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U.S. Food and Drug Administration (FDA) recommends use of ITACS

January 22, 2021

Background information

The Import Trade Auxiliary Communication System (ITACS) was created to improve communication between the U.S. Food and Drug Administration (FDA) and the import trade community. The FDA encourages the import community to use ITACS for current entry statuses and to receive Notices of FDA Action electronically.

What are the benefits of ITACS?

ITACS provides the ability to receive more detailed entry status messages versus what is currently available via Customs' Automated Broker Interface (ABI) and helps alleviate the problem of lost documents.

In addition, ITACS users can:

- check the status of FDA-regulated entries and lines.
- submit entry documentation.
- submit the location of goods availability for lines targeted for FDA examination.
- check the completion dates for lines which have been sampled.

Documents submitted for review to FDA via ITACS are given priority over those submitted by other means, but an ITACS account is not required to import FDA regulated goods.

How do I get an ITACS account?

A firm must have been a party to a previously transmitted, non-disclaimed FDA entry to request an account via the FDA Unified Registration and Listing System (FURLS). Step by step instructions are provided in the ITACS Account Management Presentation. Approval of a new account request can take several business days and can be delayed further if additional information must be requested from the submitter.

References:

CSMS #45364915 - FDA Recommends Use of ITACS

FDA Page on Import Trade Auxiliary Communication System (ITACS)

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