



Solution Overview

With many retailers offering multiple delivery and collection options, the need to offer customers clear and flexible choice has never been so important. However, choice alone isn't enough, customers expect to have the best possible experience from checkout to delivery. In addition, you want to understand how your delivery is performing; from dispatch and delivery success to returns management and carrier performance, and everything in between.

With hundreds of carriers, and thousands of services, the ability to efficiently choose from them all and fully manage your delivery experience is impossible... unless you are using MetaPack. For the world's leading retailers, MetaPack provides the delivery technology platform to make it easy, secure, reliable and more efficient to deliver parcels to customers – no matter when they want them or where they are. MetaPack delivers your customer promise.



Quick Facts:


Solution Type	Office Shipping, Transportation Management, Enterprise Resource Planning
Regions Supported	US, Canada
Customer Sizes	Small to Enterprise
Specialties	Retailers, Warehouses, Shippers
Strengths	Multi-Location Single Sign On, Financial Systems Integration, Integrated Tracking
Capabilities	Outlook Integration, Cost Allocation & Accounting, Enterprise Multi-Location Management
Shipping Volume	50—5,000 per day
Pricing	Custom Pricing
Scalable?	Yes
Customizable?	Yes

FedEx® Services Supported

- FedEx Ground®
- FedEx Freight®
- FedEx SmartPost®
- FedEx Express®
- FedEx international
- FedEx International Broker Select®
- FedEx One Rate®
- Signature Services
- FedEx Home Delivery®
- FedEx Electronic Trade Documents®
- Hazardous Materials
- Dangerous Goods
- Hold at Location
- FedEx Return Services

Provider Contact

Michael Manlapas
General Manager

 678.793.6663

 michael.Manlapas@metapack.com