



Value Added Services and Surcharges (VASS)

FedEx Express offers a range of options for your FedEx core services shipments which may incur additional fees or surcharges. Below you can find more information on these extra services and other useful shipping information.

Value Added Services⁽¹⁾

You can customise your FedEx core services shipments to your needs (or the needs of your recipients) with value added services from FedEx Express. The following are descriptions of the fees applicable to value added services.

Service ⁽¹⁾	Definition	Applicable Charges ⁽²⁾⁽³⁾ (₹)
Collect On Delivery⁽⁴⁾⁽⁵⁾ (C.O.D.)	The C.O.D. consignments can be shipped under a separate C.O.D. / D.I.A. Waybill which can be tracked on fedex.com/in. Here, you can request FedEx to collect the 'Total Invoice Value of Goods' against delivery from the recipient (either by cash / cheque / Demand Draft) and forward the same back to you. Amounts are payable in cash only up to ₹ 20,000.	₹ 165/Waybill
Delivery On Invoice Acceptance⁽⁴⁾⁽⁵⁾ (D.I.A.)	The D.I.A. consignments can be shipped under a separate C.O.D. / D.I.A. Waybill which can be tracked on fedex.com/in. Here, you can request FedEx to have the Commercial Invoice (CI) / Delivery Challan (DC) signed by the recipient at the time of delivery and forward the signed copy of the CI / DC back to you.	₹ 165/Waybill
Freight On Value (Carrier's Risk)⁽⁴⁾	When you or the recipient do not have your own transit insurance policy or do not want to insure the consignment at your own risk, FedEx will take the responsibility to arrange insurance cover for the consignment, provide a Certificate of Facts and facilitate the claim process between the insurance company and you or the recipient.	Higher of ₹ 200 or 2 % of invoice value
Freight On Value (Own Risk)⁽⁴⁾	You may take your own transit insurance policy to protect against risk of any loss, damage or pilferage during transit of the consignment and hence, would not require FedEx to procure insurance for the consignment. Since it is at your risk, the responsibility of FedEx Express is limited to issuing a Certificate of Facts in the event of loss or damage to the consignment.	0.3 % of invoice value
Hold At FedEx Location	You can request the consignments to be held / retained at the FedEx destination location for a maximum of 7 days. Subject to availability. Retention of consignments at FedEx transit locations is not allowed.	₹ 2/kg applicable up to 7 days. After 7 days, consignment is sent back to origin.
Heavy Weight Shipping	Heavy Weight Shipping is available with FedEx Economy service only. Under this service, the shipper can schedule a pickup for any heavy weight shipment that includes a single package weighing up to 500 kg or maximum dimensions of 396 x 152 x 152 (cm). If your shipment includes a single package of greater weight or dimensions, please contact your FedEx Territory Manager for further coordination.	A surcharge of ₹ 2,600 is applicable per Waybill for any shipment which includes a single package weighing more than 100 kg (actual or dimensional weight, whichever is greater.)



Surcharges

Your transportation costs may be affected by additional charges. The following are descriptions of the surcharges.

Service ⁽¹⁾	Definition	Applicable Charges ^{(2) (3)} (₹)
Address Correction Charges	When you or the recipient requests delivery on an address other than what was given / mentioned originally in the Waybill. The delivery address change has to be within the same city. In case the new delivery address is in a different city, it will be treated as a new consignment on a different Waybill.	Flat charge of ₹ 55/shipment
Fuel Surcharge	FedEx Express has adopted a Dynamic Fuel Surcharge according to the variation in the price of kerosene-type jet fuel / euro diesel and reserves the right to apply a fuel surcharge.	As published on fedex.com/in
High Floor Delivery Charge	The surcharge will be applicable if: a. The delivery is for 2 nd floor and above with no lift access b. Individual piece weight is greater than 20 kg per piece OR c. Total consignment weight is greater than 50 kg	₹ 5/package or ₹ 100 per consignment, whichever is higher
Outside Delivery Area	Extra charges for delivery to postal codes not served directly by FedEx (i.e. serviced by FedEx appointed pickup / delivery agent).	For PO – ₹ 550 For SO & FedEx Economy™ – Higher of ₹ 1,600 or ₹ 10/kg
Outside Pickup Area	Extra charges for pickup from postal codes not served directly by FedEx (i.e. serviced by FedEx appointed pickup / delivery agent).	For PO – ₹ 550 For SO & FedEx Economy™ – Higher of ₹ 1,600 or ₹ 10/kg
Waybill Charges⁽⁴⁾	Waybills ordered / used for commercial consignments of FedEx Standard Overnight™ and FedEx Economy.	₹ 165/Waybill

(1) Service availability and transit times may vary depending on origin and destination pair, and by postal code. Please call Customer Service for service availability and precise transit times in your area. FedEx Express Conditions of Carriage, published online and amended from time to time, apply to all FedEx Express core and other services.

(2) Fee(s) may be calculated based on dimensional weight. For more information, please refer to the FedEx Express Conditions of Carriage.

(3) All applicable charges are at rates listed and exclusive of GST.

(4) Available with FedEx Standard Overnight service and FedEx Economy only.

(5) You need to sign a supplier profile form with FedEx, to avail of cash facility on the C.O.D., which is a prerequisite for cash remittance to you. These value-added services will depend on the origin and destination postal code. Please get in touch with your FedEx Sales representative for details.