calculation to determine the dimensional weight in kg per package: length x height x width in cm/5,000. Dimensional weight does not apply to shipments in FedEx packaging, however, in case FedEx® Pak in EMEA exceeds 0.0154m³, dimensional weight may apply. FedEx® Box packaging is subject to a minimum weight charge.

The maximum dimensions of packages are defined by the features of service. Please refer to the Service Guide available on fedex.com (fedex.com/en-in/about/resources.html) for the maximum dimensions. Any package exceeding these standard measurements is automatically considered as FedEx International Priority® Freight or FedEx International Economy® Freight and billed accordingly.

A minimum billable weight of 68kg applies to FedEx International Priority Freight or FedEx International Economy Freight shipments.

A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes, except for FedEx® 10kg Box and FedEx® 25kg Box. The values are defined as follows:

FedEx Box (all sizes)	1kg
FedEx® Tube	4kg

A flat rate applies up to 10kg and 25kg for FedEx 10kg Box and FedEx 25kg Box respectively. Above this weight an increment for each additional kilogram is added.

FedEx Express Limited Liability

The liability of FedEx Express for loss, damage, delay or any other claim in connection with a shipment will be, in most cases, limited by the applicable international conventions or national transport laws. In some cases, liability may be excluded altogether, and subject to compliance with time limits and other requirements set out in the applicable Conditions of Carriage.

For full details of the liability of FedEx Express please read the applicable Conditions of Carriage carefully. If liability is accepted, the limit may vary depending upon the service used.



Maximum Liability: Declared Value for Carriage

FedEx Express does not provide cargo liability or all-risk insurance for shipments.

The sender may however, elect to pay an additional charge to specify a declared value for carriage on the air waybill, above the standard limits of liability (and subject to limitations set out in the Conditions of Carriage⁽¹⁾). A fee will be assessed for each additional US\$100 (or part thereof) of liability that FedEx Express accepts above the standard limits of liability. A more detailed quote can be gained when booking a shipment or contact Customer Service for more details.

The Declared Value for Carriage is limited to a maximum amount and may vary by location. The Declared Value for Carriage may not exceed:

- The actual value of the contents of the shipment or the Declared Value for Customs (the selling price or replacement cost of the shipment contents as required for Customs clearance purposes);
- US\$100 or US\$9.07 per pound (whichever is greater) for a FedEx® Envelope or FedEx Pak;
- US\$1,000 or US\$9.07 per pound (whichever is greater) for certain unique items (see the Conditions of Carriage for full details⁽¹⁾). This includes although is not limited to items such as artwork, film, antiques, glassware, jewellery, furs, and watches);
- US\$50,000 per shipment for all other services except for FedEx International Priority Freight and FedEx International Economy Freight in which case it may not exceed US\$100,000 per shipment (to most destinations).

(1) For more details please visit [fedex.com/in/services/terms/](https://www.fedex.com/in/services/terms/).